

# Accreditation Quality Report





Version: 2 Date: 6/30/2023 389 Hwy 11 SW, Monroe, GA

Org ID: 601011

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

#### Summit BHC Monroe, LLC

DBA: Twin Lakes Recovery Center, 389 Hwy 11 SW, Monroe, GA

Org ID: 601011







# **Summary of Quality Information**

#### **Symbol Key** The organization has met the National Patient Safety Goal. The organization has not met the

National Patient Safety Goal. The Goal is not applicable for this

organization.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

| Accreditation Programs Accreditation Decision        | Effective | Last Full Survey | y Last On-Site |
|--|-----------|------------------|----------------|
|  | Date      | Date             | Survey Date    |
| Behavioral Health Care and Accredited Human Services | 5/8/2021  | 5/19/2023        | 5/19/2023      |

Compared to other Joint Commission Accredited Organizations Nationwide Statewide  $\odot$ Behavioral 2021National Patient Safety Goals Health Care and Human Services

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# **Locations of Care**

| * | Primary  | / Location |
|---|----------|------------|
|   | rillialy | Location   |

| Locations of Care   | Available Services   |
|---|--|
| Summit BHC Monroe<br>LLC<br>DBA: Twin Lakes<br>Recovery Center<br>723 Baxter Street, Suite C<br>Athens, GA 30606                | Services:  Addiction Services/Adult) (Non-detox - Adult)  Chemical Dependency (Day Programs - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult)                     |
| Summit BHC Monroe,<br>LLC *<br>DBA: Twin Lakes<br>Recovery Center<br>398 Hwy 11 SW<br>Monroe, GA 30655                          | Services:  • Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult)  |
| Summit BHC Monroe,<br>LLC<br>DBA: Twin Lakes<br>Recovery Center<br>204 West Academy<br>Street, Suite B<br>Gainesville, GA 30501 | Services:      Addiction Services/Adult)     (Non-detox - Adult)      Chemical Dependency (Day Programs - Adult)     (Partial Hospitalization - Adult)     (Non-detox - Adult) |

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### **2021 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

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### **Behavioral Health Care and Human Services**

| Safety Goals  | Organizations Should                        | Implemented |
|---|---|-------------|
| Improve the accuracy of the identification of individuals served.                                 | Use of Two Identifiers                      | Ø           |
| Improve the safety of using medications.  | Reconciling Medication Information          | Ø           |
| Reduce the risk of health care-associated infections.   | Meeting Hand Hygiene Guidelines             | Ø           |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | Ø           |