



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission





Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	5/12/2016	5/11/2016	11/3/2017
 Behavioral Health Care	Accredited	5/12/2016	5/11/2016	5/11/2016

Ambulatory Care

2016National Patient Safety Goals

Behavioral Health Care

2016National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

Locations of Care	Available Services
Army Wellness Center DBA: Health diagnosis center 9205 Mahone Ave Fort Lee, VA 23801	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Dietary Services: <ul style="list-style-type: none"> Other Medical/Dental Services (Outpatient)
Kenner Army Health Clinic * 700 - 24th Street Fort Lee, VA 23801-1716	Services: <ul style="list-style-type: none"> Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult) Case Management (Outpatient) (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dermatology (Outpatient) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Hematology/Blood Treatment (Outpatient) Internal Medicine (Outpatient) Mammography (Outpatient) Optometry/Eye Care (Outpatient) Orthopedic Medicine (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient) X-ray (Outpatient)
Lois E. Wells Clinic, 1650 Wilcox Drive, VA 22427 1650 Wilcox Drive Bowling Green, VA 22427	Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Strength Fitness Center Bldg 6008 16th Street Fort Lee, VA 23801	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Physical Therapy Services: <ul style="list-style-type: none"> Other Medical/Dental Services (Outpatient)
TMC 1 Bldg 3219, B Ave and 13th Street Fort Lee, VA 23801	Services: <ul style="list-style-type: none"> Family Practice (Outpatient) Hematology/Blood Treatment (Outpatient) Orthopedic Medicine (Outpatient) Other Medical/Dental Services (Outpatient) Pharmacy/Dispensary, General (Outpatient) X-ray (Outpatient)






Locations of Care

* Primary Location			
Locations of Care	Available Services		
TMC 2 BLDG 18036, 300 Central Ave Fort Lee, VA 23801	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Laboratory, Radiology • Pharmacy Services: <table border="0"> <tr> <td> <ul style="list-style-type: none"> • Family Practice (Outpatient) • Hematology/Blood Treatment (Outpatient) • Optometry/Eye Care (Outpatient) </td><td> <ul style="list-style-type: none"> • Other Medical/Dental Services (Outpatient) • Pharmacy/Dispensary, General (Outpatient) • X-ray (Outpatient) </td></tr> </table>	<ul style="list-style-type: none"> • Family Practice (Outpatient) • Hematology/Blood Treatment (Outpatient) • Optometry/Eye Care (Outpatient) 	<ul style="list-style-type: none"> • Other Medical/Dental Services (Outpatient) • Pharmacy/Dispensary, General (Outpatient) • X-ray (Outpatient)
<ul style="list-style-type: none"> • Family Practice (Outpatient) • Hematology/Blood Treatment (Outpatient) • Optometry/Eye Care (Outpatient) 	<ul style="list-style-type: none"> • Other Medical/Dental Services (Outpatient) • Pharmacy/Dispensary, General (Outpatient) • X-ray (Outpatient) 		













2016 National Patient Safety Goals

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Ambulatory Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	

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2016 National Patient Safety Goals

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Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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