



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



Summary of Quality Information

**Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	8/16/2017	7/30/2021	7/30/2021

Behavioral Health Care and Human Services

2017National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations	
Nationwide	Statewide
	*



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Children's Hope Alliance *</b> 211 Barium Springs Dr. Statesville, NC 28677	
<b>Children's Hope Alliance</b> 209 Barium Springs Dr. Statesville, NC 28677	<b>Services:</b> <ul style="list-style-type: none"> <li>Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Child/Youth)</li> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Children's Hope Alliance</b> 507 Courthouse Dr. Wilkesboro, NC 28697	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Family Support (Non 24 Hour Care)</li> </ul>
<b>Children's Hope Alliance</b> 60 Livingston St., Ste. 100 Asheville, NC 28801	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Foster Care (Non 24 Hour Care - Child/Youth)</li> <li>Therapeutic Foster Care (Residential Care - Child/Youth)</li> </ul>
<b>Children's Hope Alliance</b> 304 D West Union Street Morganton, NC 28655	<b>Services:</b> <ul style="list-style-type: none"> <li>Other</li> </ul>
<b>Children's Hope Alliance</b> 5700 Executive Center Dr., Ste. #200A Charlotte, NC 28212	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Foster Care (Non 24 Hour Care - Child/Youth)</li> <li>Therapeutic Foster Care (Residential Care - Child/Youth)</li> </ul>
<b>Children's Hope Alliance</b> 1400 Westgate Center Dr., Ste. 100 Winston Salem, NC 27103	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Foster Care (Non 24 Hour Care - Child/Youth)</li> <li>Therapeutic Foster Care (Residential Care - Child/Youth)</li> </ul>
<b>Children's Hope Alliance</b> 217 N. Edgeworth St. Greensboro, NC 27401	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> </ul>
<b>Children's Hope Alliance</b> DBA: Children's Hope Alliance 151 DeSoto Trail Webster, NC 28788	<b>Services:</b> <ul style="list-style-type: none"> <li>Other</li> </ul>
<b>Children's Hope Alliance</b> 4344 S NC Highway 150 Suite D Lexington, NC 27295	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> </ul>
<b>Springs Academy-Children's Hope Alliance</b> 625 Carolina Avenue N Statesville, NC 28677	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Partial Hospitalization - Child/Youth)</li> </ul>



## 2017 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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