

DBA: Lionrock Recovery, 621 East Campbell Ave #17, Campbell, CA

Org ID: 529717

Accreditation Quality Report





Version: 4 Date: 9/11/2021

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Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

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Summary of Quality Information

Symbol Key The organization has met the National Patient Safety Goal. The organization has not met the

National Patient Safety Goal. The Goal is not applicable for this

organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs Accreditation Decision	Effective	Last Full Surv	vey Last On-Site
	Date	Date	Survey Date
Behavioral Health Care and Accredited	6/9/2018	9/10/2021	9/10/2021

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2015National Patient Safety Goals	Ø	*

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Locations of Care	Available Services	
Lionrock Behavioral Health, Inc DBA: Lionrock Recovery 8601 Six Forks Road, Suite 400 Raleigh, NC 27615	Services: Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	
Lionrock Behavioral Health, Inc DBA: Lionrock Recovery 9393 West 110th St Suite 500 Overland Park, KS 66210	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 121 H Street Petaluma, CA 94952		
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 202, 5 W Mendenhall St Bozeman, MT 59715	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 3348 Peachtree Road NE Suite 700 Atlanta, GA 30326	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 225 Franklin Street 26th Floor Boston, MA 02110	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 7633 E. 63rd Place Suite 300 Tulsa, OK 74133	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery Two CityPlace Drive, 2nd Floor Saint Louis, MO 63141	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 8400 E Crescent Parkway, Suite 600 Englewood, CO 80111	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	

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Locations of Care	Available Services	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 7047 E. Greenwood Parkway, Suite 250 Scottsdale, AZ 85254	Services: Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 7 Waterfront Plaza Honolulu, HI 96813	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 301 N. Main Street Suite 2200 Baton Rouge, LA 70825	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 2111 South 67th Street Suite 300 Omaha, NE 68106	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 200 S. Virginia 8th floor Reno, NV 89501	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Behavioral Health, Inc. 128 Millport Circle Greenville, SC 29607	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)	
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 699 Walnut Street, Suite 400, 4th Floor Des Moines, IA 50309	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)	

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Locations of Care	Available Services
Lionrock Behavioral Health, Inc. * DBA: Lionrock Recovery 621 East Campbell Ave #17 Campbell, CA 95008	Other Clinics/Practices located at this site: • Beth Kane, MFT • Carol Bass, LMFT • Cathy Gromer, M.A. Services: • Behavioral Health (Non 24 Hour Care - Adult) • Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 901 Mopac Expressway South Building 1, Suite 300 Austin, TX 78746	Services: • Behavioral Health (Non 24 Hour Care - Adult) • Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 11670 Fountains Drive Suite 200 Maple Grove, MN 55369	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 1715 Indian Wood Circle Suite 200 Maumee, OH 43537	Services: Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 650 N. E. Holladay Street Suite 1600 Portland, OR 97232	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 196 West Ashland Street Doylestown, PA 18901	Services: Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)

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Locations of Care	Available Services
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 11335 NE 122nd Suite 105 Kirkland, WA 98034	Services: Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 360 Central Ave. #800 Saint Petersburg, FL 33701	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 220 S. Main St. Office #37 Royal Oak, MI 48067	Services: Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 10475 Crosspoint Blvd. Suite 250 Indianapolis, IN 46256	Services: Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 312 S. Fourth Street Suite 700 Louisville, KY 40202	Services: Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 10320 Little Patuxent Parkway Suite 200 Columbia, MD 21044	Services: Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Peer Support (Non 24 Hour Care) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)

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Locations of Care	Available Services
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 232 Market Street Flowood, MS 39232	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 7400 Beaufont Springs Drive Suite 300 Richmond, VA 23225	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 1129 Northern Blvd. Suite 404 Manhasset, NY 11030	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 725 Cool Springs Suite 600 Franklin, TN 37067	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 1431 Opus Place Suite 110 Downers Grove, IL 60515	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)
Lionrock Behavioral Health, Inc. DBA: Lionrock Recovery 90 Washington Valley Road Bedminster, NJ 07921	Services: • Peer Support (Non 24 Hour Care) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)

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2015 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø