

# Accreditation Quality Report





Quality Check\*



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

DBA: BrightQuest Treatment Center, 5520 Wellesley St Ste 100, La Mesa, CA

# **Summary of Quality Information**

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Ø	The organization has met the National Patient Safety Goal.
Θ	The organization has not met the National Patient Safety Goal.
•	The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
o Behavioral Health Care	Accredited	7/12/2019	5/23/2019	5/23/2019

		•	Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide	
Behavioral Health Care	2019National Patient Safety Goals	Ø		

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# **Locations of Care**

Primary Location Locations of Care	Available Services
ClearBridge Social Rehabilitation Facility 5422 S. Wellesley Street La Mesa, CA 91942	Services: • Behavioral Health (Residential Care - Adult) • Chemical Dependency (Residential Care - Adult) (Non-detox - Adult) • Community Integration (Non 24 Hour Care) • Eating Disorders/Adult) (Residential Care - Adult) • Employment Services (Non 24 Hour Care)
GateWay Adult Residential Facility 8045 Carlette La Mesa, CA 91942	<ul> <li>Services:</li> <li>Behavioral Health (Residential Care - Adult)</li> <li>Chemical Dependency (Residential Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Eating Disorders/Adult) (Residential Care - Adult)</li> </ul>
Hanbleceya Treatment Center DBA: BrightQuest Treatment Center 5425 E. Wellesley Street La Mesa, CA 91942	Other Clinics/Practices located at this site: <ul> <li>Wellesley</li> </ul> <li>Services: <ul> <li>Behavioral Health (Transitional Living - Adult) (Supervised - Adult)</li> <li>Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Eating Disorders/Adult) (Transitional Living - Adult) (Supervised - Adult) (Supervised - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul> </li>
Hanbleceya Treatment Center DBA: BrightQuest Treatment Center 7597 Seton Hall La Mesa, CA 91942	Other Clinics/Practices located at this site: <ul> <li>Seton Hall</li> </ul> <li>Services: <ul> <li>Behavioral Health (Transitional Living - Adult) (Supervised - Adult)</li> <li>Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Eating Disorders/Adult) (Transitional Living - Adult) (Supervised - Adult) (Supervised - Adult)</li> <li>Eating Disorders/Adult) (Supervised - Adult) (Supervised - Adult)</li> </ul></li>

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# **Locations of Care**

* Primary Location	
Locations of Care	Available Services
Hanbleceya Treatment Center DBA: BrightQuest Treatment Center 5995 Cowles Mountain Road La Mesa, CA 91942	Other Clinics/Practices located at this site: • Cowles Services: • Behavioral Health (Transitional Living - Adult) (Supervised - Adult) • Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult) • Community Integration (Non 24 Hour Care) • Eating Disorders/Adult) (Transitional Living - Adult) (Supervised - Adult)
Hanbleceya Treatment Center DBA: BrightQuest Treatment Center 5895 Lake Murray Blvd. La Mesa, CA 91942	Other Clinics/Practices located at this site: • Lake Murray Services: • Behavioral Health (Transitional Living - Adult) (Supervised - Adult) • Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult) • Community Integration (Non 24 Hour Care) • Eating Disorders/Adult) (Transitional Living - Adult) (Supervised - Adult)
Hanbleceya Treatment Center DBA: BrightQuest Treatment Center 5918 Lake Murray Blvd. La Mesa, CA 91942	Other Clinics/Practices located at this site: <ul> <li>West Lake Murray</li> </ul> <li>Services: <ul> <li>Behavioral Health (Transitional Living - Adult) (Supervised - Adult)</li> <li>Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Eating Disorders/Adult) (Transitional Living - Adult) (Supervised - Adult) (Supervised - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul> </li>

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### **Locations of Care**

#### \* Primary Location Available Services Locations of Care Hanbleceya Treatment Center Services: DBA: BrightQuest • Addiction Care/Adult) • Employment Services (Non 24 Treatment Center (Non-detox - Adult) Hour Care) 5520 Wellesley Street • Behavioral Health (Day • Family Support (Non 24 Hour Suite 100 Programs - Adult) Care) La Mesa, CA 91942 (Non 24 Hour Care - Adult) Outdoor Behavioral health (Partial - Adult) (Residential Care - Adult) • Chemical Dependency (Day • Peer Support (Non 24 Hour Programs - Adult) Care) (Non 24 Hour Care - Adult) Vocational Rehabilitation (Non (Partial - Adult) 24 Hour Care - Adult) (Non-detox - Adult) Community Integration (Non 24 Hour Care) Eating Disorders/Adult) (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) VisionQuest Adult **Residential Facility** Services: 5495 Wellesley Street • Behavioral Health (Residential Care - Adult) La Mesa, CA 91942 • Chemical Dependency (Residential Care - Adult) (Non-detox - Adult) Community Integration (Non 24 Hour Care) • Eating Disorders/Adult) (Residential Care - Adult)

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## **2019 National Patient Safety Goals**

#### **Behavioral Health Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

#### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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