

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

DBA: Akron Children's Hospital,

One Perkins Square, Akron, OH



Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Surv Date	ey Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	7/26/2023	7/25/2023	7/25/2023
🥝 Home Care	Accredited	7/28/2023	7/27/2023	7/27/2023
🤣 Hospital	Accredited	7/29/2023	7/28/2023	9/21/2023

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Home Health Agency

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

Children's Hospital Medical Center of Akron

185 West Cedar Street, Akron, OH. 44307

Hospital

Other Accredited Programs/Services

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

		Compared to other Joint Commission Accredited Organizations		
		Nationwide Statewide		
Behavioral Health Care and Human Services	2023National Patient Safety Goals	Ø	⁽¹⁰⁾ *	
Home Care	2023National Patient Safety Goals	Ø	*	
Hospital	2023National Patient Safety Goals	Ø	₩ *	
	National Quality Improvement Goals:			
Reporting Period: Jan 2022 - Dec 2022	Perinatal Care	2 contraction of the second se	2 °	

Symbol Key



Footnote Key

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
 The number of months with Measure
- data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
 Test Measure: a measure being
- evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

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Locations of Care

* Primary Location Locations of Care Available Services **ACH Pediatric Psychiatry and** Services: Psychology, Boardman • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour 6614 Southern Boulevard, Care - Child/Youth) (Partial Hospitalization - Child/Youth) Building E Youngstown, OH 44512 Akron Children's at Hattie Larlham Services: 9772 Diagonal Rd. • Outpatient Clinics (Outpatient) Mantua, OH 44255 Akron Children's at Norwalk Services: 282 Benedict Ave Medical • Outpatient Clinics (Outpatient) Park II Norwalk, OH 44857-2712 Akron Children's at **Pinnacle Sports Rehab** Services: 313 Medina Rd, Suite 101 • Outpatient Clinics (Outpatient) Medina, OH 44256 Akron Children's at University of Akron Services: 289 South Union St • Outpatient Clinics (Outpatient) Akron, OH 44325 **Akron Children's Behavioral Health** Services: Canton Behavioral Health (Non 24 Hour Care - Child/Youth) 626 30th Street NW Canton, OH 44709 Akron Children's **Behavioral Health** Services: Mansfield • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour 1027 South Trimble Care - Child/Youth) (Partial Hospitalization - Child/Youth) Mansfield, OH 44906 **Akron Children's Health** Center - Amherst Services: 47185 Cooper Foster • Behavioral Health (Non 24 Hour Care - Child/Youth) Park Rd. Outpatient Clinics (Outpatient) Amherst, OH 44001 Akron Children's Health **Other Clinics/Practices located at this site: Center - New** • Care Center Telehealth **Philadelphia** 1045 W. High Ave. Services: New Philadelphia, • Behavioral Health (Non 24 Hour Care - Child/Youth) OH 44663 • Outpatient Clinics (Outpatient) **Akron Children's Health** Other Clinics/Practices located at this site: **Center - Wooster** Primary Care 3807 Friendsville Rd Wooster, OH 44691 Services: Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)

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Locations of Care

* Primary Location Locations of Care **Available Services** Akron Children's Health **Other Clinics/Practices located at this site:** Center at Boston Lab Draw Station Only Heights Primary Care 328 E. Hines Hill Rd Urgent Care Hudson, OH 44236 Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) **Akron Children's Health Other Clinics/Practices located at this site:** Center, Mansfield Lab draw station DBA: Mansfield Health • Primary Care Center Urgent Care 1029 S. Trimble Rd. Mansfield, OH 44906 Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) Akron Children's Health **Other Clinics/Practices located at this site:** Center, Massillon Primary Care 1149 Lincoln Way East Rehabilitative Services Massillon, OH 44646 Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) **Akron Children's Health Other Clinics/Practices located at this site:** Center, North Canton Lab Draw Station Only DBA: North Canton • Primary Care Health Center 6076 Whipple Ave. NW Services: North Canton, OH 44720 • Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) **Akron Children's Health Other Clinics/Practices located at this site:** Center, Warren Lab Draw Station 5000 E. Market St, Units Urgent Care 28. 29 and 30 Warren Rehab Warren, OH 44484 • Warren Speciality Practice Services: Outpatient Clinics (Outpatient)

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Locations of Care

* Primary Location

Locations of Care Available Services		
Akron Children's Hospital Mahoning Valley 6505 Market Street Boardman, OH 44512	 Services: CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) 	
Akron Children's Hospital - Campbell 434 Struthers Coitsville Rd. Lowellville, OH 44436	Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient)	
Akron Children's Hospital at Aultman 2600 6th street SW Canton, OH 44710	Services: Inpatient Unit (Inpatient) Pediatric Unit (Inpatient) 	
Akron Children's Hospital MFM at Aultman 2600 W. Tuscarawas St. Suite 300 Canton, OH 44708	Services: Single Specialty Practitioner (Outpatient) 	
Akron Children's Hospital NICU at St. Elizabeth 8401 Market Street Youngstown, OH 44512	Services: • Inpatient Unit (Inpatient) • Normal Newborn Nursery (Inpatient)	
Akron Children's Hospital NICU @ Cleveland Clinic Akron Gene 1 Akron General Ave. Akron, OH 44307-2432	Services: Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) 	
Akron Children's Hospital NICU at Summa 141 North Forge St Akron, OH 44304	Services: • Inpatient Unit (Inpatient) • Normal Newborn Nursery (Inpatient)	

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Locations of Care

* Primary Location Locations of Care	Available Services
Akron Children's Hospital Pediatrics - Alliance 1826 South Arch Ave. Alliance, OH 44601	Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics - Barberton 566 Robinson Ave Barberton, OH 44203	Services: Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Ellet 1463 Canton Road, Suite A Akron, OH 44312	Services: Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Hudson 1365 Corporate Drive, Suite A Hudson, OH 44236	Services: Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Liberty 3530 Belmont Ave. Suite 8 Youngstown, OH 44505	Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) • Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Lisbon 400 N. Market St. Lisbon, OH 44432	Services: • Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics - Medina 3443 Medina Rd Suite 115 Medina, OH 44256	Other Clinics/Practices located at this site: Suite 108 Suite 110 Services: Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics - Twinsburg 8054 Darrow Rd Ste 4 Twinsburg, OH 44087	Services: Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics at Beachwood 3733 Park East Drive Suite 102 and 230 Beachwood, OH 44122	Other Clinics/Practices located at this site: Speciality Care Services: Outpatient Clinics (Outpatient)

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Locations of Care

* Primary Location Locations of Care **Available Services Akron Children's Hospital Pediatrics East** Services: Liverpool • Single Specialty Practitioner (Outpatient) 15655 State Rte. 170 E. East Liverpool, OH 43920 Akron Children's Other Clinics/Practices located at this site: **Hospital Pediatrics**, Quick Care Austintown 5480 Norquest Blvd. Services: Youngstown, OH 44515 • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) **Akron Children's Hospital Pediatrics**, Services: Millersburg • Behavioral Health (Non 24 Hour Care - Child/Youth) 1261 Wooster Road Suite Outpatient Clinics (Outpatient) 220 Millersburg, OH 44654 **Akron Children's Hospital Pediatrics**, Services: Oberlin Outpatient Clinics (Outpatient) 224 W. Lorain St. Suite 800 Oberlin, OH 44074 Akron Children's **Hospital Pediatrics**, Services: Stow Behavioral Health (Non 24 Hour Care - Child/Youth) 3019 Graham Rd Outpatient Clinics (Outpatient) Stow, OH 44224 Akron Children's **Hospital Pediatrics**, Services: Warren Downtown • Single Specialty Practitioner (Outpatient) 661 Mahoning Ave, NW Warren, OH 44483 **Akron Children's Hospital Pediatrics-**Services: Akron East • Single Specialty Practitioner (Outpatient) 891 E. Exchange St. Akron, OH 44311 **Akron Children's Hospital Pediatrics-**Services: Ashland Behavioral Health (Non 24 Hour Care - Child/Youth) 1120 George Road • Outpatient Clinics (Outpatient) Ashland, OH 44805 **Akron Children's Hospital Pediatrics-**Services: Fairlawn • Outpatient Clinics (Outpatient) 701 White Pond Dr Ste 100 Akron, OH 44320 **Akron Children's Hospital Pediatrics-**Services: Perry Township • Behavioral Health (Non 24 Hour Care - Child/Youth) 125 Whipple Ave. SW Outpatient Clinics (Outpatient) Canton, OH 44708

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Locations of Care

* Primary Location Locations of Care **Available Services** Akron Children's **Hospital Pediatrics-**Services: Tallmadge • Single Specialty Practitioner (Outpatient) 143 Northwest Ave. Bldg D 102 Tallmadge, OH 44278 Akron Children's Hospital Pediatrics-Services: Wadsworth • Behavioral Health (Non 24 Hour Care - Child/Youth) 323 High St. Suite A, Outpatient Clinics (Outpatient) Wadsworth, OH 44281 Akron Children's Hospital Services: **Pediatrics-Streetsboro** Behavioral Health (Non 24 Hour Care - Child/Youth) 93150 Market Square Dr • Single Specialty Practitioner (Outpatient) Suite 203 Streetsboro, OH 44241 Akron Children's Hospital Services: Physicians-Green • Behavioral Health (Non 24 Hour Care - Child/Youth) 1622 East Turkeyfoot • Outpatient Clinics (Outpatient) Lake Road Suite 100 Akron, OH 44312-5277 Akron Children's **Other Clinics/Practices located at this site: Hospital Portage Health** Quick Care Center Rehabilitation 2497 State Route 59 Ravenna, OH 44266 Services: • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) **Akron Children's Hospital Special Care** Services: Nursery, Lorain Inpatient Unit (Inpatient) 3700 Kolbe Rd. Normal Newborn Nursery (Inpatient) Lorain, OH 44053 **Akron Children's Hospital Specialty Care** Services: Marietta Single Specialty Practitioner (Outpatient) 320 East 8th St, Suite 140 Marietta, OH 45750 **Akron Children's Hospital Wooster** Services: **Speciality Care MFM** • Single Specialty Practitioner (Outpatient) 546 Winter Street, Suite 110 Wooster, OH 44691 **Akron Children's** Hospital- Montrose Services: **Urgent Care Center** Urgent Care (Outpatient) 4125 Medina Rd Akron, OH 44333

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Locations of Care

* Primary Location Locations of Care Available Services Akron Children's **Pediatrics Wadsworth** Services: North • Behavioral Health (Non 24 Hour Care - Child/Youth) 1225 High St. • Outpatient Clinics (Outpatient) Wadsworth, OH 44281 Akron Children's **Rehabilitative Services** Services: **Belpre** • Outpatient Clinics (Outpatient) 1804 Washington Blvd. Suite D Belpre, OH 45714 **Akron Children's Sports** Health at University of Services: Akron • Single Specialty Practitioner (Outpatient) 254 Spicer St. Akron, OH 44304 Akron Children's at Mercy Health St. Services: Joseph's Hospital • Inpatient Unit (Inpatient) 667 Eastland Ave. SE • Normal Newborn Nursery (Inpatient) Warren, OH 44484 Akron Children's at **Wooster Community** Services: Hospital • Inpatient Unit (Inpatient) 1761 Beall Ave Normal Newborn Nursery (Inpatient) Wooster, OH 44691 **Akron Childrens Hospital Pediatrics -**Services: **Brecksville** • Behavioral Health (Non 24 Hour Care - Child/Youth) 7001 S Edgerton Rd Ste Outpatient Clinics (Outpatient) 500 Brecksville, OH 44141 **Akron Pediatrics -**Belpre Services: 807 Farson St. STE 201C Single Specialty Practitioner (Outpatient) Belpre, OH 45714 **Child Advocacy Center** Canton Services: 213 Market Ave., N, Suite • Single Specialty Practitioner (Outpatient) 200 Canton, OH 44702-1440

