Accreditation Quality Report





JUNIPER HOMECARE 1086 New Britain Ave, West Hartford, CT

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

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Summary of Quality Information

	Symbol Key 3
	The organization has met the National Patient Safety Goal.
Э	The organization has not met the

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

A	ccreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
6	Behavioral Health Care and Human Services	Accredited	9/6/2019	6/27/2019	6/27/2019
6	Home Care	Accredited	9/6/2019	6/26/2019	6/26/2019

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide	
Behavioral Health Care and Human Services	2019National Patient Safety Goals	Ø	₩
Home Care	2019National Patient Safety Goals	Ø	MA *

JUNIPER HOMECARE

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Locations of Care

* Primary Location

Locations of Care	Available Services
JUNIPER HOMECARE LLC * DBA: Juniper at Elmwood 1086 New Britain Ave West Hartford, CT 06110	Other Clinics/Practices located at this site: • JUNIPER AT HARTFORD • JUNIPER AT REGENCY Services: • Adult Day Care (Day Programs - Adult) (Partial Hospitalization - Adult) • Personal Care/Support Non-Hospice
JUNIPER HOMECARE LLC DBA: JUNIPER AT REGENCY 55 Spring St New Britain, CT 06051	Services: • Adult Day Care (Day Programs - Adult) (Partial Hospitalization - Adult)
JUNIPER HOMECARE LLC DBA: JUNIPER AT HARTFORD 598 FARMINGTON AVE Hartford, CT 06105	Services: • Adult Day Care (Day Programs - Adult) (Partial Hospitalization - Adult)
Juniper Homecare LLC DBA: Juniper at Hamden 119 Sanford Street Hamden, CT 06514	Services: • Adult Day Care (Day Programs - Adult) (Partial Hospitalization - Adult)







2019 National Patient Safety Goals

Symbol Key 3

- The organization has met the National Patient Safety Goal.
 - The organization has not met the National Patient Safety Goal.
 - The Goal is not applicable for this organization.

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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

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2019 National Patient Safety Goals

Symbol Key 3

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Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø