DBA: Windward Way Recovery, 2801 Bristol Street, Costa Mesa, CA

## Accreditation Quality Report





Version: 1 Date: 4/13/2019



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission



#### Windward Way Recovery LLC

DBA: Windward Way Recovery, 2801 Bristol Street, Costa Mesa, CA

Org ID: 590262







#### **Summary of Quality Information**

# Symbol Key The organization has met the National Patient Safety Goal. The organization has not met the

National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accre	Accreditation Programs Accreditation Decision		<b>Effective</b>	<b>Last Full Survey Last On-Site</b>	
			Date	Date	<b>Survey Date</b>
Be	havioral Health Care	Accredited	12/6/2016	4/12/2019	4/12/2019

Behavioral Health Care

Compared to other Joint Commission Accredited Organizations

Nationwide Statewide

Organizations

Nationwide Statewide

### Windward Way Recovery LLC

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## **Locations of Care**

Locations of Care	Available Services
Windward Way Recovery LLC DBA: Windward Way Recovery PHP/IOP/OP 2787 Bristol Street Costa Mesa, CA 92626	Services:  • Addiction Care/Adult) (Non-detox - Adult) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult) (Non-detox - Adult) • Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC DBA: Windward Way Recovery 395 Victoria Street Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC * DBA: Windward Way Recovery 2801 Bristol Street Costa Mesa, CA 92626	
Windward Way Recovery LLC DBA: Windward Way Recovery 316 Hamilton Street Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC DBA: Windward Way Recovery 2137 Doctors Circle Unit A Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC DBA: Windward Way Recovery 2137 Doctors Circle Unit B Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC DBA: Windward Way Recovery 2136 Thurin St Unit A Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)
Windward Way Recovery LLC DBA: Windward Way Recovery 2136 Thurin St Unit B Costa Mesa, CA 92627	Services:  Chemical Dependency (Residential Care - Adult) (Detox/Non-detox - Adult) Community Integration (Non 24 Hour Care)

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### **2016 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

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#### **Behavioral Health Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø