



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key 1

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital	Accredited	9/29/2018	9/28/2018	2/28/2020
Nursing Care Center	Accredited	9/27/2018	9/26/2018	9/26/2018

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
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Primary Stroke Center	Certification	8/28/2021	8/27/2021	8/27/2021
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Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
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Chest Pain	Certification	12/8/2021	12/7/2021	12/7/2021
Joint Replacement - Hip	Certification	11/20/2021	11/19/2021	11/19/2021
Joint Replacement - Knee	Certification	11/20/2021	11/19/2021	11/19/2021

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2012 Top Performer on Key Quality Measures®

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

Footnote Key

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3. The number of patients is not enough for comparison purposes.
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5. The organization scored above 90% but was below most other organizations.
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9. The measure results are temporarily suppressed pending resubmission of updated data.
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11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	2020 National Patient Safety Goals		*
	National Quality Improvement Goals:		
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	²	²



The Joint Commission only reports measures endorsed by the National Quality Forum.



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Nursing
Care
Center

2018 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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Locations of Care

* Primary Location

Locations of Care	Available Services
Center for Cancer Care - Snellville 1700 Tree Lane, Suite 490 Snellville, GA 30078	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
GMC Primary Care & Specialty Center Grayson 1132 Athens Highway Suite 207 Grayson, GA 30017	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
GMC Primary Care and Specialty Center Peachtree Corners 5277 Peachtree Parkway Peachtree Corners, GA 30092	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Northside Gwinnett Extended Care Center 650 Professional Drive Lawrenceville, GA 30046	Services: <ul style="list-style-type: none"> Dementia Care On Site Pharmacy Rehabilitation Services Skilled Nursing Care
Northside Hospital Cancer Institute-GCS Athens 125 King Avenue, Suite 200 Athens, GA 30606	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Northside Hospital Cancer Institute-NGDAC Braselton 1255 Friendship Road, Suite 230 Braselton, GA 30517	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Northside Hospital Cancer Institute-NGDAC Gainesville 1485 Jesse Jewel Parkway, Suite 330 Gainesville, GA 30501	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Northside Hospital Duluth MOB - Hudgins DBA: Northside Hospital Duluth MOB - Hudgins 3855 Pleasant Hill Road Duluth, GA 30096	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Center for Cancer Care Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient)



Northside Hospital, Inc.

DBA: Northside Hospital Gwinnett,
1000 Medical Center Boulevard, Lawrenceville, GA

Org ID: 6705



Locations of Care

* Primary Location

Locations of Care	Available Services
Northside Hospital Gwinnett DBA: GMC Health Park-Lawrenceville 665 Duluth Highway Lawrenceville, GA 30046	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Northside Gwinnett Outpatient Center Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Northside Hospital Gwinnett DBA: GMC Health Park-Hamilton Mill 2078-2098 Teron Trace Suite 200 & Suites 400-500 Dacula, GA 30019	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Center for Cancer Care Hamilton Mill Hamilton Mill Imaging Center Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
Northside Hospital Gwinnett * 1000 Medical Center Blvd Lawrenceville, GA 30046	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Primary Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Chest Pain Joint Replacement - Hip Joint Replacement - Knee Services: <ul style="list-style-type: none"> Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sterile Medication Compounding (Inpatient) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)



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Locations of Care	Available Services
Northside Hospital Gwinnett 575 Medical Office Building DBA: Northside Hospital Gwinnett 575 Professional Drive Suite 150 Lawrenceville, GA 30046	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Outpatient Infusion Center • Pain Management Center Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Northside Hospital Gwinnett MOB 100 DBA: Northside Hospital Gwinnett MOB 100 100 Medical Center Boulevard Lawrenceville, GA 30046	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Diabetes and Nutrition Education Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
Northside Hospital Gwinnett MOB 631 DBA: Northside Hospital Gwinnett MOB 631 631 Professional Drive Lawrenceville, GA 30046	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Center for Cancer Care • Center for Weight Management • Gwinnett Breast Center • Imaging Center Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Hazardous Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Northside Hospital Sleep Disorders Center - Gainesville DBA: Northside Hospital Sleep Disorders Center - Gainesville 1071 South Enota Drive NE, Suite B Gainesville, GA 30501	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)














2020 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

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Compared to other Joint
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 29% of 508 eligible Patients	16%	25%	21%	29%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 2% of 169 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 34% of 559 eligible Patients	71%	50%	48%	36%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 1785% of 3304 eligible Patients	212%	1780%	885%	2074%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 2269% of 3304 eligible Patients	1508%	3084%	2112%	3193%



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National Quality Improvement Goals

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Measure Area	Explanation	Nationwide	Statewide
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Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Average Rate:	Statewide	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 484% of 3304 eligible Patients	Top 10% Scored at Least:	1303%	Top 10% Scored at Least:	1118%



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2018 National Patient Safety Goals

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Nursing Care Center

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
Prevent health care-associated pressure ulcers (decubitus ulcers).	Assessing Resident Risk for Pressure Ulcers	