



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission






Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	10/3/2017	9/21/2020	9/21/2020
 Home Care	Accredited	10/6/2017	9/25/2020	9/25/2020
 Hospital	Accredited	10/7/2017	9/25/2020	11/3/2020

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Home Health Agency

Hospital

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2014 ACS National Surgical Quality Improvement Program

2012 Gold - The Medal of Honor for Organ Donation

2012 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2017National Patient Safety Goals		 *
Home Care	2017National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *



Locations of Care

* Primary Location

Locations of Care	Available Services
ACH Pediatric Psychiatry and Psychology, Boardman 6614 Southern Boulevard, Building E Youngstown, OH 44512	Services: <ul style="list-style-type: none"> Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth)
Akron Children's at Hattie Larlham 9772 Diagonal Rd. Mantua, OH 44255	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Akron Children's at Lakehealth at TriPoint 7590 Auburn Road suite 214 Painesville, OH 44077	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's at Millersburg - Hemophilia Clinic 1261 Wooster Road Suite 220 Millersburg, OH 44654	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's at Norwalk 282 Benedict Ave Medical Park II Norwalk, OH 44857-2712	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Akron Children's at Norwalk 272 Benedict Ave. Norwalk, OH 44857	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's at Summa, Akron City Hospital 525 East Market Street Akron, OH 44304	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Pediatric Unit (Inpatient)
Akron Children's Health Center - Wooster 3807 Friendsville Rd Wooster, OH 44691	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Primary Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Health Center at Boston Heights 328 E. Hines Hill Rd Hudson, OH 44236	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Primary Care Urgent Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)



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Akron Children's Health Center, Mansfield DBA: Mansfield Health Center 1029 S. Trimble Rd. Mansfield, OH 44906	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Lab draw station • Primary Care • Urgent Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient)
Akron Children's Health Center, North Canton DBA: North Canton Health Center 6076 Whipple Ave. NW North Canton, OH 44720	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Primary Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Outpatient Clinics (Outpatient)
Akron Children's Hospital Mahoning Valley 6505 Market Street Boardman, OH 44512	Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • Hazardous Medication Compounding (Inpatient) • Inpatient Unit (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Non-Sterile Medication Compounding (Inpatient) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Sterile Medication Compounding (Inpatient) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services)
Akron Children's Hospital at Aultman 2600 6th street SW Canton, OH 44710	Services: <ul style="list-style-type: none"> • Inpatient Unit (Inpatient) • Pediatric Unit (Inpatient)
Akron Children's Hospital at Beachwood 3733 Park East Drive Suite 230 Beachwood, OH 44122	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)



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Akron Children's Hospital MFM at Aultman 2600 W. Tuscarawas St. Suite 300 Canton, OH 44708	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Alliance 1826 South Arch Ave. Alliance, OH 44601	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics - Austintown 5480 Norquest Blvd. Youngstown, OH 44515	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Barberton 566 Robinson Ave Barberton, OH 44203	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Ellet 1463 Canton Road, Suite A Akron, OH 44312	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Hudson 1365 Corporate Drive, Suite A Hudson, OH 44236	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Liberty 4308 Belmont Ave. Suite 2 Youngstown, OH 44505	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Lisbon 400 N. Market St. Lisbon, OH 44432	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics - Medina 3443 Medina Rd Suite 115 Medina, OH 44256	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Suite 108 Suite 110 Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)



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Akron Children's Hospital Pediatrics - New Philadelphia 1045 W. High St New Philadelphia, OH 44663	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Care Center Telehealth Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics - Twinsburg 8054 Darrow Rd Ste 3 Twinsburg, OH 44087	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics, Massillon 1149 Lincoln Way East Massillon, OH 44646	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Rehabilitative Services Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics, Warren Downtown 661 Mahoning Ave, NW Warren, OH 44483	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics- Akron East 891 E. Exchange St. Akron, OH 44311	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics- Ashland 1120 George Road Ashland, OH 44805	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics- Fairlawn 701 White Pond Dr Ste 100 Akron, OH 44320	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics- Perry Township 125 Whipple Ave. Canton, OH 44708	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics- Portage 2497 State Route 59 Kent, OH 44240	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Pediatrics- Tallmadge 143 Northwest Ave. Bldg D 102 Tallmadge, OH 44278	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)



