

Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission





Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective	Last Full Surve	y Last On-Site
_		Date	Date	Survey Date
🤣 Behavioral Health Care	Accredited	2/28/2017	2/27/2017	2/27/2017
🙆 Hospital	Accredited	3/4/2017	3/3/2017	4/11/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Ventricular Assist Device

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	v Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	6/8/2016	6/7/2016	6/7/2016
olimits Ventricular Assist Device	Certification	5/4/2016	5/3/2016	5/3/2016

Other Accredited Programs/Services

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care	2017National Patient Safety Goals	Ø	⊙ *
Hospital	2017National Patient Safety Goals	Ø	*

The Joint Commission only reports measures endorsed by the National Quality Forum.

Symbol Key

0	This organization achieved the best possible results.
•	This organization's performance is above the target range/value.
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-	Not displayed

Footnote Key

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- 4. The measure meets the Privacy Disclosure Threshold rule.
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Compared to other Joint Commission Accredited



Reporting Period: Jan 2016 Dec 2016

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

			izations
		Nationwide	Statewide
	National Quality Improvement Goals:		
	Emergency Department	2 ²	1
; - 3	Hospital-Based Inpatient Psychiatric Services	2 ²	1
	Immunization	2 ²	1
	Perinatal Care	2 ²	2 ²
	Stroke Care	2 ²	1

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DBA: MedStar Washington Hospital Center, 110 Irving St, NW, Washington, DC



Locations of Care

Locations of Care	Available Services
Burn Clinic DBA: Burn Clinic 110 Irving St. NW, 3B55 Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
Center for Breast Health DBA: Center for Breast Health 106 Irving Street, NW Washington Washington, DC 20010	Services: • Outpatient Clinics (Outpatient)
CENTER FOR VASCULAR CARE & VASCULAR SURGERY DBA: CENTER FOR VASCULAR CARE & VASCULAR SURGERY 106 Irving Street NW POB 3600 Washington, DC 20010	Services: • Single Specialty Practitioner (Outpatient)
Family Health Center (Primary Care) Resident/Fellow Practice DBA: Family Health Center (Primary Care) Resident/Fellow Practice 110 Irving St. NW, 1A50 Washington, DC 20010	 Services: Administration of High Risk Medications (Outpatient) Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Hearing and Speech DBA: Hearing and Speech 110 Irving St. NW, GA102, Washington, DC Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
Infusion Washington Cancer Institute DBA: Infusion Washington Cancer Institute 110 Irving St. NW Washington, DC 20010	Services: • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Medical Oncology/Hematology Washington Cancer Institute DBA: Medical Oncology/Hematology Washington Cancer Institute 110 Irving St. NW Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
Medicine Subspecialty Practice DBA: Medicine Subspecialty Practice 110 Irving St. NW, 1A50, Washington, DC 20010	Services: • Administration of High Risk Medications (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)



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Locations of Care

* Primary Location

Locations of Care	Available Services
Medicine-Dermatology- Chevy Chase DBA: Medicine-Dermatology-Ch evy Chase 5530 Wisconsin Ave, Suite 730, Chevy Chase, MD 20815	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
MedStar Eye Institute DBA: MedStar Eye Institute 8630 Fenton St., Suite Plaza 7 Silver Spring, MD 20910	Services: Single Specialty Practitioner (Outpatient)
MedStar Eye Institute DBA: MedStar Eye Institute 4000 Mitchelville Rd., Suite 128 Bowie, MD 20716	Services: • Single Specialty Practitioner (Outpatient)



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Locations of Care

* Primary Location

Locations of Care	Available Services
MedStar Washington Hospital Center * DBA: MedStar Washington Hospital Center 110 Irving St NW Washington, DC 20010	Joint Commission Advanced Certification Programs: Advanced Comprehensive Stroke Center Ventricular Assist Device Services: Addiction Care/Adult) Behavioral Health (Day Programs - Adult) (Partial - Adult) (Partial - Adult) Cardiac Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Caradiac Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Case Management (Non 24 Hour Care - Adult) (Caratia - Adult) (Caratia Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Case Management (Non 24 Hour Care - Adult) (Non 24 Hour Care - Adult) (Cartiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) Ear/Noser/Throat Surgery (Surgical Services) Dialysis Unit (Inpatient) Ear/Noser/Throat Surgery (Surgical Services) Cardioscopy Lab (Imaging/Diagnostic Services) Goynecological Surgery (Surgical Services) Goynecological Surgery (Surgical Services) Goynecological Surgery (Surgical Services) Goynecological Surgery (Surgical Services) Goynecology (Inpatient) Hematology/Oncology Unit (Inpatient Unit (Inpatient) Hermatology/Oncology Unit (Inpatient Unit (Inpatient) Hermatology/Oncology Unit (Inpatient) Hermatology/Oncology Unit (Inpatient) Hermatology/Oncology Unit (Inpatient) Hermatology/Oncology Unit (Inpatient) Hereventonal Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Hagnetic Resonance Imaging (Imaging/Diagnostic Services)



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Locations of Care

* Primary Location	
Locations of Care	Available Services
	Medical /Surgical Unit (Inpatient)
MedStar Washington Hospital Center Stroke Clinic DBA: Washington Hospital Center Stroke Clinic 110 Irving St. NW, 1A50 Washington, DC 20010	Services: • Single Specialty Practitioner (Outpatient)
MWHC - Medicine-Psychiatry/OP Behaviorial Health Services DBA: Medicine-Psychiatry/OP Behaviorial Health Services 216 Michigan Avenue, NE 2nd floor Washington, DC 20017	 Services: Addiction Care/Adult) Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) Case Management (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) Community Integration (Non 24 Hour Care)
MWHC Medicine Faculty Practice DBA: Medicine Faculty Practice 106 Irving St., NW, POB 3800 Washington, DC 20010	Services: Outpatient Clinics (Outpatient)
MWHC Orthopedic Surgery DBA: MWHC Orthopedic Surgery 106 Irving St., NW POB North 5000 Washington, DC 20010	 Services: Administration of High Risk Medications (Outpatient) Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Neurosurgery DBA: Neurosurgery 110 Irving St. NW, G019 Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
Oncology Specialty Center Washington Cancer Institute; DBA: Oncology Specialty Center Washington Cancer Institute; 106 Irving St. NW Washington, DC 20010	 Services: Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Oncology/Radiation Oncology DBA: Oncology/Radiation Oncology 106 Irving St. NW Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)



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Locations of Care

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Locations of Care	Available Services
Oral and Maxillofacial Surgery/Orthodontics DBA: Oral and Maxillofacial Surgery/Orthodontics 110 Irving St. NW, GA 144 Washington, DC 20010	Services: • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Otolaryngology Head & Neck Surgery DBA: Otolaryngology Head & Neck Surgery 110 Irving Street, GA4 Washington, DC 20010	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Otolaryngology, Head & Neck Surgery DBA: Otolaryngology, Head & Neck Surgery 106 Irving Street 410 Washington, DC 20010	Services: • Outpatient Clinics (Outpatient)
Pain Management DBA: Pain Management 110 Irving St. NW, GA48 Washington, DC 20010	Services: • Administration of High Risk Medications (Outpatient) • Single Specialty Practitioner (Outpatient)
Physicians Office Building Radiology DBA: Physicians Office Building Radiology 106 Irving Street, NW Washington Washington, DC 20010	Services: • Single Specialty Practitioner (Outpatient)
Surgical Ambulatory Care Center DBA: Surgical Ambulatory Care Center 110 Irving St. NW, GA48 Washington, DC 20010	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Vascular Lab DBA: Vascular Lab 106 Irving Street NW POB North 3150 Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
Washington Hospital Center Eye Clinic DBA: Washington Hospital Center Eye Clinic 110 Irving St. NW, 1A1 Washington, DC 20010	Services: Single Specialty Practitioner (Outpatient)
WIS - National Center for Advance Pelvic Surgery 106 Irving St NW, Suite 405 Washington, DC 20010	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)



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Locations of Care

* Primary Location

Locations of Care	Available Services
Women's & Infants Services Ob/Gyn Clinic DBA: Women's & Infants Services Ob/Gyn Clinic 110 Irving St. NW, GAE3 Washington, DC 20010	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)

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2017 National Patient Safety Goals

Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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2017 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	\bigotimes
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigotimes
	Reconciling Medication Information	\bigotimes
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	\bigotimes
	Preventing Central-Line Associated Blood Stream Infections	<u>ଷ</u> ଭ ଭ ଭ
	Preventing Surgical Site Infections	\bigcirc
	Preventing Catheter-Associated Urinary Tract Infection	\bigcirc
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigotimes
	Marking the Procedure Site	\bigotimes
	Performing a Time-Out	\bigotimes

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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

			o other Joint hission
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	@ ²	@ ²

	Compared to other Joint Commission Accredited Organizations						
		N	lationwide		State	wide	
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:	
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	264.00 minutes 115 eligible Patients	54.00	126.00	<u></u> 3	3	
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	526.00 minutes 120 eligible Patients	203.00	313.00	3	3	

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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

			o other Joint hission
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	™ ²	○ ²

		Cor	npared to c Accredit	other Joint ed Organiz		n	
		Ν	lationwide		Statewide		
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:	
MeasureExplanationAssessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall RateThis measure reports the over number of patients screened f violence risk to self and others substance and alcohol use, psychological trauma history a patient strengths. Screening for viol risk to others determines if pati are likely to harm themselves. Screening for psychological trauma history determines if patients need he their use. Screening for psychological trauma history determines if patients have experienced terrible events in lives which have left them feat anxious and unable to handle feelings. Screening for patient strengths identifies positive thi such as family support, a steat housing, etc. which are used to the patient recover.		99% of 355 eligible Patients	100%	94%	3	3	

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National Quality Improvement Goals

Reporting Per	iod: January 2016 - December 2016			
		Compared to other Joint Commission		
		Accredited C	0	
Measure Area	Explanation	Nationwide	Statewide	
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	2	№ ²	

		Со	mpared to c Accredit	other Joint ed Organiz		on
		١	lationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Averag Rate:
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years)	This measure reports the number of adults age (18-64 years) screened for violence risk to self and others, substance and alcohol use, psychological trauma history and patient strengths. Screening for violence risk to self determines if patients are likely to harm themselves. Screening for violence risk to others determines if patients are likely to harm others. Screening for substance and alcohol use determines if patients need help for their use. Screening for psychological trauma history determines if patients have experienced terrible events in their lives which have left them fearful or anxious and unable to handle their feelings. Screening for patient strengths identifies positive things such as family support, a steady job, housing, etc. which are used to help the patient recover.	99% of 229 eligible Patients	100%	94%	3	3

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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016				
	Accredited	Accredited Organizations		
Explanation	Nationwide	Statewide		
This category of evidenced based measures ass overall quality of care given to psychiatric patient		⊙ ²		
		hiatric patients.		

		Cor	mpared to c Accredite	other Joint ed Organiz		n
		Ν	Ŭ	Statewide		
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years)	This measure reports the number of older adult (>= 65 years) screened for violence risk to self and others, substance and alcohol use, psychological trauma history and patient strengths. Screening for violence risk to self determines if patients are likely to harm themselves. Screening for violence risk to others determines if patients are likely to harm others. Screening for substance and alcohol use determines if patients need help for their use. Screening for psychological trauma history determines if patients have experienced terrible events in their lives which have left them fearful or anxious and unable to handle their feelings. Screening for patient strengths identifies positive things such as family support, a steady job, housing, etc. which are used to help the patient recover.	100% of 126 eligible Patients	100%	92%	3	3

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MedStar Washington Hospital Center

DBA: MedStar Washington Hospital Center, 110 Irving St, NW, Washington, DC



National Quality Improvement Goals

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Not displayed	Measure Area		Explanation		Nationwi	Ŭ	Statewide	e
Footnote Key	Hospital-Based Inpatient Psychiatric Services		tegory of evidenced based measures as quality of care given to psychiatric patie			2	⊘ ²	
 The Measure or Measure Set was not reported. The Measure Set does not have an 						other Joint ed Organiz		on ewide
overall result. The number of patients is not enough for comparison purposes.	Measure		Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
 The measure meets the Privacy Disclosure Threshold rule. The organization scored above 90% but was below most other organizations. The Measure results are not statistically valid. The Measure results are based on a sample of patients. The number of months with Measure data is below the reporting requirement. 	Multiple Antipsychotic Medications at Dischar Appropriate Justification Overall Rate	0	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients displayered on two or more	—	100%	61%	3	3

•	1 0 1
9.	The measure results are temporarily
	suppressed pending resubmission of
	updated data.
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	evaluated for reliability of the

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			at Least:		at Least:	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a persons capacity to meet lifes everyday demands.	O 19% of 32 eligible Patients	100%	61%	3	3
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64	This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medication to ne antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	19% of 26 eligible Patients ³	100%	62%	3	3

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updated data. 10. Test Measure: a measure being evaluated for reliability of the individual data elements or await

MedStar Washington Hospital Center

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National Quality Improvement Goals

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This organization's performance is					Accr	edited Org		
below the target range/value. Not displayed	Measure Area		Explanation		Nationwi		Statewide	e .
i tot displayed	Hospital-Based	This ca	tegory of evidenced based measures as	ssesses the				
	Inpatient Psychiatric		quality of care given to psychiatric patie		0	2	№ ²	
Footnote Key	Services				-		-	
• The Measure or Measure Set was not				Со	mpared to c	other Joint	Commissic	n
reported.The Measure Set does not have an						ed Organiz		
overall result.	Measure		Explanation	N Hospital	Vationwide	Average	State Top 10%	wide
• The number of patients is not enough	Medsure		Explanation	Results	Scored	Rate:	Scored	Rate:
for comparison purposes. The measure meets the Privacy					at Least:		at Least:	
Disclosure Threshold rule.	Multiple Antipsychotic		This measure reports the number of					
The organization scored above 90% but was below most other organizations.	Medications at Discharge Appropriate Justification		patients age 65 and older discharged on two or more antipsychotic					
The Measure results are not statistically		Adults Age 65 and Older medications for which there was an						
valid.	-		appropriate justification. Antipsychotic medications are a					
The Measure results are based on a sample of patients.			group of drugs used to treat					
The number of months with Measure			psychosis. Psychosis is a mental	3				
data is below the reporting requirement.			illness that markedly interferes with a person's capacity to meet life's	O	10001		2	2
• The measure results are temporarily suppressed pending resubmission of			everyday demands. Appropriate	17% of	100%	56%	3	3
updated data.			justifications include previous attempts to control psychosis with	6 eligible Patients ³				
Test Measure: a measure being evaluated for reliability of the			one antipsychotic medication, a plan					
individual data elements or awaiting			to reduce the number of					
National Quality Forum Endorsement.			antipsychotic medications to one antipsychotic medication or the					
There were no eligible patients that met the denominator criteria.			addition of an antipsychotic					
			medication when the patient is also					
	Liouro of Dhusias Destr	aint	being treated with Clozapine.					
For further information	Hours of Physical Restr Use per 1000 Patient H		This measure reports the total hours patients were kept in physical					
and explanation of the	Overall Rate	curo	restraints for every 1,000 hours of					
Quality Report contents,			patient care. Physical restraint is any manual method or physical or					
efer to the "Quality			mechanical device, material, or					
Report User Guide.''			equipment that immobilizes or	•			2	2
			reduces the ability of a patient to move his or her arms, legs, body or	0.08	N/A	0.50	³	<u></u> ³
			head freely when it is used as a	(18 Total Hours in Restraint)				

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restriction to manage a patient's behavior or restrict the patient's freedom of movement and is not a standard treatment for the patient's medical or psychiatric condition.

