



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.







- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information




Symbol Key

-  This organization achieved the best possible results.
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Footnote Key



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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	5/11/2018	5/10/2018	5/10/2018
 Hospital	Accredited	5/12/2018	5/11/2018	5/11/2018
 Laboratory	Accredited	11/8/2019	11/7/2019	11/7/2019





Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory
Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Heart Failure	Certification	6/22/2019	6/21/2019	6/21/2019
 Thrombectomy-Capable Stroke Center	Certification	8/3/2018	2/12/2021	2/12/2021

Special Quality Awards

2014 Top Performer on Key Quality Measures®
 2013 Top Performer on Key Quality Measures®
 2012 Top Performer on Key Quality Measures®
 2015 ACS National Surgical Quality Improvement Program
 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
 2014 Magnet Award
 2014 Silver Plus Get With The Guidelines - Heart Failure

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2018National Patient Safety Goals		 *
Hospital	2018National Patient Safety Goals		 *



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
National Quality Improvement Goals:			
Reporting Period: Jan 2019 - Dec 2019	Emergency Department	 ²	 ²
	Perinatal Care	 ²	 ²
Laboratory	2019 National Patient Safety Goals		 *



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Locations of Care

* Primary Location

Locations of Care	Available Services
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group/Holy Cross Home Health Agency 5601 N. Dixie Hwy Fort Lauderdale, FL 33334-4148	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Infectious Disease Suite 107 HCMG Northridge Internal Medicine Suite 412 HCMG Northridge Internal Medicine Suite 412 (10D0285969) HCMG Pain Management Suite 209 HCMG Pain Management Suite 209 (10D1089452) HCMG Rheumatology Suite 307 Holy Cross Home Health Agency Suite 208 Sleep Lab Center Suite 116 Services: <ul style="list-style-type: none"> General Laboratory Tests Home Health Aides Home Health, Non-Hospice Services Medical Social Services Occupational Therapy Personal Care/Support Non-Hospice Physical Therapy Skilled Nursing Services Speech Language Pathology
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 8391 W. Oakland Park Blvd. Fort Lauderdale, FL 33351-7307	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Multispecialty Group of West Broward HCMG Multispecialty Group of West Broward Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1940 Northeast 47th Street Fort Lauderdale, FL 33308	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Colorectal Surgery Suite 1 Services: <ul style="list-style-type: none"> Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 2901 Coral Hills Dr, Coral Springs, FL 33065-4146	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Coral Springs Cardiology Suite 240 HCMG Coral Springs Cardiology Suite 240 (10D0285520) HCMG Coral Springs Primary Care Suite 150 HCMG Coral Springs Primary Care Suite 150 (10D0667728) Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 9980 Central Park Blvd N Boca Raton, FL 33428-1704	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Cardiology Associates of Boca Raton Suite 304 HCMG Cardiology Associates of Boca Raton Suite 304 Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)



Holy Cross Hospital, Inc.

DBA: Holy Cross Hospital,
4725 North Federal Highway, Fort Lauderdale, FL

Org ID: 6794



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Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 10151 Enterprise Ctr Boynton Beach, FL 33437-3761	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Cardiology Associates of Boynton Beach Suite 203 Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 333 NW 70th Ave, Ste Fort Lauderdale, FL 33317-2364	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Cardio Pulmonary HCMG Cardio Pulmonary Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. 1115 S. Federal Hwy Fort Lauderdale, FL 33316-1256	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Holy Cross Radiology Services Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 5597 N. Dixie Hwy, 2nd Floor Oakland Park, FL 33334-3406	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Orthopedics and Podiatry 2nd Floor Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Urgent Care (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 3481 N. University Dr. Coral Springs, FL 33065-1628	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Coral Springs Internal Medicine (10D2157915) Coral Springs Physician Offices Holy Cross ACC Coral Springs (10D2157915) Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1900 East Commercial Blvd Fort Lauderdale, FL 33308-3709	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Gallagher Adult Suite 101 HCMG Gallagher Adult Suite 101 (10D1010676) HCMG Gallagher GI Suite 201 HCMG Gallagher Pediatrics Suite 202 HCMG Gallagher Pediatrics Suite 202 (10D0880942) Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)



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Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 4701 North Federal Hwy Fort Lauderdale, FL 33308-4608	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • HCMG Endo and Adult Suite A27 • HCMG Endo and Adult Suite A27 (10D0284538) • HCMG General Surgery Suite A-39 • HCMG OB/GYN Building B • HCMG OB/GYN Building B (10D0284481) Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 4004 N Ocean Blvd Fort Lauderdale, FL 33308-6420	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • HCMG Galt Medical Office Services: <ul style="list-style-type: none"> • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1124 Bayview Dr Fort Lauderdale, FL 33304-2505	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • HCMG Bayview • HCMG Bayview Services: <ul style="list-style-type: none"> • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 2100 E Sample Rd Pompano Beach, FL 33064-7574	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • HCMG Lighthouse Point OB/GYN Suite 201 • HCMG Lighthouse Point OB/GYN Suite 201 (10D2168562) • HCMG Lighthouse Point Suite 101 • HCMG Lighthouse Point Suite 101 (10D1094427) Services: <ul style="list-style-type: none"> • General Laboratory Tests • Outpatient Clinics (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1100 E. Broward Blvd Fort Lauderdale, FL 33301-2012	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • HCMG Broward Medical Group • HCMG Broward Medical Group Services: <ul style="list-style-type: none"> • General Laboratory Tests • Single Specialty Practitioner (Outpatient)



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Holy Cross Hospital, Inc. * DBA: Holy Cross Hospital 4725 North Federal Highway Fort Lauderdale, FL 33308	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Heart Failure Thrombectomy-Capable Stroke Center Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Advanced Cardiac Therapeutics Department Advanced Cardiac Therapeutics Department HCMG Cardiology Associates HCMG Cardiology Associates (10D0284498) HCMG Cardiovascular & Thoracic Surgery HCMG Ft. Lauderdale (FLIM) HCMG Ft. Lauderdale (FLIM) (10D0938369) HCMG Hematology/Oncology HCMG Neuroradiology HCMG Psychiatry HCMG Pulmonary HCMG Radiation Oncology HCMG Surgical Oncology HCMG Urology HCMG Urology (10D2107594) Holy Cross Hospital ABG Laboratory (10D0669857) Holy Cross Hospital Emergency Department (10D0859428) Neuroscience Institute Yesner Internal Medicine Yesner Internal Medicine (10D0956152) Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services)



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	<ul style="list-style-type: none"> Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Thoracic Surgery (Surgical Services) Toxicology Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 114 N. Flagler Avenue Pompano Beach, FL 33060-6635	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Family Life Center HCMG Family Life Center Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 2000 NE 49 St. Fort Lauderdale, FL 33308-4524	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Dr. Anibal Loza Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1309 S. Federal Highway Fort Lauderdale, FL 33316-2040	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Rio Vista Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 1402 NE 26th Street Fort Lauderdale, FL 33305-1322	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Wilton Manors HCMG Wilton Manors Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Holy Cross Hospital, Inc. DBA: Holy Cross Medical Group 2335 E. Atlantic Blvd. Pompano Beach, FL 33062-5244	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> HCMG Pompano Beach Suite 200 HCMG Pompano Beach Suite 200 Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)



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Holy Cross Hospital, Inc. DBA: Holy Cross Healthplex 1000 NE 56th Street Fort Lauderdale, FL 33334-4149	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Diagnostic Imaging 1st Floor HCMG The Leone Center for Orthopedic Care 2nd Floor HCMG Women's Center 1st Floor HCMG Women's Center 1st Floor (10D2017163) Wound Care Center 2nd Floor Wound Care Center 2nd Floor (10D2086238) Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Holy Cross Senior Services, Inc 550 SW 3rd Street Pompano Beach, FL 33060	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> John Knox Village Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)








2018 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	



















2018 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: January 2019 - December 2019

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Compared to other Joint
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	²	²

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide				Statewide	
			Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	² 114.00 minutes 879 eligible Patients	55.00	133.00	65.60	123.98		



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National Quality Improvement Goals

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Compared to other Joint Commission
Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 8 eligible Patients	100%	98%	100%	99%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 38% of 320 eligible Patients	12%	25%	16%	28%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 2% of 105 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 64% of 707 eligible Patients	73%	51%	60%	43%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	10 2513.00 minutes 756 eligible Patients				



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National Quality Improvement Goals

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Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 10 3835.00 minutes 756 eligible Patients				
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 10 1322.00 minutes 756 eligible Patients				



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2019 National Patient Safety Goals

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Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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