

# Accreditation Quality Report







Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

## Holy Cross Hospital, Inc. DBA: Holy Cross Hospital,

4725 North Federal Highway, Fort Lauderdale, FL





## **Summary of Quality Information**

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	V Last On-Site Survey Date
🮯 Home Care	Accredited	5/11/2018	5/10/2018	5/10/2018
📀 Hospital	Accredited	5/12/2018	5/11/2018	5/11/2018
olimitation States and	Accredited	11/8/2019	11/7/2019	11/7/2019

## Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Hospital

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Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
🥝 Heart Failure	Certification	6/22/2019	6/21/2019	6/21/2019
Stroke Center	Certification	2/13/2021	2/12/2021	2/12/2021

### **Special Quality Awards**

2014 Top Performer on Key Quality Measures®

2013 Top Performer on Key Quality Measures®

2012 Top Performer on Key Quality Measures®

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Magnet Award

2014 Silver Plus Get With The Guidelines - Heart Failure

			Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide	
Home Care	2018National Patient Safety Goals	$\bigotimes$	<b>∞</b> *	
Hospital	2018National Patient Safety Goals	Ø	<b>∞</b> *	

The Joint Commission only reports measures endorsed by the National Quality Forum.

#### Symbol Key

0	This organization achieved the best possible results.
•	This organization's performance is above the target range/value.
Ø	This organization's performance is similar to the target range/value.
Θ	This organization's performance is below the target range/value.
•••	This Measure is not applicable for this organization.
•	Not displayed

#### **Footnote Key**

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
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- 11. There were no eligible patients that met the denominator criteria.



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nization's performance is target range/value.			Nationwide	Statewide
nization's performance is		National Quality Improvement Goals:		
the target range/value. nization's performance is target range/value.	Reporting Period:	Emergency Department	<b>1</b>	2 <sup>2</sup>
sure is not applicable for this on.	Jan 2019 - Dec 2019	Perinatal Care	<b>1 1 1 1 1 1 1 1 1 1</b>	<b>()</b> <sup>2</sup>
iyed	Laboratory	2019National Patient Safety Goals	Ø	<b>())</b> *

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DBA: Holy Cross Hospital, 4725 North Federal Highway, Fort Lauderdale, FL



# **Locations of Care**

#### \* Primary Location

Available Services
Other Clinics/Practices located at this site:• HCMG Infectious Disease Suite 107• HCMG Pain Management Suite 209 (10D1089452)• HCMG Northridge Internal Medicine Suite 412 (10D0285969)• HCMG Rheumatology Suite 307• HCMG Northridge Internal Medicine Suite 412 (10D0285969)• HOly Cross Home Health Agency Suite 208 • Sleep Lab Center Suite 116
Services:
<ul> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Home Health Aides</li> <li>Home Health, Non-Hospice Services</li> <li>Medical Social Services</li> <li>Medical Social Services</li> <li>Occupational Therapy</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Personal Care/Support Non-Hospice</li> <li>Physical Therapy</li> <li>Skilled Nursing Services</li> <li>Speech Language Pathology</li> </ul>
Other Clinics/Practices located at this site:
<ul> <li>HCMG Multispecialty Group of West Broward</li> <li>HCMG Multispecialty Group of West Broward</li> </ul> Services: <ul> <li>General Laboratory Tests</li> </ul>
Single Specialty Practitioner (Outpatient)
Other Clinics/Practices located at this site: • HCMG Colorectal Surgery Suite 1 Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Other Clinics/Practices located at this site: • HCMG Coral Springs Cardiology Suite 240 • HCMG Coral Springs Cardiology Suite 240 (10D0285520) • HCMG Coral Springs Primary Care Suite 150 • HCMG Coral Springs Primary Care Suite 150 (10D0667728) Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)



# **Locations of Care**

* Primary Location	
Locations of Care	Available Services
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 9980 Central Park Blvd N Boca Raton, FL 33428-1704	Other Clinics/Practices located at this site: • HCMG Cardiology Associates of Boca Raton Suite 304 • HCMG Cardiology Associates of Boca Raton Suite 304 Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 10151 Enterprise Ctr Boynton Beach, FL 33437-3761	Other Clinics/Practices located at this site: • HCMG Cardiology Associates of Boynton Beach Suite 203 Services: • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 333 NW 70th Ave, Ste Fort Lauderdale, FL 33317-2364	Other Clinics/Practices located at this site: • HCMG Cardio Pulmonary • HCMG Cardio Pulmonary Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. 1115 S. Federal Hwy Fort Lauderdale, FL 33316-1256	Other Clinics/Practices located at this site: <ul> <li>Holy Cross Radiology Services</li> </ul> <li>Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul> </li>
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 5597 N. Dixie Hwy, 2nd Floor Oakland Park, FL 33334-3406	Other Clinics/Practices located at this site: <ul> <li>HCMG Orthopedics and Podiatry 2nd Floor</li> </ul> <li>Services: <ul> <li>Administration of Blood Product (Outpatient)</li> <li>Urgent Care (Outpatient)</li> </ul> </li>
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 3481 N. University Dr. Coral Springs, FL 33065-1628	Other Clinics/Practices located at this site: • Coral Springs Internal Medicine (10D2157915) • Coral Springs Physician Offices • Holy Cross ACC Coral Springs (10D2157915) Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)



# **Locations of Care**

* Primary Location	
Locations of Care	Available Services
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1900 East Commercial Blvd Fort Lauderdale, FL 33308-3709	Other Clinics/Practices located at this site: • HCMG Gallagher Adult Suite 101 • HCMG Gallagher Adult Suite 101 (10D1010676) • HCMG Gallagher GI Suite 201 • HCMG Gallagher Pediatrics Suite 202 • HCMG Gallagher Pediatrics Suite 202 (10D0880942) Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 4701 North Federal Hwy Fort Lauderdale, FL 33308-4608	Other Clinics/Practices located at this site: • HCMG Endo and Adult Suite A27 • HCMG Endo and Adult Suite A27 (10D0284538) • HCMG General Surgery Suite A-39 • HCMG OB/GYN Building B • HCMG OB/GYN Building B (10D0284481) Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 4004 N Ocean Blvd Fort Lauderdale, FL 33308-6420	Other Clinics/Practices located at this site: <ul> <li>HCMG Galt Medical Office</li> </ul> <li>Services: <ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul> </li>
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1124 Bayview Dr Fort Lauderdale, FL 33304-2505	Other Clinics/Practices located at this site: • HCMG Bayview • HCMG Bayview Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 2100 E Sample Rd Pompano Beach, FL 33064-7574	Other Clinics/Practices located at this site: • HCMG Lighthouse Point OB/GYN Suite 201 • HCMG Lighthouse Point OB/GYN Suite 201 (10D2168562) • HCMG Lighthouse Point Suite 101 • HCMG Lighthouse Point Suite 101 (10D1094427) Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)



# **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1100 E. Broward Blvd Fort Lauderdale, FL 33301-2012	Other Clinics/Practices located at this site: • HCMG Broward Medical Group • HCMG Broward Medical Group Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)

DBA: Holy Cross Hospital, 4725 North Federal Highway, Fort Lauderdale, FL



# **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services	
Inc. * DBA: Holy Cross Hospital 4725 North Federal Highway Fort Lauderdale, FL 33308	Joint Commission Advanced Certification Programs: Heart Failure Thrombectomy-Capable Stroke Center Other Clinics/Practices located at this site: Advanced Cardiac Therapeutics Department Advanced Cardiac Therapeutics Department Advanced Cardiac Therapeutics Department HCMG Cardiology Associates HCMG Cardiology Associates (10D0284498) HCMG Cardiovascular & Thoracic Surgery HCMG Ft. Lauderdale (FLIM) (10D0938369) HCMG Neuroradiology HCMG Physiatry	)
	<ul> <li>Services:</li> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiotoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Goynecological Surgery (Surgical Services)</li> <li>Gynecological Surgery (Surgical Cut (Inpatient)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> </ul>	) y

(Imaging/Diagnostic Services)

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# **Locations of Care**

Locations of Care	Available Services	
	<ul> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>	
Holy Cross Hospital,	Other Clinics/Practices located at this site:	
Inc.	HCMG Family Life Center	
DBA: Holy Cross Medical Group	HCMG Family Life Center	
114 N. Flagler Avenue	Services:	
Pompano Beach,	General Laboratory Tests	
FL 33060-6635	Single Specialty Practitioner (Outpatient)	
Holy Cross Hospital,	Other Clinics/Practices located at this site:	
Inc.	<ul> <li>Dr. Anibal Loza</li> </ul>	
DBA: Holy Cross Medical	a . I	
Group 2000 NE 49 St.	Services:	
Fort Lauderdale,	<ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>	
FL 33308-4524 Holy Cross Hospital,	Other Clinics/Presting leasted at this site.	
Inc.	Other Clinics/Practices located at this site: • HCMG Rio Vista	
DBA: Holy Cross Medical		
Group 1309 S. Federal Highway	Services:	
Fort Lauderdale,	<ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>	
FL 33316-2040	Others Climics/Department lange (11) (11) (11)	
Holy Cross Hospital, Inc.	Other Clinics/Practices located at this site: • HCMG Wilton Manors	
DBA: Holy Cross Medical	HCMG Wilton Manors     HCMG Wilton Manors	
Group 1402 NE 26th Street		
Fort Lauderdale,	Services:	
FL 33305-1322	<ul> <li>General Laboratory Tests</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>	
Holy Cross Hospital, Inc.	Other Clinics/Practices located at this site:	
DBA: Holy Cross Medical	<ul> <li>HCMG Pompano Beach Suite 200</li> <li>HCMG Pompano Beach Suite 200</li> </ul>	
Group		
2335 E. Atlantic Blvd.	Services:	
Pompano Beach, FL 33062-5244	General Laboratory Tests	
	<ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>	



## **Locations of Care**

#### \* Primary Location Locations of Care Available Services Holy Cross Hospital, Other Clinics/Practices located at this site: Inc. • Diagnostic Imaging 1st Floor HCMG Women's Center 1st DBA: Holy Cross • HCMG The Leone Center for Floor (10D2017163) Healthplex Orthopedic Care 2nd Floor • Wound Care Center 2nd Floor 1000 NE 56th Street HCMG Women's Center 1st • Wound Care Center 2nd Floor Fort Lauderdale, Floor (10D2086238) FL 33334-4149 Services: General Laboratory Tests • Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) Holy Cross Senior **Other Clinics/Practices located at this site:** Services, Inc • John Knox Village 550 SW 3rd Street Pompano Beach, Services: FL 33060 • Single Specialty Practitioner (Outpatient)



# **2018 National Patient Safety Goals**

## Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

#### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.



# **2018 National Patient Safety Goals**

## Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigcirc$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	$\bigcirc$
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ୍ତ୍ର ତ
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

## Symbol Key

The organization has met the National Patient Safety Goal.
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 The Goal is not applicable for this organization.



## **National Quality Improvement Goals**

## Reporting Period: January 2019 - December 2019

		Compared to other Joint Commission	
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	@ <sup>2</sup>	@ <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				on	
		Ν	lationwide		Statewide		
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	ď	Scored	Weighte d Median:	
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	2 114.00 minutes 879 eligible Patients	55.00	133.00	65.60	123.98	

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This information can also be viewed at www.hospitalcompare.hhs.gov

--- Null value or data not displayed.

## Symbol Key

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## **National Quality Improvement Goals**

#### Reporting Period: January 2019 - December 2019

		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>№</b> <sup>2</sup>	<b>™</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				on
		Ν	lationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 8 eligible Patients	100%	98%	100%	99%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	38% of 320 eligible Patients	12%	25%	16%	28%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	2% of 105 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	64% of 707 eligible Patients	73%	51%	60%	43%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	2513.00 minutes 756 eligible Patients				

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## **National Quality Improvement Goals**

				Com	pared to o	other Joint		
				Commission Accredited Organizations				
Measure Area		Explanation		Nationwi	de	Statewide	Statewide	
Perinatal Care		tegory of evidenced based measures as mothers and newborns.	ssesses the	<b>(</b>	2	<b>™</b> <sup>2</sup>		
				Compared to other Joint Commission Accredited Organizations				
Measure		Explanation	N Hospital	lationwide Top 10%	Average	State		
Measure	,	Explanation	Results	Scored at Least:	Rate:	Scored at Least:	Ave Ra	
Unexpected Compl Term Newborns per livebirths - Overall F	1000	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting	10					
		conditions, these are babies that are expected to do well and routinely go home with the mother.	3835.00 minutes 756 eligible Patients					
Unexpected Compl Term Newborns per	1000	The severe rate equals the number of patients with severe complications.	10					
livebirths - Severe I	kate		1322.00 minutes 756 eligible Patients					

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## Holy Cross Hospital, Inc. DBA: Holy Cross Hospital,

4725 North Federal Highway, Fort Lauderdale, FL



# **2019 National Patient Safety Goals**

## Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

## Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.