



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information



Symbol Key


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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	6/23/2018	8/4/2015	8/4/2015
 Hospital	Accredited	6/23/2018	6/22/2018	6/22/2018

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Hospital	Primary Care Medical Home	8/23/2018	6/22/2018	6/22/2018

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2015 National Patient Safety Goals		 *
	2018 National Patient Safety Goals		 *
National Quality Improvement Goals:			
Reporting Period: Jan 2019 - Dec 2019	Emergency Department	 ²	 ²
	Immunization	 ²	 ²
	Perinatal Care	 ²	 ²



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Army Wellness Center 7919 Marne Road Bldg 9257 Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Consolidated Troop Medical Clinic 7446 Sightseeing Road, Building 2515 Fort Benning, GA 31905-6100	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Hospital Primary Care Medical Home Certified Clinics/Practices: <ul style="list-style-type: none"> CTMC Soldier Center Medical Home Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Dear Occupational Health Clinic, Anniston Army Depot Bldg 52, 7 Frankford Ave. Anniston, AL 36201-4199	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Educational and Developmental Intervention Service 7970 Martin Loop Road, Building 9204 Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)
Embedded Behavior Health 6041 Indian Head Road, Building #2412 Fort Benning, GA 31905-6100	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care)
Harmony Church Troop Medical Clinic 6998 Old Cusseta Road, Bldg 4202 Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Intensive Out Patient Program 7970 Martin Loop Road Bldg 9204. Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Addiction Services/Adult (Non-detox - Adult) Behavioral Health (Day Programs - Adult) (Partial Hospitalization - Adult) Case Management (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult) Community Integration (Non 24 Hour Care) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)



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Locations of Care	Available Services
Martin Army Community Hospital * 6600 Van Aalst Blvd, Building 9250 Fort Benning, GA 31905	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Hospital Primary Care Medical Home Certified Clinics/Practices: <ul style="list-style-type: none"> Martin Army Community Pediatric Medical Home Clinic Martin Army Community Family Medical Home Clinic Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Oral maxifacial Surgery (OMS) Clinic Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult) Case Management (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Family Support (Non 24 Hour Care) Gastroenterology (Surgical Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Nuclear Medicine (Imaging/Diagnostic Services) Nuclear Pharmacy (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult) Teleradiology (Imaging/Diagnostic Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services)
Reception Station 30thAG TMC 5305 3rd Infantry Division Road, Bldg 3010 Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Perform Invasive Procedure (Outpatient)



Locations of Care




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Sledgehammer Troop Medical Clinic 8830 Watkins St. Bldg#9052 Ft. Benning Ga Fort Benning, GA 31905	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Hospital Primary Care Medical Home Certified Clinics/Practices: <ul style="list-style-type: none"> Sledgehammer Medical Clinic Services: <ul style="list-style-type: none"> Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Perform Invasive Procedure (Outpatient)
Troop Medical Clinic #6, Building 27 1Camp Merrill Road C0009 Dahlonge, GA 30533	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Troop Medical Clinic #8 Building 6004 6069 Walker Lane; Camp James E. Rudder Eglin AFB, FL 32542	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Troop Medical Clinic - #4 SFG Eglin, AFB 4315 N. Elsalvador Way Bldg 4315 Eglin AFB, FL 32542	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Hospital Primary Care Medical Home Certified Clinics/Practices: <ul style="list-style-type: none"> Troop Soldier Center Medical Home-75FG Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Winder Health Clinic 5331 41st Infantry Regiment St.Bldg 3306 Fort Benning, GA 31905	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)







2015 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Behavioral Health Care and Human Services




Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2018 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals



Reporting Period: January 2019 - December 2019



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		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 ²	 ²

		Compared to other Joint Commission Accredited Organizations				
		Nationwide		Statewide		
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 ² 135.00 minutes 269 eligible Patients	55.00	133.00	53.48	137.96
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 ² 339.00 minutes 273 eligible Patients	200.00	350.00	203.42	303.64



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation					
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 50% of 286 eligible Patients	99%	92%	---- ³	---- ³



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	4 ---	100%	98%	100%	99%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 ---	12%	25%	13%	28%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 0% of 18 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 78% of 188 eligible Patients	73%	51%	57%	38%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	10 1801.00 minutes 666 eligible Patients				



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 10 5555.00 minutes 666 eligible Patients				
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 10 3753.00 minutes 666 eligible Patients				



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