



Accreditation Quality Report





Visiting Nurse and Hospice Care of Santa Barbara

DBA: Visiting Nurse and Hospice Care of Santa Barbara,
509 E. Montecito Street, Suite 200, Santa Barbara, CA

Org ID: 590693



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
|  Home Care | Accredited | 11/20/2017 | 11/12/2020 | 11/12/2020 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Home Health Agency
Hospice Agency

Home Care

2017National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





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Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| Visiting Nurse and Hospice Care of Santa Barbara * DBA: Visiting Nurse and Hospice Care of Santa Barbara 512 E. Gutierrez Street, Suites A & B Santa Barbara, CA 93103 | Services: <ul style="list-style-type: none"> • Home Health Aides • Home Health, Non-Hospice Services • Hospice Care • Medical Social Services • Occupational Therapy • Physical Therapy • Skilled Nursing Services • Speech Language Pathology |
| Visiting Nurse and Hospice Care of Santa Barbara DBA: Visiting Nurse and Hospice Care Valley Branch 2029 Village Road, Suites 102 and 103 Solvang, CA 93463 | Services: <ul style="list-style-type: none"> • Home Health Aides • Home Health, Non-Hospice Services • Hospice Care • Medical Social Services • Occupational Therapy • Physical Therapy • Skilled Nursing Services • Speech Language Pathology |
| Visiting Nurse and Hospice Care of Santa Barbara DBA: Serenity House 930 Miramonte Drive Santa Barbara, CA 93109 | Services: <ul style="list-style-type: none"> • Hospice Care |



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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Home Care

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen |  |