

# Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

374 Stockholm Street, Brooklyn, NY



# **Summary of Quality Information**

### Symbol Key

<ul> <li>This organization's performance is above the target range/value.</li> <li>This organization's performance is similar to the target range/value.</li> <li>This organization's performance is below the target range/value.</li> <li>This Measure is not applicable for this organization.</li> <li>Not displayed</li> </ul>	0	This organization achieved the best possible results.
<ul> <li>similar to the target range/value.</li> <li>This organization's performance is below the target range/value.</li> <li>This Measure is not applicable for this organization.</li> </ul>	•	This organization's performance is above the target range/value.
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#### **Footnote Key**

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- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🮯 Hospital	Accredited	11/9/2019	11/8/2019	11/8/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	v Last On-Site Review Date
🥝 Asthma, Pediatrics	Certification	4/20/2019	4/19/2019	4/19/2019

#### **Special Quality Awards**

**2013** ACS National Surgical Quality Improvement Program **2012** Gold Plus Get With The Guidelines - Stroke

		Compared to other Joint Commission Accredited Organizations		
		Nationwide	Statewide	
Hospital	2019National Patient Safety Goals	${igodot}$	<b>*</b>	
	National Quality Improvement Goals:			
Reporting Period:	Emergency Department	( <sup>2</sup>	<b>1</b>	
Oct 2018 - Sep 2019	Immunization	( <sup>2</sup>		
	Perinatal Care	2 °	<b>NO</b> <sup>2</sup>	

The Joint Commission only reports measures endorsed by the National Quality Forum.



# **Locations of Care**

Locations of Care	Available Services
Women's Health Center 110 Wyckoff Ave. Brooklyn, NY 11237	Services: • Outpatient Clinics (Outpatient)
Wyckoff Doctors 1419 Myrtle Avenue Brooklyn, NY 11237	Services: • Outpatient Clinics (Outpatient)
Wyckoff Heights Medical Center * 374 Stockholm Street Brooklyn, NY 11237	<ul> <li>Joint Commission Certified Programs:</li> <li>Asthma, Pediatrics</li> <li>Services: <ul> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gor e Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Inderventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> </ul></li></ul>
Wyckoff Heights Medical Center Extension Clinic 1610 DeKalb Avenue Brooklyn, NY 11237	Services: • Outpatient Clinics (Outpatient)



# **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services
Wyckoff Pediatric Center	Services:
1411 Myrtle Avenue Brooklyn, NY 11237	Outpatient Clinics (Outpatient)



### Wyckoff Heights Medical Center

374 Stockholm Street, Brooklyn, NY



# **2019 National Patient Safety Goals**

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigcirc$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Infections that are difficult to treat	$\bigcirc$
	Preventing Central-Line Associated Blood Stream Infections	<u>ଷ</u> ଭ ଭ ଭ
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Wyckoff Heights Medical Center

374 Stockholm Street, Brooklyn, NY



## **National Quality Improvement Goals**

Reporting Period: October 2018 - September 2019

#### Symbol Key

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		Compared to other Joint Commission	
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<b>1 2</b>	<b>1 1 1 1 1 1 1 1 1 1</b>

		Compared to other Joint Commission Accredited Organizations				
Measure	Explanation	Hospital	Vationwide Top 10%	Weighte	State Top 10%	Weighte
		Results	Scored at Most:	d Median:	Scored at Most:	d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	ND 2 137.00 minutes 963 eligible Patients	55.00	134.00	74.18	192.69
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	A30.00 minutes 965 eligible Patients	200.00	344.00	243.39	390.48

The Joint Commission only reports measures endorsed by the National Quality Forum.

This information can also be viewed at www.hospitalcompare.hhs.gov -- Null value or data not displayed.

### Wyckoff Heights Medical Center

374 Stockholm Street, Brooklyn, NY



# **National Quality Improvement Goals**

#### Reporting Period: October 2018 - September 2019

		Compared to other Join Commission Accredited Organization	
Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	<b>⊘</b> <sup>2</sup>	<b>№</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				
		Ν	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	0	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	97% of 508 eligible Patients	100%	92%	99%	93%

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## **National Quality Improvement Goals**

#### Reporting Period: October 2018 - September 2019

		Compared to other Joint Commission		
		Accredited C	Organizations	
Measure Area	Explanation	Nationwide	Statewide	
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>2</b>	<b>○</b> <sup>2</sup>	

		Compared to other Joint Commission Accredited Organizations				
			Nationwide		Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 10 eligible Patients	100%	99%	100%	98%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	2% of 51 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	9% of 256 eligible Patients	73%	51%	60%	37%



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