

Accreditation Quality Report





14109 FM 969, Austin, TX Org ID: 598765

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



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Summary of Quality Information

Symbol Key The organization has met the National Patient Safety Goal. The organization has not met the

National Patient Safety Goal. The Goal is not applicable for this

organization.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

Accreditation Programs Accreditation Decisi	on Effective	Last Full So	urvey Last On-Site
	Date	Date	Survey Date
Behavioral Health Care and Accredited Human Services	11/6/2020	11/5/2020	11/5/2020

Compared to other Joint Commission Accredited Organizations Nationwide Statewide **Ø** Behavioral **2020National Patient Safety Goals** Health Care and Human Services

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Locations of Care

*	Primary	Location

F 1111	nary Location			
	Locations of Care	Available Services		
Aus 141	covery Unplugged stin, LLC * 09 FM 969 tin, TX 78724	Services: Addiction Services/Adult) (Non-detox - Adult) Behavioral Health (Day Programs - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) (Partial Hospitalization - Adult) C4-hour Acute Care/Crisis Stabilization - Adult) Chemical Dependency (Day Programs - Adult) C4-hour Acute Care/Crisis Stabilization - Adult) Chemical Dependency (Day Programs - Adult) (Residential Care - Adult) (Partial Hospitalization - Adult) (Detox - Adult) (Non-detox - Adult) (Detox/Non-detox - Adult)		
Aus 721	covery Unplugged stin, LLC 1 Albert Rd tin, TX 78745	Services: Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) (Residential Care - Adult) Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult) (Residential Care - Adult) (Detox - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)		

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2020 National Patient Safety Goals

Symbol Key

- The organization has met the National Patient Safety Goal.
 - The organization has not met the National Patient Safety Goal.
 - The Goal is not applicable for this organization.

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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø