

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.




Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	8/16/2017	6/16/2017	6/16/2017

Behavioral Health Care and Human Services

2017 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

Locations of Care	Available Services
Children's Hope Alliance * 211 Barium Springs Dr. Statesville, NC 28677	
Children's Hope Alliance 209 Barium Springs Dr. Statesville, NC 28677	Services: <ul style="list-style-type: none"> Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Child/Youth) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Children's Hope Alliance 60 Livingston St., Ste. 100 Asheville, NC 28801	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Foster Care (Non 24 Hour Care - Child/Youth) Therapeutic Foster Care (Residential Care - Child/Youth)
Children's Hope Alliance 304 D West Union Street Morganton, NC 28655	Services: <ul style="list-style-type: none"> Other
Children's Hope Alliance 5700 Executive Center Dr., Ste. #200A Charlotte, NC 28212	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Foster Care (Non 24 Hour Care - Child/Youth) Therapeutic Foster Care (Residential Care - Child/Youth)
Children's Hope Alliance 1400 Westgate Center Dr., Ste. 100 Winston Salem, NC 27103	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Foster Care (Non 24 Hour Care - Child/Youth) Therapeutic Foster Care (Residential Care - Child/Youth)
Children's Hope Alliance 507 Courthouse Dr. Wilkesboro, NC 28697	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care)
Children's Hope Alliance 217 N. Edgeworth St. Greensboro, NC 27401	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth)
Children's Hope Alliance DBA: Children's Hope Alliance 151 DeSoto Trail Webster, NC 28788	Services: <ul style="list-style-type: none"> Other
Children's Hope Alliance 4344 S NC Highway 150 Suite D Lexington, NC 27295	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth)
Howard Home-Children's Hope Alliance 107 Barium Springs Dr. Statesville, NC 28677	



Locations of Care




* Primary Location

Locations of Care	Available Services
Independent Living-Children's Hope Alliance 140 Frazier Loop Statesville, NC 28677	Services: <ul style="list-style-type: none"> Behavioral Health (Transitional Living - Child/Youth) (Supervised - Child/Youth)
King Home-Children's Hope Alliance 138 Barium Springs Dr. Statesville, NC 28677	Services: <ul style="list-style-type: none"> Behavioral Health (Residential Care - Child/Youth)
Nelson Home-Children's Hope Alliance 115 Barium Springs Dr. Statesville, NC 28677	
Springs Academy-Children's Hope Alliance 625 Carolina Avenue N Statesville, NC 28677	Services: <ul style="list-style-type: none"> Behavioral Health (Day Programs - Child/Youth) (Partial Hospitalization - Child/Youth)



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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