White Plains Hospital Center

DBA: White Plains Hospital,

Davis Avenue at East Post Road, White Plains, NY

Org ID: 5902

Accreditation Quality Report



The Joint Commission

Version: 3

Date: 5/9/2019



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission





Summary of Quality Information

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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- This Measure is not applicable for this organization.
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Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital	Accredited	9/3/2016	9/2/2016	9/2/2016

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Other Accredited Programs/Services

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2014 Top Performer on Key Quality Measures®
2012 Top Performer on Key Quality Measures®
2014 ACS National Surgical Quality Improvement Program
2012 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	**2016National Patient Safety Goals**	✓	N/A *
	National Quality Improvement Goals:		
Reporting Period: Oct 2017 - Sep 2018	Emergency Department	N/D [2]	N/D [2]
	Immunization	N/D [2]	N/D [2]
	Perinatal Care	N/D [2]	N/D [2]

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.

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Locations of Care

* Primary Location

Locations of Care	Available Services
Center for Cancer Care DBA: Center for Cancer Care 2 Longview Avenue White Plains, NY 10601	**Other Clinics/Practices located at this site:** • Breast Surgery • Cancer and Blood Services • Oncology and Hemotology • Radiation Therapy • Surgical Oncology • Westchester Thoracic **Services:** • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Hazardous Medication Compounding (Outpatient) • High Risk Sterile Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient)
White Plains Hospital Center * DBA: White Plains Hospital Davis Avenue at East Post Road White Plains, NY 10601	**Other Clinics/Practices located at this site:** • Family Health Center **Services:** • Cardiac Catheterization Lab (Surgical Services) • Coronary Care Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Gynecology (Inpatient) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Sleep Laboratory (Sleep Laboratory) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)

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Locations of Care	Available Services
White Plains Hospital Center Women's Imaging Center DBA: Women's Imaging 90 South Ridge Street Rye Brook, NY 10573	**Services:** • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
White Plains Hospital Medical and Wellness 99 Business Park Drive Armonk, NY 10504	**Other Clinics/Practices located at this site:** • Imaging • Urgent Care **Services:** • Outpatient Clinics (Outpatient)
White Plains Hospital MRI DBA: White Plains Hospital MRI 244 Westchester Avenue White Plains, NY 10601	**Services:** • Outpatient Clinics (Outpatient)
White Plains Hospital Physicians Associates DBA: WPPA Plastics 12 Greenridge Ave White Plains, NY 10601	**Other Clinics/Practices located at this site:** • 0 **Services:** • Single Specialty Practitioner (Outpatient)
White Plains Hospital Physicians Associates DBA: WPPA 170 Maple Ave. White Plains, NY 10601	**Other Clinics/Practices located at this site:** • WPPA 170 Maple orthopedics • WPPA Colorectal Surgery • WPPA EP Cardiology • WPPA OB/GYN Partners • WPPA Surgical Specialists **Services:** • Outpatient Clinics (Outpatient)
White Plains Hospital Physicians Associates DBA: Westchester Dermatology 185 Kisco Ave. Mount Kisco, NY 10549	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Hospital Physicians Associates DBA: Westchester Dermatology 700 White Plains Road Scarsdale, NY 10583	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Hospital Physicians Associates DBA: WPPA Southern Westchester 77 Pondfield Road Bronxville, NY 10708	**Services:** • Single Specialty Practitioner (Outpatient)

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Locations of Care

* Primary Location

Locations of Care	Available Services
White Plains Hospital Physicians Associates DBA: WPPA Internal Medicine and Infectious Disease 56 Doyer Avenue White Plains, NY 10601	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Physician Associates DBA: Westchester Sports and Spine 1133 Westchester Ave., White Plains West Harrison, NY 10604	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Physician Associates DBA: WPPA Westchester Orthopaedic Specialists 222 Westchester Ave. White Plains, NY 10605	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Physician Associates DBA: Obstetrics & Gynecology Partners 141 South Central Avenue Hartsdale, NY 10530	**Services:** • Single Specialty Practitioner (Outpatient)
White Plains Physician Associates DBA: WPPA 311 North 311 North Street White Plains, NY 10605	**Other Clinics/Practices located at this site:** • WPPA Cardiology • WPPA Gastroenterology **Services:** • Outpatient Clinics (Outpatient)
White Plains Physician Associates DBA: WPPA 33 Davis 33 Davis Ave White Plains, NY 10601	**Other Clinics/Practices located at this site:** • WPPA Vascular **Services:** • Outpatient Clinics (Outpatient)
White Plains Physician Associates Family Medicine DBA: Family Medicine 2071 Boston Post Road Larchmont, NY 10538	**Other Clinics/Practices located at this site:** • 2 • none **Services:** • Outpatient Clinics (Outpatient)
WPPA New Rochelle DBA: WPPA New Rochelle 1296 North Ave. New Rochelle, NY 10804	**Other Clinics/Practices located at this site:** • WPPA Imaging • WPPA Primary Care **Services:** • Outpatient Clinics (Outpatient)

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2016 National Patient Safety Goals

Symbol Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
	Eliminating Transfusion Errors	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Use Alarms Safely	Use Alarms Safely on Medical Equipment	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
	Preventing Multi-Drug Resistant Organism Infections	✓
	Preventing Central-Line Associated Blood Stream Infections	✓
	Preventing Surgical Site Infections	✓
	Preventing Catheter-Associated Urinary Tract Infection	✓
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓

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National Quality Improvement Goals

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Reporting Period: October 2017 - September 2018

Measure Area	Explanation	Compared to other Joint Commission Accredited Organizations: Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	N/D [2]	N/D [2]

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations: Nationwide Top 10% Scored at Most:	Nationwide Weighted Median:	Statewide Top 10% Scored at Most:	Statewide Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	N/D [2] 122.00 minutes 883 eligible Patients	56.00	136.00	80.04	198.87
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	N/D [2] 316.00 minutes 883 eligible Patients	207.00	320.00	264.73	434.77

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* This information can also be viewed at www.hospitalcompare.hhs.gov

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		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	N/D 2	N/D 2

		Compared to other Joint Commission Accredited Organizations				
			Nationwide		Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	99% of 550 eligible Patients	100%	94%	99%	93%

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Measure Area	Explanation	Compared to other Joint Commission Accredited Organizations: Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	N/D 2	N/D 2

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations: Nationwide Top 10% Scored at Least:	Nationwide Average Rate:	Statewide Top 10% Scored at Least:	Statewide Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 9 eligible Patients	100%	98%	100%	98%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	4% of 25 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	38% of 305 eligible Patients	73%	51%	62%	38%

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