



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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- This Measure is not applicable for this organization.
- Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|------------------------|------------------------|----------------|-----------------------|--------------------------|
| Behavioral Health Care | Accredited | 8/17/2016 | 8/16/2016 | 8/16/2016 |
| Home Care | Accredited | 8/18/2016 | 8/17/2016 | 9/15/2017 |
| Hospital | Accredited | 10/1/2016 | 8/19/2016 | 9/30/2016 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

Homecare Specialists, UNC Hospitals

4400 Emperor Blvd., suite 100, Durham, NC. 27703

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--------------------------------------|------------------------|----------------|-----------------------|--------------------------|
| Advanced Comprehensive Stroke Center | Certification | 1/25/2017 | 1/24/2017 | 1/24/2017 |
| Ventricular Assist Device | Certification | 11/9/2016 | 11/8/2016 | 11/8/2016 |

Other Accredited Programs/Services

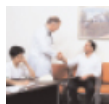
- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

Special Quality Awards

2014 Top Performer on Key Quality Measures®

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Gold Plus Get With The Guidelines - Stroke



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| | | Compared to other Joint Commission Accredited Organizations | |
|--|--|--|--|
| | | Nationwide | Statewide |
| Behavioral Health Care | 2016National Patient Safety Goals |  |  * |
| Home Care | 2017National Patient Safety Goals |  |  * |
| Hospital | 2016National Patient Safety Goals |  |  * |
| National Quality Improvement Goals: | | | |
| Reporting Period: | Emergency Department |  ² |  ² |
| Oct 2016 - Sep 2017 | Immunization |  ² |  ² |
| | Perinatal Care |  ² |  ² |



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| Alcohol & Substance Abuse Program, UNC Hospitals 1101 Weaver Dairy Road, Suite 103 Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> • Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult) • Peer Support (Non 24 Hour Care) |
| Alcohol and Drug Detoxification Center at Wakebrook, UNC Hospitals Suite A, 107 Sunnybrook Rd. Raleigh, NC 27610 | Services: <ul style="list-style-type: none"> • Behavioral Health (Residential Care - Adult) • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care) • Family Support (Non 24 Hour Care) |
| Ambulatory Care Clinics, UNC Hospitals 102 Mason Farm Rd. Chapel Hill, NC 27514 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • ACC Orthopaedic Radiology, UNC Hospitals • ACC Physical Therapy, UNC Hospitals • ACC Radiology, UNC Hospitals • Hand Rehabilitation Center, UNC Hospitals • Kidney Specialty and Transplant Clinic, UNC Hospitals • McLendon Lab, UNC Hospitals • Outpatient Pharmacy, UNC Hospitals Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Ambulatory Surgical Center, UNC Hospitals 102 Mason Farm Road Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient) |
| Benign Hematology Clinic, UNC Hospitals 6013 Farrington Road, Suite 201 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Burlington Imaging and Breast Center, UNC Hospitals 1225 Huffman Mill Road, Suite 201 Burlington, NC 27215 | Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Burn Reconstruction and Aesthetics Center, UNC Health Care DBA: Burn Reconstruction and Aesthetics Center 151 Old University Station Rd. Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient) |



Locations of Care

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| Locations of Care | Available Services |
|--|---|
| Cardiac Rehabilitation, UNC Hospitals Meadowmont Village, 100 Sprunt Street Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Carolina Pointe II Orthopaedic Radiology, UNC Hospitals 6011 Farrington Rd, Suite 201, Rooms 204A & 204B Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Carolina Pointe II Radiology, UNC Hospitals 6013 Farrington Road, Suite 102 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Diabetes & Endocrinology Clinic at Meadowmont, UNC Hospitals 300 Meadowmont Village Circle, Suite 202 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Endoscopy Center at Meadowmont, UNC Hospitals 300 Meadowmont Village, Suite 335 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient) |
| Facility Based Crisis at Wakebrook, UNC Health Care 107 Sunnybrook Rd., Suite A Raleigh, NC 27610 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> UNC Hospital at Wakebrook Pharmacy Services: <ul style="list-style-type: none"> Behavioral Health (Residential Care - Adult) Case Management (Non 24 Hour Care - Adult) |
| Family Medicine Radiology, UNC Hospitals 590 Manning Drive, Room 184 Chapel Hill, NC 27599 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> UNC Hospitals Family Medicine Center Laboratory Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Geriatric Specialty Clinic, UNC Hospitals Carolina Pointe II, 6011 Farrington Road, Suite 101 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| GI Medicine Clinic, UNC Hospitals 5915 Farrington Road, Suite 105 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

