Middlesex Hospital DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
 prevention of medical errors such as surgery on the wrong side of
 the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission Symbol Key

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10. Test Measure: a measure being evaluated for reliability of the

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For further information

Quality Report contents,

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Middlesex Hospital

DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

Org ID: 5673







Summary of Quality Information

| Accreditation Programs | Accreditation Design | Effective | Last Full Survey | I act On Sita |
|-------------------------------|------------------------|-----------|------------------|---------------|
| Accreditation 1 rograms | Accreditation Decision | Date | Date Date | Survey Date |
| Behavioral Health Care | Accredited | 5/3/2011 | 5/1/2014 | 5/1/2014 |
| Home Care | Accredited | 5/6/2011 | 5/2/2014 | 5/2/2014 |
| Hospital | Accredited | 5/7/2011 | 5/2/2014 | 5/2/2014 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | v Last On-Site Review Date |
|---------------------------------|-------------------------------|-------------------|-----------------------|-------------------------------|
| Primary Stroke Center | Certification | 5/16/2012 | 5/15/2012 | 5/15/2012 |
| Certified Programs | Certification Decision | Effective | Last Full Review | v Last On-Site |
| | COLUMN DOCUMENT | Date | Date | Review Date |
| O Joint Replacement - Hip | Certification | | | |

Other Accredited Programs/Services

Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2012 Top Performer on Key Quality Measures®

2012 ACS National Surgical Quality Improvement Program

2012 Gold Get With The Guidelines - Heart Failure

2011 Gold Plus Get With The Guidelines - Stroke

2010 Hospital Magnet Award

| refer to the "Quality Report User Guide." | | | | |
|--|------------------------------|-----------------------------------|------------------------------------|-----------|
| | | | Compared to other Joint Organia | |
| | | | Nationwide | Statewide |
| | Behavioral Health Care | 2011National Patient Safety Goals | Ø | * |

The Joint Commission only reports measures endorsed by the National Quality Forum.

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Org ID: 5673



28 Crescent Street, Middletown, CT





Summary of Quality Information

| | | Compared to other Joint Commission Accredited Organizations | |
|------------------------|---|--|-----------------------|
| | | Nationwide | Statewide |
| Home Care | 2011National Patient Safety Goals | Ø | <u>№</u> * |
| Hospital | 2011National Patient Safety Goals | Ø | № / A * |
| | National Quality Improvement Goals: | | |
| Reporting Period: | Heart Attack Care | ⊕ | ⊕ |
| Oct 2012 - Sep 2013 | Heart Failure Care | \odot | Ø |
| | Pneumonia Care | ⊕ | (1) |
| | Surgical Care Improvement Project (SCIP) | | |
| | SCIP - Cardiac SCIP - Infection Prevention For All Reported Procedures: | ⊕ | ⊕ |
| | Blood Vessel Surgery | Ø | Ø |
| | Colon/Large Intestine Surgery | Ø | Ø |
| | Hip Joint Replacement | ⊕ | ⊕ |
| | Hysterectomy | ⊕ | ⊕ |
| | Knee Replacement | ⊕ | ⊕ |
| | SCIP – Venous Thromboembolism (VTE) | | |

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DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT







| * Primary Location | |
|---|--|
| Locations of Care | Available Services |
| Center for Behavioral Health DBA: Adult Outpatient Services 21 Pleasant Street Middletown, Ct. Middletown, CT 06457 | Services: • Behavioral Health (Non 24 Hour Care - Adult) |
| Center for Behavioral Health Day Treatment Program DBA: Behavioral Health Day Treatment 33 Pleasant Street Middletown, CT 06457 | Services: • Behavioral Health (Day Programs - Adult) (Partial - Adult) |
| Center for Behavioral Health Family Advocacy Program DBA: outpatient behavioral 51 Broad Street Middletown, CT 06457 | Other Clinics/Practices located at this site: • There is no additional site Services: • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth) |
| Center for Behavioral Health Outpatient DBA: OutPatient Center for Behavioral Health 103 South Main Street Middletown, CT 06457 | Services: • Behavioral Health (Non 24 Hour Care - Adult) • Chemical Dependency (Non 24 Hour Care - Adult) |









| Primary Location Locations of Care | Available Services |
|---|---|
| Locations of Care Middlesex Hospital * DBA: General Acute 28 Crescent Street Middletown, CT 06457 | Joint Commission Advanced Certification Programs: Primary Stroke Center Joint Commission Certified Programs: Joint Replacement - Hip Joint Replacement - Knee Services: Cardiac Catheterization Lab (Surgical Services) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) Grapecological Surgery (Surgical Services) Gynecology (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) |
| Middlesex Hospital Behavioral Health, Old Saybrook 1250 Boston Post Road Old Saybrook, CT 06475 | Services: • Behavioral Health (Non 24 Hour Care - Adult) |
| Middlesex Hospital Family Practice Residency Office 90 South Main Street Middletown, CT 06457 | Services: • Outpatient Clinics (Outpatient) |



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| Locations of Care | Available | Services |
|--|--|--|
| Middlesex Hospital Family Practice Residency Office 42 East High Street East Hampton, CT 06424 | Services: • Outpatient Clinics (Outpatient) | |
| Middlesex Hospital Homecare 5 Pequot Park Road Suite 204 Westbrook, CT 06498 | Services: • Home Health Aides • Home Health, Non-Hospice Services • Medical Social Services • Occupational Therapy | Physical TherapySkilled Nursing ServicesSpeech Language Pathology |
| Middlesex Hospital Homecare 770 Saybrook Road Middletown, CT 06457 | Services: • Home Health Aides • Home Health, Non-Hospice Services • Medical Social Services • Occupational Therapy | Physical TherapySkilled Nursing ServicesSpeech Language Pathology |
| Middlesex Hospital Homecare Hospice Program DBA: Hospice Unit and Hospice Homecare 28 Crescent Street Middletown, CT 06457 | Services: • Home Health Aides • Home Health, Non-Hospice Services • Hospice Care • Medical Social Services | Occupational TherapyPhysical TherapySkilled Nursing ServicesSpeech Language Pathology |
| Middlesex Hospital Outpatient Center DBA: Outpatient Tests and Treatments 534 Saybrook Road Middletown, CT 06457 | Services: • Outpatient Clinics (Outpatient) | |
| Middlesex Hospital Physical Rehabilitation, North Campus 512 Saybrook Road, Lower Level Middletown, CT 06457 | | |
| Middlesex Hospital Shoreline Medical Center 250 Flat Rock Place Westbrook, CT 06498 | Services: • Anesthesia (Outpatient) | |
| Middlesex Medical Center Marlborough 14 Jones Hollow Road Marlborough, CT 06447 | Services: • Anesthesia (Outpatient) | |
| Middlesex MultiSpecialty Group 80 South Main Street Middletown, CT 06457 | Services: • Outpatient Clinics (Outpatient) | |



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| * | Primary | / Location |
|---|----------|------------|
| | rillialy | Location |

| Trimary Education | |
|---|--|
| Locations of Care | Available Services |
| Middlesex Surgical Center 530 Saybrook Road Middletown, CT 06457 | Services: |
| Rehabilitation Services and Hand Therapy 6 Independence Drive Suite 1 Marlborough, CT 06447 | Services: • Outpatient Clinics (Outpatient) |
| Rehabilitation Services and Hand Therapy 192 Westbrook Road Essex, CT 06426 | Services: • Outpatient Clinics (Outpatient) |

Org ID: 5673







2011 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Behavioral Health Care

| Safety Goals | Organizations Should | Implemented |
|---|---|-------------|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| Accurately and completely reconcile medications across the continuum of care. | Comparing Current and Newly Ordered Medications | Ø |
| | Communicating Medications to the Next Provider | Ø |
| | Providing a Reconciled Medication List to the Patient | Ø |
| | Settings in Which Medications are Minimally Used | Ø |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | Ø |

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Home Care

| Safety Goals | Organizations Should | Implemented |
|---|---|-------------|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| Accurately and completely reconcile medications across the continuum of care. | Comparing Current and Newly Ordered Medications | Ø |
| | Communicating Medications to the Next Provider | Ø |
| | Providing a Reconciled Medication List to the Patient | Ø |
| | Settings in Which Medications are Minimally Used | Ø |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program | Ø |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | Ø |

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2011 National Patient Safety Goals

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Hospital

| Safety Goals | Organizations Should | Implemented |
|---|--|------------------|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | Ø |
| | Eliminating Transfusion Errors | Ø |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | Ø |
| Improve the safety of using medications. | Labeling Medications | Ø |
| | Reducing Harm from Anticoagulation Therapy | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| | Preventing Multi-Drug Resistant Organism Infections | Ø |
| | Preventing Central-Line Associated Blood Stream Infections | Ø Ø Ø |
| | Preventing Surgical Site Infections | Ø |
| Accurately and completely reconcile medications across the continuum of care. | Comparing Current and Newly Ordered Medications | Ø |
| | Communicating Medications to the Next Provider | Ø |
| | Providing a Reconciled Medication List to the Patient | 9 0 0 0 |
| | Settings in Which Medications are Minimally Used | Ø |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide | Ø |
| Universal Protocol | Conducting a Pre-Procedure Verification Process | Ø |
| | Marking the Procedure Site | Ø |
| | Performing a Time-Out | Ø |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

| Commission | | | |
|--------------------------|-----------|--|--|
| Accredited Organizations | | | |
| Nationwide | Statewide | | |
| A | A | | |

| | | Oommission | | |
|-------------------|--|--------------------------|-----------|--|
| | | Accredited Organizations | | |
| Measure Area | Explanation | Nationwide | Statewide | |
| Heart Attack Care | This category of evidence based measures assesses the overall quality of care provided to Heart Attack (AMI) patients. | ⊕ | ⊕ | |
| | | | | |

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|----------------------------------|---|---|--------------------------------|------------------|--------------------------|---------------------------|
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | ewide Average Rate: |
| ACE inhibitor or ARB for LVSD* | Heart attack patients who receive either a prescription for a medicine called an "ACE inhibitor" or a medicine called an angiotensin receptor blocker (ARB) when they are discharged from the hospital. This measure reports what percent of heart attack patients who have problems with the heart pumping enough blood to the body were prescribed medicines to improve the heart's ability to pump blood.* | 100% of 18 eligible Patients | 100% | 98% | 100% | 97% |
| Aspirin at arrival* | Heart attack patients receiving aspirin when arriving at the hospital. This measure reports what percent of heart attack patients receive aspirin within 24 hours before or after they arrive at the hospital. Aspirin is beneficial because it reduces the tendency of blood to clot in blood vessels of the heart and improves survival rates.* | 100% of 69 eligible Patients | 100% | 99% | 100% | 99% |
| Aspirin prescribed at discharge* | Heart attack patients who receive a prescription for aspirin when being discharged from the hospital. This measure reports how often aspirin was prescribed to heart attack patients when they are leaving a hospital. Aspirin is beneficial because it reduces the tendency of blood to clot in blood vessels of the heart and improves survival rates.* | 100% of 50 eligible Patients | 100% | 99% | 100% | 99% |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Compared to other Joint

| | | Accredited Organizations | | |
|-------------------|--|--------------------------|-----------|--|
| Measure Area | Explanation | Nationwide | Statewide | |
| Heart Attack Care | This category of evidence based measures assesses the overall quality of care provided to Heart Attack (AMI) patients. | ⊕ | ⊕ | |

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|--|--|---|--------------------------------|------------------|--------------------------------|------------------|
| | | N | lationwide | ou Organiz | | ewide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Beta blocker prescribed at discharge* | Heart attack patients who have a medicine called a "beta blocker" prescribed when they are discharged from the hospital. This measure reports what percent of heart attack patients were prescribed a special type of medicine when leaving the hospital, that has been shown to reduce further heart damage.* | 100% of 44 eligible Patients | 100% | 99% | 100% | 99% |
| Fibrinolytic therapy received within 30 minutes of hospital arrival* | Heart attack patients who receive a medicine that breaks up blood clots (fibrinolytic therapy) within 30 minutes of hospital arrival. This measure reports how quickly heart attack patients were given a medication that breaks up blood clots (fibrinolytic therapy). Breaking up blood clots increases blood flow to the heart. If blood flow is returned to the heart muscle quickly during a heart attack, the risk of death is decreased. The medicine that breaks up clots in the arteries and allows the return of normal blood flow is called fibrinolytic therapy and is used in certain types of heart attacks. It is important that this medicine be given quickly after a heart attack is diagnosed.* | 3 | 100% | 58% | 3 | 3 |
| Statin Prescribed at Discharge | Heart attack patients who receive a prescription for a statin medication at discharge. This measure reports what percentage of heart patients who have problems with high cholesterol were prescribed medications to help reduce their "bad" cholesterol. | 98% of 43 eligible Patients | 100% | 99% | 100% | 98% |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

| | | Compared to other Joint Commission Accredited Organizations | | |
|--------------------|--|---|-----------|--|
| | | | | |
| Measure Area | Explanation | Nationwide | Statewide | |
| Heart Failure Care | This category of evidence based measures assesses the overall quality of care provided to Heart Failure (HF) patients. | Ø | Ø | |

| | | Compared to other Joint Commission Accredited Organizations | | | | n |
|--------------------------------|--|--|--------------------------------|------------------|--------------------------------|------------------|
| | | Nationwide Statewide | | | wide | |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| ACE inhibitor or ARB for LVSD* | Heart failure patients who receive either a prescription for a medicine called an "ACE inhibitor" or a medicine called an angiotensin receptor blocker (ARB) when they are discharged from the hospital. This measure reports what percent of heart failure patients who have problems with the heart pumping enough blood to the body were prescribed medicines to improve the heart's ability to pump blood.* | 96% of 103 eligible Patients | 100% | 97% | 100% | 96% |
| Discharge instructions* | Heart failure patients who receive specific discharge instructions about their condition. This measure reports what percent of patients with heart failure are given information about their condition and care when they leave the hospital. Patient education about medicines, diet, activities, and signs to watch for is important in order to prevent further hospitalization. Limitations of measure use - see Accreditation Quality Report User Guide.* | 90% of 261 eligible Patients | 100% | 95% | 100% | 93% |
| LVF assessment* | Heart failure patients who have had the function of the main pumping chamber of the heart (i.e., left ventricle) checked during their hospitalization. This measure reports what percent of patients with heart failure receive an in-depth evaluation of heart muscle function in order to get the right treatment for their heart failure. Limitations of measure use see Accreditation Quality Report User Guide.* | 99% of 402 eligible Patients | 100% | 100% | 100% | 100% |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Compared to other Joint Commission

| | | 001111111001011 | | |
|----------------|---|--------------------------|-----------|--|
| | | Accredited Organizations | | |
| Measure Area | Explanation | Nationwide | Statewide | |
| Pneumonia Care | This category of evidence based measures assesses the overall quality of care provided to Pneumonia patients. | (| (| |
| | | | | |

| | | Compared to other Joint Commission | | | on | |
|---|---|---|-----------|---------|-----------|-------|
| | | Accredited Organizations Nationwide Statewide | | | and also | |
| Measure | Explanation | Hospital | | Average | Top 10% | |
| Wedduc | Explanation | Results | Scored | Rate: | Scored | Rate: |
| | | . 10000 | at Least: | | at Least: | |
| Blood cultures for pneumonia patients admitted through the Emergency Department.* | Pneumonia patients who were admitted through the Emergency Department who had a blood test in the Emergency Department for the presence of bacteria in their blood. Before antibiotics are given, blood samples are taken to test for the type of infection. This measure reports the percent of pneumonia patients admitted through the Emergency Department who received this test before antibiotics were given.* | 98% of 330 eligible Patients | 100% | 98% | 99% | 98% |
| Blood cultures for pneumonia patients in intensive care units. | Pneumonia patients cared for in an intensive care unit that had a blood test for the presence of bacteria in their blood within 24 hours of hospital arrival. This measure reports the percent of pneumonia patients in intensive care units who had a blood culture within 24 hours prior to or after hospital arrival. | 97% of 31 eligible Patients | 100% | 98% | 100% | 98% |
| Initial antibiotic selection for CAP in immunocompetent – ICU patient* | Patients in intensive care units who have community-acquired pneumonia who received the appropriate medicine (antibiotic) that has been shown to be effective for community-acquired pneumonia. This measure reports how often patients in intensive care units with community-acquired pneumonia were given the correct antibiotic within 24 hours of hospital arrival, based on recommendations from written guidelines, for the treatment of pneumonia.* | 100% of 9 eligible Patients | 100% | 92% | 100% | 92% |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Compared to other Joint **Accredited Organizations**

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|---|------------|-----------|
| Pneumonia Care | This category of evidence based measures assesses the overall quality of care provided to Pneumonia patients. | (| ⊕ |

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|--|--|--|--------------------------------|------------------|--------------------------------|------------------|
| | | ١ | lationwide | | State | wide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Initial antibiotic selection for CAP in immunocompetent – non ICU patient* | Patients not in intensive care units who have community-acquired pneumonia who received the appropriate medicine (antibiotic) that has been shown to be effective for community-acquired pneumonia. This measure reports how often patients with community-acquired pneumonia not cared for in intensive care units, were given the correct antibiotic within 24 hours of hospital arrival, based on recommendations from written guidelines, for the treatment of pneumonia.* | 98% of 169 eligible Patients | 100% | 97% | 100% | 97% |

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National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Compared to other Joint **Accredited Organizations**

Measure Area Nationwide Statewide Explanation

SCIP - Cardiac This evidence based measure assesses continuation of beta-blocker therapy in selected surgical patients.

