

# Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission



# Summary of Quality Information

<b>Accreditation Programs</b>	Accreditation Decision	Effective	Last Full Surv	ey Last On-Site
		Date	Date	<b>Survey Date</b>
oblice Behavioral Health Care	Accredited	6/14/2017	6/13/2017	6/13/2017
🮯 Hospital	Accredited	6/17/2017	6/16/2017	6/16/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	10/11/2018	10/10/2018	10/10/2018
Perinatal Care Certification	Certification	12/16/2017	12/15/2017	12/15/2017
Certified Programs	Certification Decision	Effective	Last Full Review	
		Date	Date	<b>Review Date</b>
Oppression	Certification	<b>Date</b> 9/19/2017	<b>Date</b> 7/21/2017	<b>Review Date</b> 7/21/2017
<ul> <li>Depression</li> <li>Primary Care Medical</li> <li>Home - Hospital</li> </ul>	Certification Primary Care Medical Home			
Primary Care Medical		9/19/2017	7/21/2017	7/21/2017

### **Other Accredited Programs/Services**

- Hospital (Accredited by UHMS Clinical Hyperbaric Facility Level 2)
- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### **Special Quality Awards**

2015 ACS National Surgical Quality Improvement Program 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

#### Symbol Key

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Compared to other Joint Commission Accredited



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For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

		Organizations	
		Nationwide	Statewide
Behavioral Health Care	2017National Patient Safety Goals	Ø	<b>™</b> *
Hospital	2017National Patient Safety Goals	Ø	*
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	<b>(</b> ) <sup>2</sup>	
Jul 2017 - Jun 2018	Immunization	<b>()</b> <sup>2</sup>	<b>NO</b> <sup>2</sup>
	Perinatal Care	2 <sup>2</sup>	<b>1 1 1 1 1 1 1 1 1 1</b>

The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care	Available Services
Overlook Medical Center DBA: Atlantic Behavioral Health Services 46-48 Beauvior Avenue Summit, NJ 07902	Services: • Addiction Care/Adult) (Non-detox - Adult) • Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) (Non-detox - Adult)
Overlook Medical Center DBA: Overlook Medical Center - Union Campus 1000 Galloping Hill Road Union, NJ 07083	<ul> <li>Joint Commission Certified Programs:</li> <li>Wound Care</li> <li>Other Clinics/Practices located at this site: <ul> <li>Atlantic Rehabilitation - Union Campus</li> <li>Overlook Medical Center - Atlantic Laboratory - Union PSC</li> <li>Overlook Medical Center - Union Infusion Center</li> <li>Overlook Medical Center - Vascular Lab at Union</li> <li>Overlook Medical Center - Vascular Lab at Union</li> <li>Overlook Medical Center - Developmental Disabilities Center -</li> </ul> </li> <li>Services: <ul> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul> </li> </ul>
Overlook Medical Center DBA: Overlook Imaging at One Springfield Avenue 1 Springfield Ave Summit, NJ 07901	Other Clinics/Practices located at this site: <ul> <li>Pulmonary Allergy Associates - Testing only</li> </ul> <li>Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul> </li>
Overlook Medical Center DBA: Associates in Cardiovascular Disease (cardiac testing only) 211 Mountain Ave. Springfield, NJ 07081	Services: <ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



Locations of Care	Available Services
Overlook Medical Center DBA: Associates in Cardiovascular Disease (Cardiac Testing only) 571 Central Ave., Suite 115 New Providence, NJ 07974	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center DBA: Cardiac Imaging at MDA Cardiology 215 North Ave. Westfield, NJ 07090	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center DBA: Cardiac Imaging at MDA Cardiology 1511 Park Ave. South Plainfield, NJ 07080	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center DBA: Clark Multicare - Radiology Services 100 Commerce Place Clark, NJ 07066	Services: • Urgent Care (Outpatient)
Overlook Medical Center DBA: Springfield Infusion Center 385 Morris Ave., Suite 100 Springfield, NJ 07081	<ul> <li>Services:</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
Overlook Medical Center DBA: Atlantic Rehabilitation 550 Central Ave. New Providence, NJ 07974	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center DBA: Atlantic Rehabilitation - Chatham 14-B Roosevelt Ave. Chatham, NJ 07928	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center DBA: Cardiovascular Imaging at Livingston 340 East Northfield Ave. Livingston, NJ 07039	Services: <ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
Overlook Medical Center DBA: Northfield Infusion Center 741 Northfield Ave., West Orange, NJ West Orange, NJ 07052	<ul> <li>Services:</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



* Primary Location	
Locations of Care	Available Services
Overlook Medical Center DBA: Cardiac Rehabilitation 571 Central Ave. Suite 118 New Providence, NJ 07974	Services: • Outpatient Clinics (Outpatient)
Overlook Medical Center 2 Walnut Street Summit, NJ 07902	Joint Commission Certified Programs: <ul> <li>Depression</li> </ul>



#### \* Primary Location

Primary Location		
Locations of Care	Available Services	
Locations of Care Overlook Medical Center * 99 Beauvoir Avenue Summit, NJ 07901	<ul> <li>Joint Commission Advanced Certification Programs: <ul> <li>Advanced Comprehensive Stroke Center</li> <li>Perinatal Care Certified Programs:</li> <li>Depression</li> <li>Primary Care Medical Home - Hospital</li> <li>Spine Surgery</li> <li>Wound Care</li> </ul> </li> <li>Primary Care Medical Home Certified Clinics/Practices: <ul> <li>Overlook Family Practice</li> </ul> </li> <li>Other Clinics/Practices located at this site: <ul> <li>Goryeb Pediaric</li> <li>Subspecialties</li> <li>Institute for Rheumatoid and Auto-Immune Diseases</li> <li>MDA Oncology - Infusion Certer</li> <li>Overlook Medical Center - Non-Invasive Cardiology</li> <li>Overlook Medical Center - EEG</li> <li>Overlook Medical Center - Bariatric Medicine</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical Center Cardiac Catherization</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical Center Cardiac Catherization</li> <li>Overlook Medical Center Breast Center</li> <li>Overlook Medical</li></ul></li></ul>	
	<ul> <li>Services:</li> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> </ul>	



Locations of Care	Available Services
	<ul> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>Eating Disorders/Adult/Child/Youth) (Outpatient - Adult/Child/Youth) (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecological Surgery (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> <li>Medical ICU (Intensive Care Unit)</li> </ul>
Overlook Medical Center Chatham Family Practice 492 Main Street Chatham, NJ 07928	<ul> <li>Joint Commission Certified Programs:</li> <li>Primary Care Medical Home - Hospital</li> <li>Primary Care Medical Home Certified Clinics/Practices:         <ul> <li>Overlook Medical Center Chatham Family Practice</li> </ul> </li> </ul>
	Services: • Outpatient Clinics (Outpatient)



### **2017 National Patient Safety Goals**

### **Behavioral Health Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.



# **2017 National Patient Safety Goals**

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigcirc$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	$\bigotimes$
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ତ
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

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### **National Quality Improvement Goals**

best	Reporting P	Period: July 2017 - June 2018		
e is				
e is e. e is			Compared to other Joint Commission Accredited Organizations	
	Measure Area	Explanation	Nationwide	Statewide
	Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<b>№</b> <sup>2</sup>	<b>™</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide				
Measure	Explanation	Hospital Results	Top 10% Scored	Weighte d Median:	Top 10% Scored	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	2 122.00 minutes 584 eligible Patients	56.00	135.00	105.10	168.20
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	2 348.00 minutes 586 eligible Patients	206.00	320.00	286.02	373.33

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This information can also be viewed at www.hospitalcompare.hhs.gov -- Null value or data not displayed.

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### **National Quality Improvement Goals**

Reporting F	riod: July 2017 - June 2018					
		Compared to other Joint Commission				
		Accredited Organizations				
Measure Area	Explanation	Nationwide	Statewide			
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	<b>(ND)</b> <sup>2</sup>	<b>№</b> <sup>2</sup>			

		Compared to other Joint Commission Accredited Organizations					
		Nationwide Sta			State	tewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	U U	Top 10% Scored at Least:	Average Rate:	
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	97% of 526 eligible Patients	100%	94%	100%	95%	

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### **National Quality Improvement Goals**

Reporting Period: July 2017 - June 2018					
	Compared to other Joint Commission				
	Accredited Organizations				
Explanation	Nationwide	Statewide			
This category of evidenced based measures assesses the care of mothers and newborns.	2 <sup>2</sup>	<b>™</b> <sup>2</sup>			
	Explanation This category of evidenced based measures assesses the	Compared to Command to			

		Compared to other Joint Commission Accredited Organizations				
Measure	Explanation	N Hospital Results	Top 10% Scored at Least:	Average Rate:	State Top 10% Scored at Least:	wide Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 34 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	2% of 249 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	57% of 2382 eligible Patients	73%	51%	56%	45%

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# **Organization Commentary on the Quality Report**

#### Commentary

We are proud of the physicians and staff who provide high quality services at Overlook Medical Center and that the TJC findings clearly substantiate this.

### Prepared By:

Health Care Organization ID#: Organization Name: Address:

Chief Executive Officer: Phone Number: Date: 5994 Overlook Medical Center 99 Beauvoir Avenue Summit, NJ 07902-0220 Mr. Alan Lieber (908)522-3580 10/28/2011

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