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| Locations of Care | Available Services |
|--|---|
| GI Procedures at Hillsborough, UNC Health Care 460 Waterstone Drive Hillsborough, NC 27278 | Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |
| Hayworth Cancer Center, a Service of UNC Hospitals 302 Westwood Avenue High Point, NC 27262 | Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Hearing and Voice Center at Carolina Crossing, UNC Hospitals 2226 Nelson Hwy, Suite 102 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Heart & Vascular Center at Meadowmont, UNC Hospitals 300 Meadowmont Village Circle, Suite 301 Chapel Hill, NC 27517 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Cardiology Clinic, UNC Hospitals • Endovascular Surgery Clinic, UNC Hospitals • Peripheral Vascular Lab, UNC Hospitals • Vascular Medicine Clinic, UNC Hospitals • Vein Clinic, UNC Hospitals • Wound/Podiatry/Hyperbaric Clinic, UNC Hospitals Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |
| Home Health, UNC Hospitals 1101 Weaver Dairy Road Suite 200 Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> • Home Health Aides • Home Health, Non-Hospice Services • Hospice Care • Medical Social Services • Occupational Therapy • Physical Therapy • Skilled Nursing Services • Speech Language Pathology |



Locations of Care

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| Locations of Care | Available Services |
|--|---|
| Homecare Specialists, UNC Hospitals 4400 Emperor Blvd., suite 100 Durham, NC 27703 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Pharmacy Services: <ul style="list-style-type: none"> Canes and Crutches Clinical Respiratory Commodes Continuous Passive Motion (CPM) Device Continuous Positive Airway Pressure Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Gastric Suction Pumps Hospital Beds - Electric Hospital Beds - Manual Nebulizers Equipment Negative Pressure Wound Oxygen Parenteral Equipment and/or Supplies Parenteral Nutrients Patient Lifts and Accessories Pharmacy/Dispensary, General Services Power Operated Vehicles (or scooters) Power Wheelchairs Prosthetics (Home Medical Equipment) Respiratory Assist Devices Respiratory Equipment Seat Lift Mechanisms Suction Pump Supplies Support Surfaces for Beds (New) Tens Units Tracheostomy Supplies Ultraviolet Light Devices Walkers, Canes and Crutches Wheelchair Seating / Cushions Wheelchairs - Manual Non-Custom Wheelchairs-Standard Manual Related Accessories and Repairs |
| Imaging Center, UNC Hospitals 1350 Raleigh Road, 1st floor Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| McCreary Cancer Center, A Service of UNC Hospitals 212 Mulberry Street, SW Lenoir, NC 28645 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> McCreary Cancer Center Lab Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) |
| NC State Park Scholars Children's Specialty Clinic, UNC Hosp 4414 Lake Boone Trail, Ste 505 Raleigh, NC 27607 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Neurology Clinic, UNC Hospitals 194 Finley Golf Course Rd, Suite 200 & 104 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

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| Locations of Care | Available Services |
|--|---|
| Nutrition Clinic, UNC Hospitals 590 Manning Drive Chapel Hill, NC 27599 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Oncology Hillsborough Campus, UNC Hospitals 460 Waterstone Drive, 1st Floor, Room 17026 Hillsborough, NC 27278 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Single Specialty Practitioner (Outpatient) |
| Pain Management and Neurosurgery Hillsborough Campus 460 Waterstone Drive Hillsborough, NC 27278 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Pain Management Center, UNC Hospitals Southern Village- 410 Market St, Suite 362. Chapel Hill, NC 27516 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Pulmonary Specialty Clinic, UNC Hospitals 300 Meadowmont Village Circle, Suite 203 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Rehabilitation Therapies, UNC Hospitals 1807 North Fordham Blvd. Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Rheumatology Specialty Clinic, UNC Hospitals 6013 Farrington Road, Building 200, Suite 301 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) |
| SECU Jim & Betsy Bryan Hospice Home of UNC Health Care 100 Roundtree Way, Pittsboro NC Pittsboro, NC 27312 | Services: <ul style="list-style-type: none"> Hospice Care |
| Spine Center and Neurosurgery Clinic, UNC Hospitals 1350 Raleigh Road, 2nd Floor Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Therapeutic Infusion Center at Pittsboro, UNC Hospitals 75 Freedom Parkway, Suite B Pittsboro, NC 27312 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Therapeutic Infusion Center, UNC Hospitals 6013 Farrington Rd., Suite 201 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



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|---|---|
| UNC Hospice DBA: UNC Hospice 287 East Street, Suite 221 Pittsboro, NC 27312 | |
| UNC Hospital Alcohol and Substance Abuse DBA: UNC Hospital Alcohol and Substance Abuse 590 Manning Drive Chapel Hill, NC 27514 | Services: <ul style="list-style-type: none"> Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult) Peer Support (Non 24 Hour Care) |
| UNC Hospitals at Wakebrook 111 Sunnybrook Rd. Raleigh, NC 27610 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> UNC Health Care at Wake Brook Pharmacy Services: <ul style="list-style-type: none"> Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care) |
| UNC Hospitals Audiology at Pittsboro 57 Grant Drive, Suite F Pittsboro, NC 27312 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| UNC Hospitals Hillsborough Campus 430 Waterstone Drive Hillsborough, NC 27278 | Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gynecological Surgery (Surgical Services) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neurosurgery (Surgical Services) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Post Anesthesia Care Unit (PACU) (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) |
| UNC Hospitals Laboratory, Carolina Pointe II Carolina Point II, 6013 Farrington Road, Suite 101 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| University of North Carolina Hospitals * 101 Manning Drive Chapel Hill, NC 27514 | Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Ventricular Assist Device Services: <ul style="list-style-type: none"> Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Burn Unit (Inpatient) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) Eating Disorders/Adult (Inpatient - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) Sleep Laboratory (Sleep Laboratory) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Transplant Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |



Locations of Care

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|---|---|
| Urology Services, UNC Hospitals 5915 Farrington Rd., Suite 102 Chapel Hill, NC 27517 | Services: <ul style="list-style-type: none">Single Specialty Practitioner (Outpatient) |



2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Behavioral Health Care




| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |

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2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen |  |

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2016 National Patient Safety Goals

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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Use Alarms Safely | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: October 2016 - September 2017

Symbol Key

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------------|---|--|--|
| Emergency Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. |  ² |  ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|--|---|---|---|------------------|-------------------------|------------------|
| | | | Nationwide | | Statewide | |
| | | | Top 10% Scored at Most: | Weighted Median: | Top 10% Scored at Most: | Weighted Median: |
| Admit Decision Time to ED Departure Time for Admitted Patients | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. |  ² 269.00 minutes 368 eligible Patients | 55.00 | 131.00 | 57.46 | 126.09 |
| Median Time from ED Arrival to ED Departure for Admitted ED Patients | The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital. |  ² 416.00 minutes 369 eligible Patients | 205.00 | 317.00 | 230.05 | 316.10 |



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This information can also be viewed at www.hospitalcompare.hhs.gov

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|--------------|--|---|---|
| Immunization | This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza. |  2 |  2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | | | | | |
|------------------------|---|---|-------------------------------------|---------------|------------------------------------|---------------|
| | | Hospital Results | Nationwide Top 10% Scored at Least: | Average Rate: | Statewide Top 10% Scored at Least: | Average Rate: |
| Influenza Immunization | This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated. |  99% of 498 eligible Patients | 100% | 94% | 100% | 95% |



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|--|---|---|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. |  2 |  2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Nationwide | | Statewide | |
|-------------------------------|---|---|--------------------------|---------------|--------------------------|---------------|
| | | | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Antenatal Steroids | This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth. |  100% of 40 eligible Patients | 100% | 98% | 100% | 99% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. |  0% of 38 eligible Patients | 0% | 2% | 0% | 1% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. |  66% of 385 eligible Patients | 74% | 52% | 66% | 46% |



The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at www.hospitalcompare.hhs.gov

---- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."