



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

-  This organization achieved the best possible results.
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| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Behavioral Health Care | Accredited | 6/14/2017 | 6/13/2017 | 6/13/2017 |
|  Hospital | Accredited | 6/17/2017 | 6/16/2017 | 6/16/2017 |





Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Advanced Comprehensive Stroke Center | Certification | 10/11/2018 | 10/10/2018 | 3/28/2019 |
|  Perinatal Care Certification | Certification | 12/16/2017 | 12/15/2017 | 12/15/2017 |

| Certified Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--|---------------------------|----------------|-----------------------|--------------------------|
|  Depression | Certification | 9/6/2019 | 9/5/2019 | 9/5/2019 |
|  Primary Care Medical Home - Hospital | Primary Care Medical Home | 6/17/2017 | 6/16/2017 | 6/16/2017 |
|  Spine Surgery | Certification | 10/16/2018 | 10/15/2018 | 10/15/2018 |
|  Wound Care | Certification | 3/23/2019 | 3/22/2019 | 3/22/2019 |

Other Accredited Programs/Services

- Hospital (Accredited by UHMS Clinical Hyperbaric Facility - Level 2)
- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2015 ACS National Surgical Quality Improvement Program
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program



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| | | Compared to other Joint Commission Accredited Organizations | |
|---------------------------------------|-----------------------------------|--|--|
| | | Nationwide | Statewide |
| Behavioral Health Care | 2017National Patient Safety Goals |  |  * |
| Hospital | 2017National Patient Safety Goals |  |  * |
| National Quality Improvement Goals: | | | |
| Reporting Period: Apr 2018 - Mar 2019 | Emergency Department |  ² |  ² |
| | Immunization |  ² |  ² |
| | Perinatal Care |  ² |  ² |



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| Overlook Medical Center DBA: Atlantic Behavioral Health Services 46-48 Beauvoir Avenue Summit, NJ 07902 | Services: <ul style="list-style-type: none"> Addiction Care/Adult (Non-detox - Adult) Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) (Non-detox - Adult) |
| Overlook Medical Center DBA: Overlook Medical Center - Union Campus 1000 Galloping Hill Road Union, NJ 07083 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Wound Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Atlantic Rehabilitation - Union Campus Overlook Medical Center - Atlantic Laboratory - Union PSC Overlook Medical Center - Union Infusion Center Overlook Medical Center - Vascular Lab at Union Overlook Medical Center Developmental Disabilities Center - Overlook Medical Center Emergency Department - Union Campus Overlook Medical Center Imaging - Union Campus Overlook Medical Center Wound Healing Center at Union Suburban Heart Group - Cardiac Imaging at Union Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Overlook Medical Center DBA: Overlook Imaging at One Springfield Avenue 1 Springfield Ave Summit, NJ 07901 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Pulmonary Allergy Associates - Testing only Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Associates in Cardiovascular Disease (cardiac testing only) 211 Mountain Ave. Springfield, NJ 07081 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| Overlook Medical Center DBA: Associates in Cardiovascular Disease (Cardiac Testing only) 571 Central Ave., Suite 115 New Providence, NJ 07974 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Cardiac Imaging at MDA Cardiology 215 North Ave. Westfield, NJ 07090 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Cardiac Imaging at MDA Cardiology 1511 Park Ave. South Plainfield, NJ 07080 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Clark Multicare - Radiology Services 100 Commerce Place Clark, NJ 07066 | Services: <ul style="list-style-type: none"> Urgent Care (Outpatient) |
| Overlook Medical Center DBA: Springfield Infusion Center 385 Morris Ave., Suite 100 Springfield, NJ 07081 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Single Specialty Practitioner (Outpatient) |
| Overlook Medical Center DBA: Atlantic Rehabilitation 550 Central Ave. New Providence, NJ 07974 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Atlantic Rehabilitation - Chatham 14-B Roosevelt Ave. Chatham, NJ 07928 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Overlook Medical Center DBA: Cardiovascular Imaging at Livingston 340 East Northfield Ave. Livingston, NJ 07039 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| Overlook Medical Center DBA: Northfield Infusion Center 741 Northfield Ave., West Orange, NJ West Orange, NJ 07052 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Single Specialty Practitioner (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Overlook Medical Center DBA: Cardiac Rehabilitation 571 Central Ave. Suite 118 New Providence, NJ 07974 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| Overlook Medical Center * 99 Beauvoir Avenue Summit, NJ 07901 | <p>Joint Commission Advanced Certification Programs:</p> <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Perinatal Care Certification <p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none"> Depression Primary Care Medical Home - Hospital Spine Surgery Wound Care <p>Primary Care Medical Home Certified Clinics/Practices:</p> <ul style="list-style-type: none"> Overlook Family Practice <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> Goryeb Pediatric Subspecialties Institute for Rheumatoid and Auto-Immune Diseases MDA Oncology - Infusion Center Overlook Medical Center - Non-Invasive Cardiology Overlook Medical Center - EEG Overlook Medical Center Ambulatory Surgery Overlook Medical Center Bariatric Medicine Overlook Medical Center Breast Center Overlook Medical Center Cardiac Catheterization Overlook Medical Center Concussion Care and Physical Rehabil Overlook Medical Center Dental Clinic Overlook Medical Center Digestive Center Overlook Medical Center Eating Disorders Program Overlook Medical Center GI/Endoscopy Center Overlook Medical Center Healthstart Clinic Overlook Medical Center Infusion Center Overlook Medical Center Interventional Pain Management Overlook Medical Center Maternal-Fetal Medicine Overlook Medical Center MEG Overlook Medical Center Radiation Therapy Overlook Medical Center Radiology Services Overlook Medical Center Vascular Lab Overlook Medical Center Wound Healing Center <p>Services:</p> <ul style="list-style-type: none"> Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|--|--|
| | <ul style="list-style-type: none"> • Ear/Nose/Throat Surgery (Surgical Services) • Eating Disorders/Adult/Child/Youth (Outpatient - Adult/Child/Youth) (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial - Adult/Child/Youth) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Gynecology (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neuro/Spine ICU (Intensive Care Unit) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Radiation Oncology (Imaging/Diagnostic Services) • Sleep Laboratory (Sleep Laboratory) • Surgical ICU (Intensive Care Unit) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services) |
| Overlook Medical Center Chatham Family Practice 492 Main Street Chatham, NJ 07928 | Joint Commission Certified Programs: <ul style="list-style-type: none"> • Primary Care Medical Home - Hospital Primary Care Medical Home Certified Clinics/Practices: <ul style="list-style-type: none"> • Overlook Medical Center Chatham Family Practice Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Behavioral Health Care




| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."


















2017 National Patient Safety Goals

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Hospital






| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: April 2018 - March 2019

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------------|---|--|--|
| Emergency Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. |  ² |  ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|--|---|---|---|------------------|-------------------------|------------------|
| | | | Nationwide | | Statewide | |
| | | | Top 10% Scored at Most: | Weighted Median: | Top 10% Scored at Most: | Weighted Median: |
| Admit Decision Time to ED Departure Time for Admitted Patients | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. |  ² 113.00 minutes 585 eligible Patients | 55.00 | 136.00 | 105.21 | 172.54 |
| Median Time from ED Arrival to ED Departure for Admitted ED Patients | The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital. |  ² 339.00 minutes 586 eligible Patients | 201.00 | 338.00 | 313.69 | 358.77 |



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*

This information can also be viewed at www.hospitalcompare.hhs.gov

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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|--------------|--|---|---|
| Immunization | This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza. |  2 |  2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | | | | | |
|------------------------|---|---|-------------------------------------|---------------|------------------------------------|---------------|
| | | Hospital Results | Nationwide Top 10% Scored at Least: | Average Rate: | Statewide Top 10% Scored at Least: | Average Rate: |
| Influenza Immunization | This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated. |  96% of 506 eligible Patients | 100% | 92% | 99% | 91% |



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|--|------------|-----------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | 2 | 2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|-------------------------------|---|-----------------------------------|---|---------------|-----------|---------------|
| | | | Nationwide | Average Rate: | Statewide | Average Rate: |
| Antenatal Steroids | This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth. | 100% of 36 eligible Patients | 100% | 98% | 100% | 100% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 1% of 238 eligible Patients | 0% | 2% | 0% | 1% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 58% of 2413 eligible Patients | 73% | 52% | 58% | 45% |



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Organization Commentary on the Quality Report

Commentary

We are proud of the physicians and staff who provide high quality services at Overlook Medical Center and that the TJC findings clearly substantiate this.

Prepared By:

Health Care Organization ID#:
Organization Name:
Address:

Chief Executive Officer:
Phone Number:
Date:

5994
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99 Beauvoir Avenue
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10/28/2011

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