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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

			o other Joint hission
	Accredited		
Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	⊘ ²	○ ²

		Compared to other Joint Commission Accredited Organizations				
		٨	lationwide	Ű		ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Hours of Physical Restraint Use Adults Age 18 - 64	This measure reports the number of hours patients age 18 through 64 years were kept in physical restraints for every 1,000 hours of patient care. Physical restraint is any manual method or physical or mechanical device, material, or equipment that immobilizes or reduces the ability of a patient to move his or her arms, legs, body or head freely when it is used as a restriction to manage a patient's behavior or restrict the patient's freedom of movement and is not a standard treatment for the patient's medical or psychiatric condition.	0.08 (15 Total Hours in Restraint)	N/A	0.53	3	3
Hours of Physical Restraint Use Older Adults Age 65 and Older	This measure reports the number of hours patients age 65 and older were kept in physical restraints for every 1,000 hours of patient care. Physical restraint is any manual method or physical or mechanical device, material, or equipment that immobilizes or reduces the ability of a patient to move his or her arms, legs, body or head freely when it is used as a restriction to manage a patient's behavior or restrict the patient's freedom of movement and is not a standard treatment for the patient's medical or psychiatric condition.	0.06 (2 Total Hours in Restraint)	N/A	0.39	3	3
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate	This measure reports the total hours patients were kept in seclusion for every 1,000 hours of patient care. Seclusion is the involuntary confinement of a patient alone in a room or an area where the patient is physically prevented from leaving.	0.00 (0 Total Hours in Seclusion)	N/A	0.36	<u></u> 3	³

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Symbol Key

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Footnote Key

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- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
 The Measure results are not statistically
- valid.
- 7. The Measure results are based on a sample of patients.
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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

			o other Joint hission
		Accredited Organization	
Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	2	™ ²

Compared to other Joint Commission Accredited Organizations						n
			lationwide	_	State	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	0	Top 10% Scored at Least:	Average Rate:
Hours of Seclusion Use Adults Age 18 - 64	This measure reports the number of hours patients age 18 through 64 years were kept in seclusion for every 1,000 hours of patient care. Seclusion is the involuntary confinement of a patient alone in a room or an area where the patient is physically prevented from leaving.	0.00 (0 Total Hours in Seclusion)	N/A	0.41	3	³
Hours of Seclusion Use Older Adults Age 65 and Older	This measure reports the number of hours patients age 65 and older were kept in seclusion for every 1,000 hours of patient care. Seclusion is the involuntary confinement of a patient alone in a room or an area where the patient is physically prevented from leaving.	0.00 (0 Total Hours in Seclusion)	N/A	0.07	3	3

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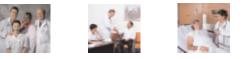
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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

		Compared to other Join Commission		
		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	⊘ ²	™ ²	

		Compared to other Joint Commission Accredited Organizations				n
		١	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	•	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	99% of 509 eligible Patients	100%	94%	3	³

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the denominator criteria.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

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National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	²	0 ²

		Compared to other Joint Commission Accredited Organizations				n
Measure	Explanation	N Hospital Results	Top 10% Scored at Least:	Average Rate:	State Top 10% Scored at Least:	
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	94% of 32 eligible Patients	100%	98%	3	3
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	0% of 77 eligible Patients	0%	2%	3	3
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	40% of 367 eligible Patients	75%	53%	3	3

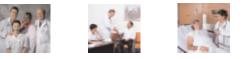


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		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Stroke Care	This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.	0 ²	™ ²

	Explanation	Compared to other Joint Commission Accredited Organizations				
		Nationwide			Statewide	
Measure		Hospital Results	Top 10% Scored at Least:	•	Top 10% Scored at Least:	Average Rate:
Thrombolytic Therapy	Acute ischemic stroke patients who receive a medicine that breaks up blood clots (thrombolytic therapy) within 180 minutes of stroke symptom onset. This measure reports how quickly ischemic stroke patients were given a medication that breaks up blood clots (thrombolytic therapy). Breaking up blood clots increases blood flow to the brain. If blood flow is returned to the brain quickly during a stroke, the risk of brain damage and loss of physical function is decreased. The medicine that breaks up clots in the arteries and allows the return of normal blood flow is called thrombolytic therapy or "t-PA". It is important that this medicine be given quickly after an ischemic stroke is diagnosed.	100% of 27 eligible Patients	100%	90%	3	3

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