



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.






Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
|  Behavioral Health Care and Human Services | Accredited | 9/22/2020 | 7/25/2023 | 7/25/2023 |
|  Home Care | Accredited | 9/26/2020 | 7/27/2023 | 7/27/2023 |
|  Hospital | Accredited | 9/26/2020 | 7/28/2023 | 7/28/2023 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Home Health Agency

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)






Children's Hospital Medical Center of Akron

185 West Cedar Street, Akron, OH. 44307

Hospital

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

| | | Compared to other Joint Commission Accredited Organizations | |
|---|-----------------------------------|---|---|
| | | Nationwide | Statewide |
| Behavioral Health Care and Human Services | 2020National Patient Safety Goals |  |  * |
| Home Care | 2020National Patient Safety Goals |  |  * |
| Hospital | 2020National Patient Safety Goals |  |  * |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| ACH Pediatric Psychiatry and Psychology, Boardman 6614 Southern Boulevard, Building E Youngstown, OH 44512 | Services: <ul style="list-style-type: none"> Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth) |
| Akron Children's at Hattie Larlham 9772 Diagonal Rd. Mantua, OH 44255 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's at Norwalk 282 Benedict Ave Medical Park II Norwalk, OH 44857-2712 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's at Pinnacle Sports Rehab 313 Medina Rd, Suite 101 Medina, OH 44256 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's at University of Akron 289 South Union St Akron, OH 44325 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's Behavioral Health Canton 626 30th Street NW Canton, OH 44709 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) |
| Akron Children's Behavioral Health Mansfield 1027 South Trimble Mansfield, OH 44906 | Services: <ul style="list-style-type: none"> Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth) |
| Akron Children's Health Center - Amherst 47185 Cooper Foster Park Rd. Amherst, OH 44001 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Health Center - New Philadelphia 1045 W. High Ave. New Philadelphia, OH 44663 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Care Center Telehealth Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Health Center - Wooster 3807 Friendsville Rd Wooster, OH 44691 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Primary Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| Akron Children's Health Center at Boston Heights 328 E. Hines Hill Rd Hudson, OH 44236 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Lab Draw Station Only • Primary Care • Urgent Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) |
| Akron Children's Health Center, Mansfield DBA: Mansfield Health Center 1029 S. Trimble Rd. Mansfield, OH 44906 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Lab draw station • Primary Care • Urgent Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) |
| Akron Children's Health Center, Massillon 1149 Lincoln Way East Massillon, OH 44646 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Primary Care • Rehabilitative Services Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) |
| Akron Children's Health Center, North Canton DBA: North Canton Health Center 6076 Whipple Ave. NW North Canton, OH 44720 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Lab Draw Station Only • Primary Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) |
| Akron Children's Health Center, Sandusky 2800 Hayes Ave. Building G Sandusky, OH 44870 | Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient) |
| Akron Children's Health Center, Warren 5000 E. Market St, Units 28, 29 and 30 Warren, OH 44484 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Lab Draw Station • Urgent Care • Warren Rehab • Warren Speciality Practice Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Akron Children's heart Center - Concord 7515 Fredle Drive Concord Township Painesville, OH 44077 | Services: <ul style="list-style-type: none"> • Single Specialty Practitioner (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| Akron Children's Hospital Mahoning Valley 6505 Market Street Boardman, OH 44512 | Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Sterile Medication Compounding (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) |
| Akron Children's Hospital at Aultman 2600 6th street SW Canton, OH 44710 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Pediatric Unit (Inpatient) |
| Akron Children's Hospital MFM at Aultman 2600 W. Tuscarawas St. Suite 300 Canton, OH 44708 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital NICU at St. Elizabeth 8401 Market Street Youngstown, OH 44512 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |
| Akron Children's Hospital NICU @ Cleveland Clinic Akron Gene 1 Akron General Ave. Akron, OH 44307-2432 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |
| Akron Children's Hospital NICU at Summa 141 North Forge St Akron, OH 44304 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |
| Akron Children's Hospital Pediatrics - Alliance 1826 South Arch Ave. Alliance, OH 44601 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |



Locations of Care

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| Locations of Care | Available Services |
|---|--|
| Akron Children's Hospital Pediatrics - Barberton 566 Robinson Ave Barberton, OH 44203 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics - Ellet 1463 Canton Road, Suite A Akron, OH 44312 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics - Hudson 1365 Corporate Drive, Suite A Hudson, OH 44236 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics - Liberty 3530 Belmont Ave. Suite 8 Youngstown, OH 44505 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics - Lisbon 400 N. Market St. Lisbon, OH 44432 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics - Medina 3443 Medina Rd Suite 115 Medina, OH 44256 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Suite 108 Suite 110 Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics - Twinsburg 8054 Darrow Rd Ste 4 Twinsburg, OH 44087 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics at Beachwood 3733 Park East Drive Suite 102 and 230 Beachwood, OH 44122 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Specialty Care Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics East Liverpool 15655 State Rte. 170 E. East Liverpool, OH 43920 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



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| Locations of Care | Available Services |
|--|--|
| Akron Children's Hospital Pediatrics, Austintown 5480 Norquest Blvd. Youngstown, OH 44515 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Quick Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics, Millersburg 1261 Wooster Road Suite 220 Millersburg, OH 44654 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics, Oberlin 224 W. Lorain St. Suite 800 Oberlin, OH 44074 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics, Stow 3019 Graham Rd Stow, OH 44224 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics, Warren Downtown 661 Mahoning Ave, NW Warren, OH 44483 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics- Akron East 891 E. Exchange St. Akron, OH 44311 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Pediatrics- Ashland 1120 George Road Ashland, OH 44805 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics- Fairlawn 701 White Pond Dr Ste 100 Akron, OH 44320 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics- Perry Township 125 Whipple Ave. SW Canton, OH 44708 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics- Tallmadge 143 Northwest Ave. Bldg D 102 Tallmadge, OH 44278 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| Akron Children's Hospital Pediatrics-Wadsworth 323 High St. Suite A, Wadsworth, OH 44281 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Pediatrics-Streetsboro 93150 Market Square Dr Suite 203 Streetsboro, OH 44241 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Physicians-Green 1622 East Turkeyfoot Lake Road Suite 100 Akron, OH 44312-5277 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Portage Health Center 2497 State Route 59 Ravenna, OH 44266 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Quick Care Rehabilitation Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's Hospital Special Care Nursery, Lorain 3700 Kolbe Rd. Lorain, OH 44053 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |
| Akron Children's Hospital Specialty Care Marietta 320 East 8th St, Suite 140 Marietta, OH 45750 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital Wooster Specialty Care MFM 546 Winter Street, Suite 110 Wooster, OH 44691 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Akron Children's Hospital- Montrose Urgent Care Center 4125 Medina Rd Akron, OH 44333 | Services: <ul style="list-style-type: none"> Urgent Care (Outpatient) |
| Akron Children's Pediatrics Wadsworth North 1225 High St. Wadsworth, OH 44281 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Children's at Mercy Health St. Joseph's Hospital 667 Eastland Ave. SE Warren, OH 44484 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Akron Children's at Wooster Community Hospital 1761 Beall Ave Wooster, OH 44691 | Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) |
| Akron Children's Hospital Pediatrics - Brecksville 7001 S Edgerton Rd Ste 500 Brecksville, OH 44141 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient) |
| Akron Pediatrics - Belpre 807 Farson St. STE 201C Belpre, OH 45714 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Child Advocacy Center Canton 213 Market Ave., N, Suite 200 Canton, OH 44702-1440 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Children's Hospital Medical Center of Akron DBA: Akron Children's Home Care 185 West Cedar Street Akron, OH 44307 | Services: <ul style="list-style-type: none"> Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Home Health Aides Home Health, Non-Hospice Services Infusion Nursing Infusion Pharmacy Medical Social Services Nebulizers Equipment Parenteral Equipment and/or Supplies Parenteral Nutrients Personal Care/Support Non-Hospice Pharmacy, Clinical Consulting Services Pharmacy/Dispensary, General Services Prosthetics (Home Medical Equipment) Respiratory Equipment Skilled Nursing Services Speech Language Pathology Supplies Surgical Dressings Ultraviolet Light Devices Urological Supplies |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| Children's Hospital Medical Center of Akron * DBA: Akron Children's Hospital 1 Perkins Square Akron, OH 44308-1082 | Services: <ul style="list-style-type: none"> • Allergen Extract (Inpatient) • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial Hospitalization - Child/Youth) • Burn Unit (Inpatient) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • Ear/Nose/Throat Surgery (Surgical Services) • Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|--|---|
| Family Child Learning Center DBA: FCLC 143 Northwest Ave. Bldg A Tallmadge, OH 44278 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Maternal Fetal Medicine, Summa Suite 102 75 Arch St. Akron, OH 44304 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |







2020 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."




Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of patient identification. | Use of Two Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |








2020 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Home Care

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Risks Associated with Home Oxygen |  |



2020 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |