

Accreditation Quality Report





Version: 2 Date: 1/12/2024

Org ID: 6478

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
 prevention of medical errors such as surgery on the wrong side of
 the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

101 Manning Drive, Chapel Hill, NC Org ID: 64







Summary of Quality Information

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Surve | y Last On-Site Survey Date |
|---|-------------------------------|-------------------|-----------------|-------------------------------|
| Behavioral Health Care and Human Services | Accredited | 1/25/2023 | 1/24/2023 | 1/24/2023 |
| O Home Care | Accredited | 1/28/2023 | 1/27/2023 | 4/4/2023 |
| Hospital | Accredited | 9/27/2023 | 1/27/2023 | 11/16/2023 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

2023National Patient Safety Goals

UNC Homecare Specialists

4400 Emperor Blvd., suite 100, Durham, NC. 27703

Home Infusion Therapy

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Behavioral

Health Care and Human Services

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | v Last On-Site Review Date |
|--------------------------------------|-------------------------------|-------------------|-----------------------|-------------------------------|
| Advanced Comprehensive Stroke Center | Certification | 7/13/2023 | 7/12/2023 | 7/12/2023 |
| Ventricular Assist Device | Certification | 2/16/2023 | 2/15/2023 | 2/15/2023 |
| Certified Programs | Certification Decision | Effective | Last Full Review | v Last On-Site |
| | | Date | Date | Review Date |
| Asthma, Pediatrics | Certification | 9/9/2022 | 8/30/2022 | 8/30/2022 |
| Joint Replacement - Hip | Certification | 1/14/2023 | 1/13/2023 | 1/13/2023 |
| Joint Replacement - Knee | Certification | 1/14/2023 | 1/13/2023 | 1/13/2023 |

| Compared to other Joint Organi | Commission Accredited zations |
|-----------------------------------|-------------------------------|
| Nationwide | Statewide |
| Ø | * |
| | |

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is better than the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is worse than the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

101 Manning Drive, Chapel Hill, NC Org ID: 6478







Summary of Quality Information

| | | Compared to other Joint Commission Accredited Organizations | |
|--|-------------------------------------|---|---------------|
| | | Nationwide | Statewide |
| Home Care | 2023National Patient Safety Goals | Ø | N/A * |
| Hospital | 2023National Patient Safety Goals | Ø | N/A * |
| | National Quality Improvement Goals: | | |
| Reporting Period: Jan 2022 - Dec 2022 | Perinatal Care | № ² | (40) 2 |



Symbol Key

- This organization achieved the best oossible results.
- Φ This organization's performance is better than the target range/value.
- This organization's performance is 0 similar to the target range/value.
- This organization's performance is worse than the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

Footnote Key

- 1. The Measure or Measure Set was not
- 2. The Measure Set does not have an overall result.
- 3. The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

101 Manning Drive, Chapel Hill, NC Org ID: 6478







| Locations of Care | Available Services | |
|---|--|--|
| Home Health, UNC Hospitals 1101 Weaver Dairy Road Suite 200 Chapel Hill, NC 27514 | Services: Home Health Aides Home Health, Non-Hospice Services Medical Social Services Occupational Therapy | |
| McCreary Cancer Center at Rivercrest, a Srv of UNC Hospitals 160 River Bend Drive, Suite D Granite Falls, NC 28630 | Services: • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) | |
| McCreary Cancer Center, a Service of UNC Hospitals 212 Mulberry Street, SW Lenoir, NC 28645 | Other Clinics/Practices located at this site: • McCreary Cancer Center Lab • McCreary Cancer Center Sterile Compounding Pharmacy Services: • Administration of High Risk Medications (Outpatient) • Hazardous Medication Compounding (Outpatient) • High Risk Sterile Medication Compounding (Outpatient) • Single Specialty Practitioner (Outpatient) | |
| SECU Jim & Betsy Bryan Hospice Home of UNC Health Care 100 Roundtree Way, Pittsboro NC Pittsboro, NC 27312 | Services: • Hospice Care | |
| UNC Cancer Care at Rockingham, a Service of UNC Hospitals 516 South Van Buren Road Eden, NC 27288 | Other Clinics/Practices located at this site: UNC Hospitals Cancer Care Rockingham Hematology Oncology UNC Hospitals Cancer Care Rockingham Radiation Oncology UNC Hospitals Cancer Care Rockingham Sterile Compounding Pha Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) High Risk Sterile Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) | |
| UNC Home Health 290 East Street, Office 101 Pittsboro, NC 27312 | Other Clinics/Practices located at this site: UNC Hospice Services: Home Health Aides Home Health, Non-Hospice Services Hospice Care Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Services Speech Language Pathology | |

101 Manning Drive, Chapel Hill, NC Org ID: 6478







| Locations of Care | Available Services |
|--|--|
| UNC Home Health Raleigh 1500 Sunday Drive Suite 110 Raleigh, NC 27607 | Services: • Home Health Aides • Home Health, Non-Hospice Services • Medical Social Services • Occupational Therapy |
| UNC Homecare Specialists 4400 Emperor Blvd., suite 100 Durham, NC 27703 | Other Clinics/Practices located at this site: • Durable Medical Equipment • Home Infusion Therapy • Pharmacy Distribution Center • Sterile Compounding Pharmacy Services: |
| | Canes and Crutches Clinical Respiratory Commodes Continuous Passive Motion (CPM) Device Continuous Positive Airway Pressure Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Hazardous Medication Compounding Hazardous Medication Compounding (Outpatient) High Risk Sterile Medication Compounding (Outpatient) Home Health Aides Home Health Aides Hospital Beds - Electric Hospital Beds - Electric Hospital Beds - Electric Hospital Beds - Electric Medical Social Services Nebulizers Equipment Negative Pressure Wound Occupational Therapy Oxygen Patient Lifts and Accessories Personal Care/Support Non-Hospice Pharmacy, Clinical Consultir Services Pharmacy, Dispensary, Gene Services Pharmacy Clinical Consultir Services Pharmacy Ploispensary, Gene Services Physical Therapy Respiratory Assist Devices Respiratory Equipment Skilled Nursing Services Speech Language Patholog Sterile Medication Compounding Suction Pump Supplies Su |
| UNC Hospice DBA: UNC Hospice 211 Friday Center Dr., Suite 2041 Chapel Hill, NC 27517 | |

101 Manning Drive, Chapel Hill, NC Org ID: 6478







| Primary Location Locations of Care | Available Services | |
|--|---|--|
| UNC Hospitals | Other Clinics/Practices located at this site: | |
| Ambulatory Care Center 102 Mason Farm Road Chapel Hill, NC 27514 | Short-stay unit UNC Hospitals Ancillary Services at ACC Mclendon Lab UNC Hospitals Jason Ray Transplant Clinic - Pre Services UNC Hospitals Jason Ray Transplant Clinic - Pre Services UNC Hospitals Neurosurgery Clinic | |
| | Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient) | |
| UNC Hospitals at | Other Clinics/Practices located at this site: | |
| Meadowmont 300 Meadowmont Village Circle Chapel Hill, NC 27517 | UNC Hospitals Endoscopy Center UNC Hospitals Neurology Clinic UNC Hospitals Vascular Services UNC VIR Clinic | |
| | Services: Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) | |
| UNC Hospitals Audiology at Lake Boone Trail 4325 Lake Boone Trail Suite 305 Raleigh, NC 27607 | Services: • Single Specialty Practitioner (Outpatient) | |
| UNC Hospitals Audiology at Meadowmont 435 Meadowmont Village Circle Building 400, 3rd Floor Chapel Hill, NC 27517-7518 | Services: • Single Specialty Practitioner (Outpatient) | |
| UNC Hospitals Audiology at Pittsboro 57 Grant Drive, Suite F Pittsboro, NC 27312 | Services: • Single Specialty Practitioner (Outpatient) | |
| UNC Hospitals Burlington Imaging and Breast Center 1225 Huffman Mill Road, Suite 101 Burlington, NC 27215 | Services: • Single Specialty Practitioner (Outpatient) | |
| UNC Hospitals Cardiac Rehabilitation 100 Sprunt Street Chapel Hill, NC 27517 | Services: • Single Specialty Practitioner (Outpatient) | |

101 Manning Drive, Chapel Hill, NC







Locations of Care

| - | D | | | 41 | |
|---|-----|------|------|-----|------|
| ^ | Pri | mar\ | / LO | cat | lon. |

| Locations of Care | Available Services | | |
|---|--|--|--|
| UNC Hospitals Carolina Pointe II 6013 Farrington Road Chapel Hill, NC 27517 | Other Clinics/Practices located at this site: • UNC Hospitals Children's GI and Allergy Clinic at CP II Services: • Administration of High Risk Medications (Outpatient) • Outpatient Clinics (Outpatient) | | |
| UNC Hospitals Carolina Pointe II 6011 Farrington Road Chapel Hill, NC 27517 | Other Clinics/Practices located at this site: UNC Hospitals Carolina Pointe II Orthopaedic Radiology UNC Hospitals Children's Neurology Clinic Services: Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) | | |
| UNC Hospitals Children's Specialty Services 2801 Blue Ridge Road Raleigh, NC 27607 | Joint Commission Certified Programs: Asthma, Pediatrics Other Clinics/Practices located at this site: Endocrinology Gastroenterology General Pediatrics General/Plastics Surgery Genetics Hemotology/Oncology Infectious Disease Infusion Lab Liver Transplant Neuro-Surgery Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Asthma, Pediatrics Neuroside At this site: Neurology Clinic Nutrition Clinic Orthopedics Primary Care Pulmonary Specialty Clinic Rehabilitation Rehabilitation Special Infant Care Speech Therapy Sterile Compounding Pharmacy Urology High Risk Sterile Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) | | |
| UNC Hospitals Family Medicine Center 590 Manning Drive Chapel Hill, NC 27599 | Other Clinics/Practices located at this site: • UNC Hospitals Family Medicine Center Laboratory • UNC Hospitals Nutrition Clinic • UNC HospitalsFamily Medicine Radiology Services: • Outpatient Clinics (Outpatient) | | |
| UNC Hospitals Hearing and Voice Center 2226 Nelson Hwy, Suite 102 Chapel Hill, NC 27517 | Services: • Single Specialty Practitioner (Outpatient) | | |

Org ID: 6478

101 Manning Drive, Chapel Hill, NC







Locations of Care

* Primary Location

Available Services Locations of Care **UNC Hospitals** Other Clinics/Practices located at this site: Hillsborough UNC Hospitals Radiation/Oncology 460 Waterstone Drive UNC Hospitals Urology Services Hillsborough Hillsborough, NC 27278 **Services:** Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) • Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) **UNC Hospitals Joint Commission Certified Programs: Hillsborough Campus** Joint Replacement - Hip 430 Waterstone Drive Joint Replacement - Knee Hillsborough, NC 27278 Other Clinics/Practices located at this site: Sterile Compounding Pharmacy • UNCH Hospitals Oncology Hillsborough Campus **Services:** CT Scanner Nuclear Medicine (Imaging/Diagnostic (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) • Dialysis Unit (Inpatient) Services) • EEG/EKG/EMG Lab Orthopedic Surgery (Surgical (Imaging/Diagnostic Services) Orthopedic/Spine Unit Services) · Gastroenterology (Surgical (Inpatient) Services) Outpatient Clinics (Outpatient) Post Anesthesia Care Unit Gynecological Surgery (Surgical Services) (PACU) (Inpatient) Hazardous Medication Radiation Oncology Compounding (Inpatient) (Imaging/Diagnostic Services) Rehabilitation Unit (Inpatient, Inpatient Unit (Inpatient) Interventional Radiology 24-hour Acute Care/Crisis (Imaging/Diagnostic Stabilization) Sterile Medication Services) Magnetic Resonance Compounding (Inpatient) Imaging (Imaging/Diagnostic Teleradiology Services) (Imaging/Diagnostic Services) Medical /Surgical Unit Ultrasound (Imaging/Diagnostic Services) (Inpatient) Medical ICU (Intensive Care Urology (Surgical Services) Neurosurgery (Surgical Services) Non-Sterile Medication

Compounding (Inpatient)

101 Manning Drive, Chapel Hill, NC Org ID: 6478







| Locations of Care | Available Services | | |
|--|--|--|--|
| UNC Hospitals | Other Clinics/Practices located at this site: | | |
| Outpatient Center at Eastowne 100 Eastowne Drive Floors 1-4 Chapel Hill, NC 27514 | UNC Hospitals Benign Hematology Clinic UNC Hospitals Diabetes & Endocrinology Clinic UNC Hospitals Radiology Clinic UNC Hospitals Radiology Clinic UNC Hospitals Radiology Clinic UNC Hospitals Reducine UNC Hospitals Rheumatology Specialty Clinic UNC Hospitals Rheumatology Specialty Clinic UNC Hospitals Sterile Compounding Pharmacy UNC Hospitals Therapeutic Infusion Center UNC Hospitals Urology Clinic | | |
| | Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Hazardous Medication Compounding (Outpatient) • Compounding (Outpatient) • Perform Invasive Procedure (Outpatient) | | |
| UNC Hospitals Pain Management Center 6330 Quadrangle Drive Suite 200 Chapel Hill, NC 27517 | Services: Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) | | |
| UNC Hospitals Pre-Procedure Services 1218 Raleigh Road Chapel Hill, NC 27517 | Services: • Single Specialty Practitioner (Outpatient) | | |
| UNC Hospitals Rehabilitation Therapies 1807 North Fordham Blvd. Chapel Hill, NC 27514 | Services: • Single Specialty Practitioner (Outpatient) | | |
| UNC Hospitals Spine Center 1350 Raleigh Road, 2nd Floor Chapel Hill, NC 27514 | Other Clinics/Practices located at this site: • UNC Hospitals Imaging Center Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) | | |
| UNC Hospitals Therapeutic Infusion Center 75 Freedom Parkway, Suite B Pittsboro, NC 27312 | Other Clinics/Practices located at this site: • UNC Hospitals Laboratory - Chatham Park • UNC Hospitals Sterile Compounding Pharmacy - Chatham Park Services: • Administration of High Risk Medications (Outpatient) • Hazardous Medication Compounding (Outpatient) • High Risk Sterile Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient) | | |

101 Manning Drive, Chapel Hill, NC







Locations of Care

* Primary Location

Locations of Care
UNC Hospitals Youth
Behavioral Health
100 H Street
Butner, NC 27509

Available Services

Services:

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Case Management (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Detox/Non-detox -Child/Youth)
- Family Support (Non 24 Hour Care)

Org ID: 6478

- Inpatient Unit (Inpatient)
- Pediatric Unit (Inpatient)

101 Manning Drive, Chapel Hill, NC Org ID: 64







Locations of Care

* Primary Location

Locations of Care

University of North
Carolina Hospitals *
101 Manning Drive
Chapel Hill, NC 27514

Available Services

Joint Commission Advanced Certification Programs:

- Advanced Comprehensive Stroke Center
- Ventricular Assist Device

Other Clinics/Practices located at this site:

- UNC Comprehensive Cancer Support Program
- UNC Hospitals Adult Oncology Clinics
- UNC Hospitals Adult Oncology Services
- UNC Hospitals Children's Specialty Clinic
- UNC Hospitals GI Procedures
- UNC Hospitals Gynecologic Oncology Clinic
- UNC Hospitals Jason Ray Transplant Clinic
- UNC Hospitals Multispecialty Surgery Clinic

- UNC Hospitals Neurology and Sleep Center
- UNC Hospitals Oral Medicine
- UNC Hospitals Pediatric Hematology Oncology Clinic
- UNC Hospitals Pediatric Rehabilitation Therapies
- UNC Hospitals Radiation Oncology
- UNC Hospitals Speech Therapy
- UNC Hospitals Sterile Compounding Pharmacy
- UNC Hospitals Urology Clinic

Services:

- Behavioral Health (24-hour Acute Care/Crisis Stabilization -Adult/Child/Youth)
- Brachytherapy (Imaging/Diagnostic Services)
- Burn Unit (Inpatient)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Case Management (Non 24 Hour Care -Adult/Child/Youth)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- Eating Disorders/Adult)

 (Inpatient Adult) (24-hour
 Acute Care/Crisis
 Stabilization Adult)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Peer Support (Non 24 Hour Care)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)

101 Manning Drive, Chapel Hill, NC Org ID: 6478







| * | Primary | Location |
|---|----------------|----------|
| | | |

| Locations of Care | Available Services | | |
|-------------------|---|--|--|
| | Family Support (Non 24 Hour Care) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) | Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Transplant Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) Services) | |

101 Manning Drive, Chapel Hill, NC

Org ID: 6478







2023 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|-------------|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers | Ø |
| Improve the safety of using medications. | Reconciling Medication Information | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | Ø |

101 Manning Drive, Chapel Hill, NC







2023 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Home Care

| Safety Goals | Organizations Should | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | Ø |
| Improve the safety of using medications. | Reconciling Medication Information | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program | Ø |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | Ø |

Org ID: 6478

101 Manning Drive, Chapel Hill, NC Org ID: 6478







2023 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Hospital

| Safety Goals | Organizations Should | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | Ø |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | Ø |
| Improve the safety of using medications. | Labeling Medications | Ø |
| | Reducing Harm from Anticoagulation Therapy | Ø |
| | Reconciling Medication Information | Ø |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide | Ø |
| Universal Protocol | Conducting a Pre-Procedure Verification Process | Ø |
| | Marking the Procedure Site | Ø |
| | Performing a Time-Out | Ø |

101 Manning Drive, Chapel Hill, NC Org ID: 64



Measure Area

Perinatal Care





National Quality Improvement Goals

Reporting Period: January 2022 - December 2022

Commission
Accredited Organizations

Explanation
Nationwide
Statewide

This category of evidenced based measures assesses the care of mothers and newborns.

Compared to other Joint

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|---|---|---|----------------|------------|-------------|---------|
| | | | Nationwide | eu Organiz | | wide |
| Measure | Explanation | Hospital | Тор | Average | Тор | Average |
| | | Results | Perform | Rate: | Perform | Rate: |
| | | | er | | er | |
| | | | Threshol d: | | Threshol d: | |
| Cesarean Birth | This measure reports the number of | | u. | | ч. | |
| | first-time moms with a full-term, | \oplus | 1 2 | | ○ 12 | |
| | single baby in a head-down position who delivered the baby by cesarean | | N ₀ | 26% | ND | 23% |
| | section. | | | | | |
| Elective Delivery | This measure reports the overall | | | | | |
| • | number of mothers who had elective | | | | | |
| | vaginal deliveries or elective | | | | | |
| | cesarean sections at equal to and greater than 37 weeks gestation to | Ø | | | | |
| | less than 39 weeks gestation. An | | 0% | 2% | 0% | 2% |
| | elective delivery is the delivery of a | 3% of 33 eligible | 0 70 | 2 /0 | 0 70 | 2 /0 |
| | newborn(s) when the mother was not in active labor or presented with | Patients | | | | |
| | spontaneous ruptured membranes | | | | | |
| | prior to medical induction and/or | | | | | |
| 5 1 : 5 | cesarean section. | | | | | |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are | | | | | |
| | exclusively breast milk fed during the | Ø | | | | |
| | newborns entire hospitalization. | V | | | | |
| | Exclusive breast milk feeding is when a newborn receives only breast milk | 63% of | 72% | 50% | 62% | 44% |
| | and no other liquids or solids except | 384 eligible Patients | | | | |
| | for drops or syrups consisting of | | | | | |
| | vitamins, minerals, or medicines. | | | | | |
| Unexpected Complications in | The severe rate equals the number of patients with severe complications. | (+) | _ | 40 | 7 | 4.4 |
| Term Newborns per 1000 livebirths - Severe Rate | or patients with severe complications. | 9 per 1000 | 5 | 13 | 7 | 14 |

* This information can also be viewed at https://hospitalcompare.io/
 Null value or data not displayed.

Symbol Key

- This organization achieved the best possible results
- This organization's performance is better than the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is worse than the target range/value.
- worse than the target range/value.
- Not displayed

Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."