



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key 1

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
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- Not displayed

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|------------------------|------------------------|----------------|-----------------------|--------------------------|
| Hospital               | Accredited             | 9/29/2018      | 9/28/2018             | 2/28/2020                |
| Nursing Care Center    | Accredited             | 9/27/2018      | 9/26/2018             | 9/26/2018                |

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|---------------------------------|------------------------|----------------|-----------------------|--------------------------|
|---------------------------------|------------------------|----------------|-----------------------|--------------------------|

|                       |               |           |           |           |
|-----------------------|---------------|-----------|-----------|-----------|
| Primary Stroke Center | Certification | 8/28/2021 | 8/27/2021 | 8/27/2021 |
|-----------------------|---------------|-----------|-----------|-----------|

| Certified Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--------------------|------------------------|----------------|-----------------------|--------------------------|
|--------------------|------------------------|----------------|-----------------------|--------------------------|

|                          |               |            |            |            |
|--------------------------|---------------|------------|------------|------------|
| Chest Pain               | Certification | 10/22/2019 | 12/7/2021  | 12/7/2021  |
| Joint Replacement - Hip  | Certification | 11/20/2021 | 11/19/2021 | 11/19/2021 |
| Joint Replacement - Knee | Certification | 11/20/2021 | 11/19/2021 | 11/19/2021 |

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

2012 Top Performer on Key Quality Measures®

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

### Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

|  |                                     | Compared to other Joint Commission Accredited Organizations |              |
|--|-------------------------------------|---|--------------|
|  |                                     | Nationwide  | Statewide    |
| Hospital                                 | 2020 National Patient Safety Goals  |   | *            |
|  | National Quality Improvement Goals: |   |              |
| Reporting Period:<br>Jan 2020 - Dec 2020 | Perinatal Care                      | <sup>2</sup>  | <sup>2</sup> |



The Joint Commission only reports measures endorsed by the National Quality Forum.



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Nursing  
Care  
Center

### 2018 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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## Locations of Care

### \* Primary Location

| Locations of Care  | Available Services  |
|--|---|
| <b>Center for Cancer Care - Snellville</b><br>1700 Tree Lane, Suite 490<br>Snellville, GA 30078  | <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>GMC Primary Care &amp; Specialty Center Grayson</b><br>1132 Athens Highway Suite 207<br>Grayson, GA 30017                                     | <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>  |
| <b>GMC Primary Care and Specialty Center Peachtree Corners</b><br>5277 Peachtree Parkway<br>Peachtree Corners, GA 30092                          | <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>  |
| <b>Northside Gwinnett Extended Care Center</b><br>650 Professional Drive<br>Lawrenceville, GA 30046  | <b>Services:</b> <ul style="list-style-type: none"> <li>Dementia Care</li> <li>On Site Pharmacy</li> <li>Rehabilitation Services</li> <li>Skilled Nursing Care</li> </ul>   |
| <b>Northside Hospital Cancer Institute-GCS Athens</b><br>125 King Avenue, Suite 200<br>Athens, GA 30606  | <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Northside Hospital Cancer Institute-NGDAC Braselton</b><br>1255 Friendship Road, Suite 230<br>Braselton, GA 30517                             | <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Northside Hospital Cancer Institute-NGDAC Gainesville</b><br>1485 Jesse Jewel Parkway, Suite 330<br>Gainesville, GA 30501                     | <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Northside Hospital Duluth MOB - Hudgins</b><br>DBA: Northside Hospital<br>Duluth MOB - Hudgins<br>3855 Pleasant Hill Road<br>Duluth, GA 30096 | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Center for Cancer Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul> |



# Northside Hospital, Inc.

DBA: Northside Hospital Gwinnett,  
1000 Medical Center Boulevard, Lawrenceville, GA

Org ID: 6705



## Locations of Care

### \* Primary Location

| Locations of Care   | Available Services   |
|---|--|
| <b>Northside Hospital Gwinnett</b><br>DBA: GMC Health<br>Park-Lawrenceville<br>665 Duluth Highway<br>Lawrenceville, GA 30046                              | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Academic Internal Medicine Partners, Suite 401</li> <li>Strickland Family Medicine Center, Suite 501</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Northside Hospital Gwinnett</b><br>DBA: GMC Health<br>Park-Hamilton Mill<br>2078-2098 Teron Trace<br>Suite 200 & Suites<br>400-500<br>Dacula, GA 30019 | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Center for Cancer Care Hamilton Mill</li> <li>Hamilton Mill Imaging Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul> |



## Locations of Care

### \* Primary Location

| Locations of Care   | Available Services  |
|---|---|
| <b>Northside Hospital Gwinnett *</b><br>1000 Medical Center Blvd<br>Lawrenceville, GA 30046 | <b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Primary Stroke Center</li> </ul> <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Chest Pain</li> <li>Joint Replacement - Hip</li> <li>Joint Replacement - Knee</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Neuro/Spine Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul> |





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| Locations of Care  | Available Services   |
|--|--|
| <b>Northside Hospital Gwinnett 575 Medical Office Building</b><br>DBA: Northside Hospital Gwinnett<br>575 Professional Drive<br>Suite 150<br>Lawrenceville, GA 30046                             | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Outpatient Infusion Center</li> <li>• Pain Management Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of Blood Product (Outpatient)</li> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>                             |
| <b>Northside Hospital Gwinnett MOB 100</b><br>DBA: Northside Hospital Gwinnett MOB 100<br>100 Medical Center Boulevard<br>Lawrenceville, GA 30046  | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Diabetes and Nutrition Education</li> <li>• Wound Treatment Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>   |
| <b>Northside Hospital Gwinnett MOB 500</b><br>DBA: Northside Hospital Gwinnett MOB 500<br>500 Professional Way<br>Lawrenceville, GA 30046  | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Academic Internal Medicine Partners</li> <li>• Sports Rehabilitation</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Northside Hospital Gwinnett MOB 631</b><br>DBA: Northside Hospital Gwinnett MOB 631<br>631 Professional Drive<br>Lawrenceville, GA 30046  | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Center for Cancer Care</li> <li>• Center for Weight Management</li> <li>• Gwinnett Breast Center</li> <li>• Imaging Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Hazardous Medication Compounding (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul> |
| <b>Northside Hospital Sleep Disorders Center - Gainesville</b><br>DBA: Northside Hospital Sleep Disorders Center - Gainesville<br>1071 South Enota Drive<br>NE, Suite B<br>Gainesville, GA 30501 | <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>   |





## 2020 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Hospital

| Safety Goals   | Organizations Should                                    | Implemented   |
|--|---|---|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                          |    |
| Improve the effectiveness of communication among caregivers.                 | Timely Reporting of Critical Tests and Critical Results |    |
| Improve the safety of using medications.                                     | Labeling Medications                                    |    |
|  | Reducing Harm from Anticoagulation Therapy              |    |
|  | Reconciling Medication Information                      |    |
| Reduce the harm associated with clinical alarm systems.                      | Use Alarms Safely on Medical Equipment                  |    |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines                         |    |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide             |   |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process         |  |
|  | Marking the Procedure Site                              |  |
|  | Performing a Time-Out                                   |  |



## National Quality Improvement Goals

Reporting Period: January 2020 - December 2020

### Symbol Key 2

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Compared to other Joint Commission  
Accredited Organizations

| Measure Area   | Explanation  | Nationwide | Statewide |
|----------------|--|------------|-----------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | 2          | 2         |

Compared to other Joint Commission  
Accredited Organizations

| Measure   | Explanation   | Hospital Results                    | Compared to other Joint Commission Accredited Organizations |               |           |               |
|---|---|-------------------------------------|---|---------------|-----------|---------------|
|   |   |                                     | Nationwide  | Average Rate: | Statewide | Average Rate: |
| Cesarean Birth  | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.  |                                     | 16%   | 25%           | 19%       | 28%           |
| Elective Delivery   | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | <br>2% of 113 eligible Patients     | 0%  | 2%            | 0%        | 1%            |
| Exclusive Breast Milk Feeding   | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.   | <br>35% of 407 eligible Patients    | 71%   | 51%           | 50%       | 36%           |
| Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate | The moderate rate equals the number of patients with moderate complications.  | <br>1814% of 2590 eligible Patients | 200%  | 1800%         | 800%      | 2200%         |
| Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate  | This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.   | <br>2239% of 2590 eligible Patients | 1500%   | 3100%         | 1900%     | 3300%         |



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## National Quality Improvement Goals

Reporting Period: January 2020 - December 2020

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Compared to other Joint  
Commission

Accredited Organizations

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Compared to other Joint Commission  
Accredited Organizations

| Measure   | Explanation  | Hospital<br>Results                | Compared to other Joint Commission<br>Accredited Organizations |                  |                                |                  |
|---|--|------------------------------------|--|------------------|--------------------------------|------------------|
|   |  |                                    | Nationwide   | Average<br>Rate: | Statewide                      | Average<br>Rate: |
| Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate | The severe rate equals the number of patients with severe complications. | <br>424% of 2590 eligible Patients | Top 10%<br>Scored<br>at Least:                                 | 1300%            | Top 10%<br>Scored<br>at Least: | 1100%            |



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## 2018 National Patient Safety Goals

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### Nursing Care Center

| Safety Goals   | Organizations Should                                       | Implemented   |
|--|--|---|
| Improve the accuracy of patient identification.                    | Use of Two Patient Identifiers                             |  |
| Improve the safety of using medications.                           | Reducing Harm from Anticoagulation Therapy                 |  |
|  | Reconciling Medication Information                         |  |
| Reduce the risk of health care-associated infections.              | Meeting Hand Hygiene Guidelines                            |  |
|  | Preventing Central-Line Associated Blood Stream Infections |  |
|  | Preventing Catheter-Associated Urinary Tract Infection     |  |
| Reduce the risk of patient harm resulting from falls.              | Implementing a Fall Reduction Program                      |  |
| Prevent health care-associated pressure ulcers (decubitus ulcers). | Assessing Resident Risk for Pressure Ulcers                |  |