



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
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5. The organization scored above 90% but was below most other organizations.
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11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital	Accredited	10/2/2021	10/1/2021	10/1/2021
Laboratory	Accredited	2/11/2022	2/10/2022	2/10/2022

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Heart Failure	Certification	10/9/2021	10/8/2021	10/8/2021
Thrombectomy-Capable Stroke Center	Certification	2/13/2021	2/12/2021	2/12/2021

### Special Quality Awards

2014 Top Performer on Key Quality Measures®  
 2013 Top Performer on Key Quality Measures®  
 2012 Top Performer on Key Quality Measures®  
 2015 ACS National Surgical Quality Improvement Program  
 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program  
 2014 Magnet Award  
 2014 Silver Plus Get With The Guidelines - Heart Failure

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	<b>2021 National Patient Safety Goals</b>		*
	<b>National Quality Improvement Goals:</b>		
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	<sup>2</sup>	<sup>2</sup>
Laboratory	<b>2022 National Patient Safety Goals</b>		*



The Joint Commission only reports measures endorsed by the National Quality Forum.



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 5601 N. Dixie Hwy Fort Lauderdale, FL 33334-4148	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>HCMG Infectious Disease Suite 107</li> <li>HCMG Northridge Internal Medicine Suite 412</li> <li>HCMG Northridge Internal Medicine Suite 412 (10D0285969)</li> <li>HCMG Pain Management Suite 209</li> <li>HCMG Pain Management Suite 209 (10D1089452)</li> <li>HCMG Rheumatology Suite 307</li> <li>Mobile PET Services</li> <li>Sleep Lab Center Suite 116</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> 1115 S. Federal Hwy Fort Lauderdale, FL 33316-1256	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Holy Cross Radiology Services</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> 5597 N. Dixie Hwy Oakland Park, FL 33334-3406	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>HCMG Orthopedics and Podiatry 2nd Floor</li> <li>iSPORT Outpatient Physical Therapy</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> 1650 North Federal Highway Pompano Beach, FL 33062	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Holy Cross Health Outpatient Physical Therapy</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 1931 Northeast 47th Street Fort Lauderdale, FL 33308	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Phil Smith Neuroscience Institute</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> 509 NE 43rd St, Oakland Park Fort Lauderdale, FL 33334	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Aqua Therapy</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



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<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 1900 East Commercial Blvd Fort Lauderdale, FL 33308-3709	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Gallagher Adult Suite 101</li> <li>• HCMG Gallagher Adult Suite 101 (10D1010676)</li> <li>• HCMG Gallagher GI Suite 201</li> <li>• HCMG Gallagher Pediatrics Suite 202</li> <li>• HCMG Gallagher Pediatrics Suite 202 (10D0880942)</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 4701 North Federal Hwy Fort Lauderdale, FL 33308-4608	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Endo and Adult Suite A27</li> <li>• HCMG Endo and Adult Suite A27 (10D0284538)</li> <li>• HCMG General Surgery Suite A-39</li> <li>• HCMG OB/GYN Building B</li> <li>• HCMG OB/GYN Building B (10D0284481)</li> <li>• Outpatient Lab Building C</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 4004 N Ocean Blvd Fort Lauderdale, FL 33308-6420	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Galt Medical Office</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 2100 E Sample Rd Pompano Beach, FL 33064-7574	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Lighthouse Point OB/GYN Suite 201</li> <li>• HCMG Lighthouse Point OB/GYN Suite 201 (10D2168562)</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 1100 E. Broward Blvd Fort Lauderdale, FL 33301-2012	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Broward Medical Group</li> <li>• HCMG Broward Medical Group</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>



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Locations of Care	Available Services
<b>Holy Cross Hospital, Inc. *</b> DBA: Holy Cross Hospital 4725 North Federal Highway Fort Lauderdale, FL 33308	<b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Heart Failure</li> <li>Thrombectomy-Capable Stroke Center</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Advanced Cardiac Therapeutics Department</li> <li>Advanced Cardiac Therapeutics Department</li> <li>Catherine Yardley Comprehensive Pulmonary Center and COPD CI</li> <li>HCMG Cardiology Associates</li> <li>HCMG Cardiology Associates (10D0284498)</li> <li>HCMG Cardiovascular &amp; Thoracic Surgery</li> <li>HCMG Hematology/Oncology</li> <li>HCMG Neuroradiology</li> <li>HCMG Psychiatry</li> <li>HCMG Pulmonary</li> <li>HCMG Radiation Oncology</li> <li>HCMG Surgical Oncology</li> <li>HCMG Urology</li> <li>HCMG Urology (10D2107594)</li> <li>Holy Cross Hospital ABG Laboratory (10D0669857)</li> <li>Holy Cross Hospital Emergency Department (10D0859428)</li> <li>Yesner Internal Medicine</li> <li>Yesner Internal Medicine (10D0956152)</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Neurosurgery (Surgical Services)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Toxicology</li> </ul>





## Locations of Care

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Locations of Care	Available Services
	<ul style="list-style-type: none"> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Medical /Surgical Unit (Inpatient)</li> <li>• Medical ICU (Intensive Care Unit)</li> <li>• Neuro/Spine ICU (Intensive Care Unit)</li> <li>• Neuro/Spine Unit (Inpatient)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> <li>• Vascular Surgery (Surgical Services)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 114 N. Flagler Avenue Pompano Beach, FL 33060-6635	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Family Life Center</li> <li>• HCMG Family Life Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 2000 NE 49 St. Fort Lauderdale, FL 33308-4524	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Dr. Anibal Loza</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Other</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 1309 S. Federal Highway Fort Lauderdale, FL 33316-2040	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Rio Vista</li> <li>• Rio Vista Physical Therapy</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 1402 NE 26th Street Fort Lauderdale, FL 33305-1322	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Wilton Manors</li> <li>• HCMG Wilton Manors</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Medical Group 2850 North Federal Highway Lighthouse Point, FL 33064	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• HCMG Pompano Beach</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>



# Holy Cross Hospital, Inc.

DBA: Holy Cross Hospital,  
4725 North Federal Highway, Fort Lauderdale, FL

Org ID: 6794



## Locations of Care

### \* Primary Location




Locations of Care	Available Services
<b>Holy Cross Hospital, Inc.</b> DBA: Holy Cross Healthplex 1000 NE 56th Street Fort Lauderdale, FL 33334-4149	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging 1st Floor</li> <li>HCMG Ortho Pod J</li> <li>HCMG Sports Medicine</li> <li>HCMG The Leone Center for Orthopedic Care 2nd Floor</li> <li>HCMG Women's Center 1st Floor</li> <li>HCMG Women's Center 1st Floor (10D2017163)</li> <li>Holy Cross AgeWell Center</li> <li>Holy Cross Agewell Center (10D2234347)</li> <li>Pelvic Floor Therapy</li> <li>Wound Care Center 2nd Floor</li> <li>Wound Care Center 2nd Floor (10D2086238)</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Holy Cross Senior Services, Inc</b> 550 SW 3rd Street Pompano Beach, FL 33060	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>John Knox Village</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>





## 2021 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

### Symbol Key

- This organization achieved the best possible results
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### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
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Compared to other Joint  
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 37% of 305 eligible Patients	16%	25%	19%	28%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 1% of 98 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 44% of 666 eligible Patients	71%	50%	58%	42%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 1636% of 672 eligible Patients	212%	1780%	459%	1865%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 1934% of 672 eligible Patients	1508%	3084%	1717%	3288%



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## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

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Compared to other Joint  
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Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Average Rate:	Statewide	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 297% of 672 eligible Patients	Top 10% Scored at Least:	1303%	Top 10% Scored at Least:	1422%



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## 2022 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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