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Locations of Care

* Primary Location

Locations of Care	Available Services
Children's Hospital Medical Center of Akron DBA: Akron Children's Home Care 185 West Cedar Street Akron, OH 44307	 Services: Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Home Health Aides Home Health Aides Home Health, Non-Hospice Services Infusion Nursing Infusion Pharmacy Medical Social Services Nebulizers Equipment Parenteral Equipment and/or Supplies Ultaviolet Light Devices Urological Supplies

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Locations of Care

* Primary Location

Locations of Care Available Services **Children's Hospital Medical Center of** Services: Akron * Allergen Extract (Inpatient) • Medical /Surgical Unit DBA: Akron Children's Behavioral Health (Day (Inpatient) Hospital Programs - Child/Youth) (Non Medical ICU (Intensive Care 1 Perkins Square 24 Hour Care - Child/Youth) Unit) Akron, OH 44308-1082 (24-hour Acute Care/Crisis Neurosurgery (Surgical Stabilization - Child/Youth) Services) (Partial Hospitalization -Non-Sterile Medication Child/Youth) Compounding (Inpatient) • Burn Unit (Inpatient) Nuclear Medicine Cardiac Catheterization Lab (Imaging/Diagnostic Services) (Surgical Services) Ophthalmology (Surgical Cardiac Surgery (Surgical Services) Services) Orthopedic Surgery (Surgical Cardiothoracic Surgery Services) (Surgical Services) **Outpatient Clinics (Outpatient)** Chemical Dependency (Non Pediatric Unit (Inpatient) 24 Hour Care - Child/Youth) Plastic Surgery (Surgical • (Non-detox - Child/Youth) Services) CT Scanner Post Anesthesia Care Unit (Imaging/Diagnostic (PACU) (Inpatient) Services) Rehabilitation Unit (Inpatient, • Dialysis Unit (Inpatient) 24-hour Acute Care/Crisis Ear/Nose/Throat Surgery Stabilization) (Surgical Services) Sleep Laboratory (Sleep Eating Disorders/Child/Youth) Laboratory) (Outpatient - Child/Youth) Sterile Medication (Day Programs - Child/Youth) Compounding (Inpatient) (Non 24 Hour Care -• Surgical Unit (Inpatient) Child/Youth) (Partial Teleradiology Hospitalization - Child/Youth) (Imaging/Diagnostic Services) Thoracic Surgery (Surgical • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Ultrasound Services) Gastroenterology (Surgical (Imaging/Diagnostic Services) Services) Urology (Surgical Services) GI or Endoscopy Lab Vascular Surgery (Surgical (Imaging/Diagnostic Services) Services) • Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services)

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Locations of Care

* Primary Location

Locations of Care	Available Services
Family Child Learning Center DBA: FCLC 143 Northwest Ave. Bldg A Tallmadge, OH 44278	Services: Single Specialty Practitioner (Outpatient)
Maternal Fetal Medicine, Summa Suite 102 75 Arch St. Akron, OH 44304	Services: Single Specialty Practitioner (Outpatient)

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2023 National Patient Safety Goals

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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2023 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
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2023 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigotimes
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigotimes
	Marking the Procedure Site	\bigotimes
	Performing a Time-Out	\bigcirc

Symbol Key

The organization has met the National Patient Safety Goal.
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 The Goal is not applicable for this organization.

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National Quality Improvement Goals

Reporting Period: January 2022 - December 2022

		Compared to other Joint Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	0 ²

		Compared to other Joint Commission Accredited Organizations			'n	
		١	lationwide		State	wide
Measure	Explanation	Hospital Results	Top Perform er Threshol d:			Average Rate:
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	ND 8	0%	2%	0%	2%

This information can also be viewed at https://hospitalcompare.io/ - Null value or data not displayed.

Symbol Key

This organization achieved the best possible results
 This organization's performance is better than the target range/value.
 This organization's performance is similar to the target range/value.
 This organization's performance is worse than the target range/value.
 Not displayed

Footnote Key

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- 2. The Measure Set does not have an overall result.
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- The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.
- **12.** The measure rate is within optimal range.