

Accreditation Quality Report





Version: 1 Date: 11/11/2021

75 Lindall St., Danvers, MA Org ID: 586650

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



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Summary of Quality Information

Symbol Key The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs Accreditation Decision | Effective | Last Full Surve | y Last On-Site |
|--|-----------|-----------------|----------------|
| | Date | Date | Survey Date |
| Behavioral Health Care and Accredited Human Services | 9/3/2020 | 9/2/2020 | 9/2/2020 |

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Locations of Care

* Primary Location

Locations of Care
Recovery Centers of
America at Danvers *
75 Lindall Street

Danvers, MA 01923

Available Services

Services:

- Family Support (Non 24 Hour Care)
- Methadone Detoxification (24-hour Acute Care/Crisis Stabilization -Adult)

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2020 National Patient Safety Goals

Symbol Key

- The organization has met the National Patient Safety Goal.
 - The organization has not met the National Patient Safety Goal.
 - The Goal is not applicable for this organization.

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Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|-------------|
| Improve the accuracy of patient identification. | Use of Two Identifiers | Ø |
| Improve the safety of using medications. | Reconciling Medication Information | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | Ø |