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Locations of Care	Available Services
Akron Children's Hospital Pediatrics-Wadsworth 323 High St. Suite A, Wadsworth, OH 44281	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics-Warren 5000 E. Market St. Units 29 and 30 Warren, OH 44484	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Urgent Care Warren Rehab Warren Speciality Practice Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Akron Children's Hospital Pediatrics-Streetsboro 93150 Market Square Dr Suite 203 Streetsboro, OH 44241	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Physicians-Green 1622 East Turkeyfoot Lake Road Suite 100 Akron, OH 44312-5277	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Akron Children's Hospital Specialty Care Marietta 401 Matthew St. Suite 100 Marietta, OH 45750	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital Wooster Specialty Care MFM 546 Winter Street, Suite 110 Wooster, OH 44691	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's Hospital- Montrose Urgent Care Center 4125 Medina Rd Akron, OH 44333	Services: <ul style="list-style-type: none"> Urgent Care (Outpatient)
Akron Children's NICU @ Akron General Medical Center 1 Akron General Ave. Akron, OH 44307-2432	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Pediatric Unit (Inpatient)
Akron Children's North Canton Rehab II 6200 Whipple Ave NW North Canton, OH 44720	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Akron Children's at Mercy Health St. Joseph's Hospital 667 Eastland Ave. SE Warren, OH 44484	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient) Pediatric Unit (Inpatient)



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Locations of Care	Available Services
Akron Children's at Wooster Community Hospital 1761 Beall Ave Wooster, OH 44691	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Normal Newborn Nursery (Inpatient)
Akron Children's Hospital Pediatrics - Brecksville 7001 S Edgerton Rd Ste 500 Brecksville, OH 44141	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Nerology Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Outpatient Clinics (Outpatient)
Center for Allergy & Immunology 130 W. Exchange Street Akron, OH 44302	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Child Advocacy Center Canton 213 Market Ave., N, Suite 200 Canton, OH 44702-1440	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Children's at St. Elizabeth NICU 8401 Market Street Youngstown, OH 44512	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Pediatric Unit (Inpatient)
Children's Home Care Group 185 West Cedar Street Akron, OH 44307	Services: <ul style="list-style-type: none"> Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Home Health Aides Home Health, Non-Hospice Services Medical Social Services Nebulizers Equipment Parenteral Equipment and/or Supplies Parenteral Nutrients Personal Care/Support Non-Hospice Pharmacy, Clinical Consulting Services Pharmacy/Dispensary, General Services Prosthetics (Home Medical Equipment) Respiratory Equipment Skilled Nursing Services Speech Language Pathology Supplies Surgical Dressings Ultraviolet Light Devices Urological Supplies



Locations of Care

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Locations of Care	Available Services
Children's Hospital Medical Center of Akron * DBA: Akron Children's Hospital 1 Perkins Square Akron, OH 44308-1082	Services: <ul style="list-style-type: none"> • Allergen Extract (Inpatient) • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial - Child/Youth) • Burn Unit (Inpatient) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)
Family Child Learning Center DBA: FCLC 143 Northwest Ave. Bldg A Tallmadge, OH 44278	Services: <ul style="list-style-type: none"> • Single Specialty Practitioner (Outpatient)



Locations of Care




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Locations of Care	Available Services
Life Center Plus 5133 Darrow Rd. Hudson, OH 44236-4003	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Maternal Fetal Medicine Mercy Medical Building 1330 Mercy Drive, NW Suite 506 Canton, OH 44708-2625	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Maternal Fetal Medicine, Summa 75 Arch St. Akron, OH 44304	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)







2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."








2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2019 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	