

# Accreditation Quality Report





Version: 1 Date: 9/11/2019 1086 New Britain Ave, West Hartford, CT



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH

President of the Joint Commission

Org ID: 635185







### **Summary of Quality Information**

### Symbol Key The organization has n

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

<b>Accreditation Programs</b>	<b>Accreditation Decision</b>	Effective	Last Full Survey	<b>Last On-Site</b>
		Date	Date	<b>Survey Date</b>
Behavioral Health Care	Accredited	9/6/2019	6/27/2019	6/27/2019
Home Care	Accredited	9/6/2019	6/26/2019	6/26/2019

		Compared to other Joint Commission Accredited Organizations		
		Nationwide	Statewide	
Behavioral Health Care	2019National Patient Safety Goals	Ø	<b>*</b>	
Home Care	2019National Patient Safety Goals	Ø	(VA) *	

#### JUNIPER HOME CARE

1086 New Britain Ave, West Hartford, CT







# **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services
JUNIPER HOME CARE LLC * DBA: JUNIPER HOME CARE 1086 New Britain Ave West Hartford, CT 06110	Other Clinics/Practices located at this site:  • JUNIPER AT HARTFORD  • JUNIPER AT REGENCY  Services:  • Adult Day Care (Day Programs - Adult) (Partial - Adult)  • Personal Care/Support Non-Hospice
JUNIPER HOME CARE LLC DBA: JUNIPER AT REGENCY 55 Spring St New Britain, CT 06051	Services:  • Adult Day Care (Day Programs - Adult) (Partial - Adult)
JUNIPER HOME CARE LLC DBA: JUNIPER AT HARTFORD 598 FARMINGTON AVE Hartford, CT 06105	Services:  • Adult Day Care (Day Programs - Adult) (Partial - Adult)







### **2019 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

#### **Behavioral Health Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

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## **2019 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

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#### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø