Accreditation Quality Report

The Joint Commission

Version: 1
Date: 3/25/2023

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Summary of Quality Information

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Ambulatory Care	Accredited	11/12/2019	3/14/2023	3/14/2023

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	**2019National Patient Safety Goals**	✓	N/A *

Locations of Care

Locations of Care	Available Services
Emerald Neuro-Recover LLC * DBA: Emerald Neuro-Recover 12265 Hancock Street Suite 42 Carmel, IN 46032	**Services:** ● Alternative/Complementary Care (Outpatient) ● Convenient Care (Outpatient) ● Family Practice (Outpatient) ● Infusion Therapy (Outpatient) ● Other Medical/Dental Services (Outpatient) ● Telehealth (Outpatient) ● Telehealth - Non-Surgical (Outpatient)

2019 National Patient Safety Goals

Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
	Eliminating Transfusion Errors	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓
	Preventing Surgical Site Infections	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