

# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	3/10/2021	3/9/2021	3/9/2021
 Hospital	Accredited	3/13/2021	3/12/2021	3/12/2021

  

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Hospital	Primary Care Medical Home	3/13/2021	3/12/2021	3/12/2021

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	<b>2021 National Patient Safety Goals</b>		 *
Hospital	<b>2021 National Patient Safety Goals</b>		 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<p><b>Army Health Clinic Southern Command</b> 9301 NW 33rd Street Doral, FL 33172</p>	<p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <p><b>Primary Care Medical Home Certified Clinics/Practices:</b></p> <ul style="list-style-type: none"> <li>Army Health Clinic Southern Command</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<p><b>Army Wellness Center</b> 441 Barnes Ave. BLDG 29605 Fort Eisenhower, GA 30905</p>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> </ul>
<p><b>Child and Family Behavioral Health Services</b> 226 Central Hospital Road BLDG 327 Fort Eisenhower, GA 30905</p>	<p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>Intensive Outpatient Program</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult)</li> </ul>
<p><b>Community Behavioral Health Services</b> 234 Central Hospital Road BLDG 329 Fort Eisenhower, GA 30905</p>	<p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>Substance Use Disorder Care Clinic</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> </ul>
<p><b>Connelly Health Clinic</b> 29709 B Street Fort Eisenhower, GA 30905</p>	<p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



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Locations of Care	Available Services
<p><b>Dwight David Eisenhower Army Medical Center *</b> Building 300, Hospital Road Fort Eisenhower, GA 30905</p>	<p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <p><b>Primary Care Medical Home Certified Clinics/Practices:</b></p> <ul style="list-style-type: none"> <li>Family Medicine Clinic</li> <li>Internal Medicine Clinic</li> </ul> <p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>Allergy Clinic</li> <li>Brace Shop</li> <li>Cardiology Clinic</li> <li>Coumadin Clinic</li> <li>Dermatology Clinic</li> <li>EENT Clinic</li> <li>Endocrinology Clinic</li> <li>Executive Medicine Clinic</li> <li>Family Advocacy Program</li> <li>Gastroenterology Clinic</li> <li>General Surgery Clinic</li> <li>Hearing Conservation Program</li> <li>Infectious Disease Clinic</li> <li>Integrated Pain Management Center</li> <li>Nephrology Clinic</li> <li>Neuroscience and Rehabilitation Center</li> <li>Oral Maxillofacial Surgery Clinic</li> <li>Outpatient Behavioral Health Services</li> <li>Post Exchange Pharmacy</li> <li>Preventive Medicine</li> <li>Pulmonary Clinic</li> <li>Rheumatology Clinic</li> <li>Tele-Behavioral Health Program</li> <li>Urology Clinic</li> <li>Vascular Clinic</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) (Non-detox - Adult)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Nuclear Pharmacy (Inpatient)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> </ul>



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Locations of Care	Available Services
	<ul style="list-style-type: none"> <li>● Interventional Radiology (Imaging/Diagnostic Services)</li> <li>● Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>● Medical /Surgical Unit (Inpatient)</li> <li>● Medical ICU (Intensive Care Unit)</li> <li>● Non-Sterile Medication Compounding (Inpatient)</li> <li>● Vascular Surgery (Surgical Services)</li> </ul>
<p><b>Huber Troop Medical Clinic</b>                      448 22nd Street BLDG 21719                      Fort Eisenhower, GA 30905</p>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>● Outpatient Clinics (Outpatient)</li> </ul>
<p><b>Rodriguez Army Health Clinic</b>                      Building 21                      Fort Buchanan, PR 00934</p>	<p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"> <li>● Primary Care Medical Home - Hospital</li> </ul> <p><b>Primary Care Medical Home Certified Clinics/Practices:</b></p> <ul style="list-style-type: none"> <li>● Rodriguez Army Health Clinic</li> </ul> <p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>● Educational and Developmental Interventional Services</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>● Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth)</li> <li>● Family Support (Non 24 Hour Care)</li> <li>● Outpatient Clinics (Outpatient)</li> </ul>



## 2021 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	



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Hospital		
Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	