| | | Compared to other Joint Commission Accredited Organizations Nationwide Statewide | | | | wide |
|--|--|--|--------------------------------|------------------|--------------------------------|------------------|
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Surgery patients taking a Beta-Blocker before hospital admission who received a Beta-Blocker in the time frame of 24 hours before surgery through the time they were in the recovery room. | This measure reports the number of patients taking a Beta-Blocker medication before hospital admission who received a Beta-Blocker in the time frame of 24 hours before surgery through the time they were in the recovery room. Risk of complications is decreased when the Beta-Blocker is continued during the surgical time frame. | 99% of 359 eligible Patients | 100% | 98% | 100% | 98% |

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Symbol Key

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DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

Org ID: 5673



Measure Area

SCIP - Infection Prevention





National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Compared to other Joint Commission

| | Accredited Organizations | | |
|---|--------------------------|-----------|--|
| Explanation | Nationwide | Statewide | |
| This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection | ⊕ | ⊕ | |

| | | Compared to other Joint Commission Accredited Organizations | | | | n | |
|---|--|---|--------------------------------|------------------|--------------------------------|------------------|--|
| | | | lationwide | | Statewide | | |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: | |
| Patients having a surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.* | This measure reports how often patients having surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut. Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful. | 98% of 762 eligible Patients | 100% | 99% | 100% | 98% | |
| Patients having surgery who received the appropriate medicine (antibiotic) which is shown to be effective for the type of surgery performed.* | This measure reports how often patients who had surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country. Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful. | 99% of 760 eligible Patlents | 100% | 99% | 100% | 99% | |

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Org ID: 5673

Compared to other Joint





28 Crescent Street, Middletown, CT





National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Commission **Accredited Organizations** Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection prevention.

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|--|--|---|--------------------------------|------------------|--------------------------------|------------------|
| | | N | lationwide | | | wide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Patients who had surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection). Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful. | 98% of 750 eligible Patients | 100% | 98% | 100% | 98% |
| Patients Having Blood Vessel Surgery* | Overall report of hospital's performance on Surgical Infection Prevention Measure for Blood Vessel Surgery. | 98% of 64 eligible Patients | 100% | 98% | 100% | 97% |
| Patients having blood vessel surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.* | This measure reports how often patients having blood vessel surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.* | 95% of 22 eligible Patients ³ | 100% | 98% | 100% | 98% |
| Patients having blood vessel surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.* | This measure reports how often patients who had blood vessel surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.* | 100% of 21 eligible Patients | 100% | 99% | 100% | 99% |

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DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

Org ID: 5673

Compared to other Joint







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Commission **Accredited Organizations** Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus overall use of indicated antibiotics for surgical infection Prevention

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| | | | | other Joint ed Organiz | Commissic ations | on |
| | | 1 | Nationwide | | | wide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Patients who had blood vessel surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often blood vessel surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).* | 100% of 21 eligible Patients | 100% | 96% | 100% | 94% |
| Patients Having Colon/Large Intestine Surgery* | Overall report of hospital's performance on Surgical Infection Prevention Measures for Colon/Large Intestine Surgery. | 98% of 187 eligible Patients | 100% | 97% | 100% | 96% |
| Patients having colon/large intestine surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut. * | This measure reports how often patients having colon/large intestine surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.* | 97% of 64 eligible Patients | 100% | 98% | 100% | 97% |
| Patients having colon/large intestine surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.* | This measure reports how often patients who had colon/large intestine surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.* | 97% of 63 eligible Patients | 100% | 96% | 100% | 95% |

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DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

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Compared to other Joint







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Measure Area

Explanation

Nationwide

SCIP - Infection
Prevention

This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection prevention.

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| | | Compared to other Joint Commission Accredited Organizations | | | | n | |
| | | ١ | lationwide | | Statewide | | |
| Measure | Explanation | Hospital | Top 10% | Average | Top 10% | Average | |
| | | Results | Scored | Rate: | Scored | Rate: | |
| | | | at Least: | | at Least: | | |
| Patients who had colon/large intestine surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often colon/large intestine surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).* | 100% of 60 eligible Patients | 100% | 96% | 100% | 96% | |
| Patients Having Hip Joint Replacement Surgery* | Overall report of hospital's performance on Surgical Infection Prevention Measures for Hip Joint Replacement Surgery. | 98% of 814 eligible Patients | 100% | 99% | 100% | 99% | |
| Patients having hip joint replacement surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.* | This measure reports how often patients having hip joint replacement surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.* | 98% of 273 eligible Patients | 100% | 99% | 100% | 98% | |
| Patients having hip joint replacement surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.* | This measure reports how often patients who had hip joint replacement surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.* | 99% of 273 eligible Patients | 100% | 100% | 100% | 100% | |

