



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.







Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	11/7/2015	11/6/2015	11/6/2015
 Nursing Care Center	Accredited	11/4/2015	11/3/2015	11/3/2015

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Stroke Center	Certification	5/18/2017	5/17/2017	5/17/2017

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Chest Pain	Certification	10/27/2017	10/26/2017	10/26/2017
 Joint Replacement - Hip	Certification	9/15/2017	9/14/2017	9/14/2017
 Joint Replacement - Knee	Certification	8/14/2015	9/15/2017	9/15/2017

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2012 Top Performer on Key Quality Measures®

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

Hospital

2015National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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Reporting Period:
Apr 2016 -
Mar 2017

National Quality Improvement Goals:

Emergency Department

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Immunization

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Perinatal Care

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Nursing Care Center

2015 National Patient Safety Goals



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Locations of Care

* Primary Location

Locations of Care	Available Services
Glancy Rehabilitation Center 3215 McClure Bridge Road Duluth, GA 30096	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Center for Weight Management - Duluth Diabetes & Nutrition Education Center - Duluth Glancy Rehabilitation Outpatient Program Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Outpatient Clinics (Outpatient) Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)
Gwinnett Extended Care Center 650 Professional Drive Lawrenceville, GA 30046	Services: <ul style="list-style-type: none"> Dementia Care On Site Pharmacy Rehabilitation Services Skilled Nursing Care
Gwinnett Medical Center DBA: GMC Hamilton Mill Campus 2078 Teron Trace, Suite 200 Dacula, GA 30019	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> GMC Specialty Center at Hamilton Mill Hamilton Mill Imaging Center Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Gwinnett Medical Center DBA: Center for Cancer Care - Snellville 1700 Tree Lane, Suite 490 Snellville, GA 30078	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Gwinnett Medical Center DBA: Gwinnett Cardiac Imaging 755 Walther Road, Suite 130 Lawrenceville, GA 30045	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Gwinnett Medical Center DBA: Strickland Family Medicine Center 665 Duluth Hwy, Suite 501 Lawrenceville, GA 30046	Services: <ul style="list-style-type: none"> Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Gwinnett Medical Center DBA: Academic Internal Medicine Partners 665 Duluth Highway, Suite 401 Lawrenceville, GA 30046	Services: <ul style="list-style-type: none"> Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Gwinnett Medical Center DBA: GMC Primary Care & Specialty Center - Suwanee 1120 Peachtree Industrial Boulevard, Suite 208 Suwanee, GA 30024	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
Gwinnett Medical Center * 1000 Medical Center Boulevard Lawrenceville, GA 30046	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> • Primary Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> • Chest Pain • Joint Replacement - Hip • Joint Replacement - Knee Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • 631 Imaging Center (PET/CT & MRI) • Cancer Support Center • Center for Cancer Care - Lawrenceville • Center for Weight Management - Lawrenceville • Diabetes & Nutrition Education Center - Lawrenceville • Gwinnett Breast Center • Gwinnett SportsRehab - Lawrenceville • Wound Treatment Center <hr/> Services: <ul style="list-style-type: none"> • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Cardiovascular Unit (Inpatient) • Coronary Care Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Gynecology (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Neuro/Spine ICU (Intensive Care Unit) • Neuro/Spine Unit (Inpatient) • Neurosurgery (Surgical Services) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)



Locations of Care

* Primary Location

Locations of Care	Available Services
	<ul style="list-style-type: none"> Medical ICU (Intensive Care Unit)
Gwinnett Medical Center DBA: 575 Outpatient Imaging Center 575 Professional Drive Lawrenceville, GA 30046	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> GMC Pain Management Center Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Gwinnett Medical Center - Duluth 3620 Howell Ferry Road Duluth, GA 30096	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Primary Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Joint Replacement - Hip Joint Replacement - Knee Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Center for Cancer Care - Duluth Center for Screening Mammography Gwinnett Medical Center - Lawrenceville Gwinnett SportsRehab - Duluth The Concussion Institute at Gwinnett Medical Center - Duluth Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Plastic Surgery (Surgical Services) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)



Locations of Care

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Locations of Care	Available Services
Gwinnett Medical Center - Duluth DBA: Johns Creek Orthopedic Surgery Center 10670 Medlock Bridge Road Duluth, GA 30097	Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient)



2015 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2016 - March 2017

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 2 180.00 minutes 846 eligible Patients	55.00	129.00	59.69	136.73
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 2 383.00 minutes 856 eligible Patients	205.00	316.00	232.68	341.29



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation					
		Hospital Results	Nationwide	Average	Statewide	Average
			Top 10% Scored at Least:	Rate:	Top 10% Scored at Least:	Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 94% of 628 eligible Patients	100%	94%	99%	93%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 35 eligible Patients	100%	98%	100%	96%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 4% of 185 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 42% of 580 eligible Patients	74%	53%	60%	38%



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Nursing Care Center

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Central-Line Associated Blood Stream Infections	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
Prevent health care-associated pressure ulcers (decubitus ulcers).	Assessing Resident Risk for Pressure Ulcers	