

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

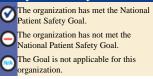
Prospect Rockville Hospital, Inc.

DBA: "The Rockville General Hospital Incorporated", 31 Union Street, Vernon Rockville, CT



Summary of Quality Information

Symbol Key 3



For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🎯 Hospital	Accredited	6/1/2019	2/28/2018	11/8/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Advanced Certification	Certification Decision	Effective	Last Full Review Last On-Site	
Programs		Date	Date	Review Date
🥝 Primary Stroke Center	Certification	6/13/2018	6/12/2018	6/12/2018

Special Quality Awards

2014 Top Performer on Key Quality Measures®

			Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide	
Hospital	2019National Patient Safety Goals	Ø	*	

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Locations of Care

Locations of Care	Available Services	
ECHN Urgent Care at South Windsor 2800 Tamarack Ave., Suite 105 South Windsor, CT 06074	Services: • Urgent Care (Outpatient)	
Ellington Y DBA: Rehab at Ellington Y 11 Pinney Street Ellington, CT 06029	Services:Single Specialty Practitioner (Outpatient)	
Evergreen Imaging 2800 Tamarack Avenue, Suite 2 South Windsor, CT 06074	Other Clinics/Practices located at this site: • ECHN Urgent Care at South Windsor, Suite 105 Services: • Outpatient Clinics (Outpatient)	
Prospect Rockville Hospital * DBA: Rockville General Hospital 31 Union Street Vernon Rockville, CT 06066	 Joint Commission Advanced Certification Programs: Primary Stroke Center Services: CT Scanner (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) General Laboratory Tests Gl or Endoscopy Lab (Imaging/Diagnostic Services) Greneral Laboratory Tests Gl or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Interventional Radiology (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) 	
Womens Center for Wellness 2600 Tamarack Rd South Windsor, CT 06074	Services: • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	

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2019 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	\bigcirc
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigcirc
	Reconciling Medication Information	\bigcirc
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Infections that are difficult to treat	\bigcirc
	Preventing Central-Line Associated Blood Stream Infections	\bigcirc
	Preventing Surgical Site Infections	<u>ତ</u> ତ
	Preventing Catheter-Associated Urinary Tract Infection	\bigcirc
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigcirc
	Marking the Procedure Site	\bigcirc
	Performing a Time-Out	\bigcirc

Symbol Key 3

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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