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DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

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Compared to other Joint







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Commission **Accredited Organizations** Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus overall use of indicated antibiotics for surgical infection Prevention

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| | | | | other Joint ed Organiz | ations | |
| | | | Nationwide | | State | wide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Patients who had hip joint replacement surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often hip joint replacement surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).* | 97% of 268 eligible Patients | 100% | 98% | 100% | 98% |
| Patients Having a Hysterectomy* | Overall report of hospital's performance on Surgical Infection Prevention Measure for Hysterectomy Surgery. | 99% of 320 eligible Patients | 100% | 98% | 100% | 99% |
| Patients having hysterectomy surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.* | This measure reports how often patients having hysterectomy surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.* | 98% of 107 eligible Patients | 100% | 99% | 100% | 99% |
| Patients having hysterectomy surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.* | This measure reports how often patients who had hysterectomy surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of | 99% of 107 eligible Patients | 100% | 98% | 100% | 98% |



experts around the country.* The Joint Commission only reports measures endorsed by the National Quality Forum.

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Compared to other Joint







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Commission **Accredited Organizations** Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection

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| | | Compared to other Joint Commission Accredited Organizations | | | | on | |
| | | ١ | Nationwide | <u> </u> | Statewide | | |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: | |
| Patients who had hysterectomy surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often hysterectomy surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).* | 99% of 106 eligible Patients | 100% | 98% | 100% | 99% | |
| Patients Having Knee Joint Replacement Surgery* | Overall report of hospital's performance on Surgical Infection Prevention Measures for Knee Joint Replacement Surgery. | 99% of 887 eligible Patients | 100% | 99% | 100% | 99% | |
| Patients having knee joint replacement surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.* | This measure reports how often patients having knee joint replacement surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.* | 98% of 296 eligible Patients | 100% | 99% | 100% | 99% | |
| Patients having knee joint replacement surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.* | This measure reports how often patients who had knee joint replacement surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.* | 100% of 296 eligible Patlents | 100% | 100% | 100% | 100% | |

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DBA: General Acute Care Hospital,

28 Crescent Street, Middletown, CT

Org ID: 5673







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

Commission **Accredited Organizations** Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection prevention.

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| | | Compared to other Joint Commission Accredited Organizations | | | | лт <u> </u> |
| | | ١ | lationwide | | State | ewide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Patients who had knee joint replacement surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.* | This measure reports how often knee joint replacement surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).* | 99% of 295 eligible Patients | 100% | 98% | 100% | 99% |
| Surgery patients with proper hair removal. | This measure reports the number of surgical patients that have had hair at the site of the surgical cut removed properly. Infection is lowest when patients have hair removed with electrical clippers or hair removal cream. | 100% of 1137 eligible Patients | 100% | 100% | 100% | 100% |
| Urinary Catheter Removed | This measure reports the number of surgery patients whose urinary catheter was removed by the end of the second day after surgery. | 98% of 834 eligible | 100% | 98% | 100% | 97% |

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Compared to other Joint

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Middlesex Hospital

DBA: General Acute Care Hospital, 28 Crescent Street, Middletown, CT

Org ID: 5673







National Quality Improvement Goals

Reporting Period: October 2012 - September 2013

| Measure Area | Explanation |
|-----------------|---|
| SCIP - Venous | This category of evidenced based measures assesses the use of indicated treatment for the |
| Thromboembolism | prevention of blood clots in selected surgical patients |
| (VTE) | |

| | | Compared to other Joint Commission Accredited Organizations | | | | |
|---|--|--|--------------------------------|------------------|--------------------------------|------------------|
| | | Nationwide | | | State | ewide |
| Measure | Explanation | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Patients having surgery who received the appropriate treatment to prevent blood clots which is shown to be effective for the type of surgery performed. Note: Treatment may be medication, stockings, or mechanical devices for exercising the legs.* | This measure reports how often patients who had surgery were given the appropriate treatment that prevents blood clots which is known to be effective for the type of surgery, based upon the recommendations of experts around the country. Note: Not every surgery requires treatment and this measure reports on those selected surgeries where evidence/experts have identified that treatment to prevent blood clots would be helpful.* | 99% of 995 eligible Patients | 100% | 98% | 100% | 99% |

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