DBA: Stony Brook University Hospital,

Health Sciences Center Suny Stony Brook, Stony Brook, NY

Org ID: 5188

# Accreditation Quality Report





Version: 12 Date: 11/23/2021

DBA: Stony Brook University Hospital, Health Sciences Center Suny Stony Brook, Stony Brook, NY

Org ID: 5188

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
  prevention of medical errors such as surgery on the wrong side of
  the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

# **Q**

Symbol Key

ossible results.

organization. Not displayed

Φ

Ø

This organization achieved the best

This organization's performance is above the target range/value.

This organization's performance is

similar to the target range/value.

This organization's performance is below the target range/value.

This Measure is not applicable for this

### University Hospital (Stony Brook)

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# **Summary of Quality Information**

# Accreditation Programs Accreditation Decision Effective Date Date Survey Date Preliminary Denial of Accreditation Programs Accreditation Effective Date Date Survey Date 10/8/2021 10/8/2021 11/17/2021

#### The following standard(s) were found to be out of compliance:

- A pharmacist reviews the appropriateness of all medication orders for medications to be dispensed in the hospital.
- A time-out is performed before the procedure.
- As part of its Emergency Operations Plan, the hospital prepares for how it will manage utilities during an emergency.
- Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.
- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat.
- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat.
- Care, treatment, and services provided through contractual agreement are provided safely and effectively.
- Label all medications, medication containers, and other solutions on and off the sterile field in perioperative and other procedural settings. Note: Medication containers include syringes, medicine cups, and basins.
- Ongoing professional practice evaluation information is factored into the decision to maintain
  existing privilege(s), to revise existing privilege(s), or to revoke an existing privilege prior to
  or at the time of renewal.
- Reduce the likelihood of harm related to maternal hemorrhage.
- Reduce the likelihood of harm related to maternal severe hypertension/preeclampsia.
- Reduce the risk for suicide. Note: EPs 2–7 apply to patients in psychiatric hospitals or
  patients being evaluated or treated for behavioral health conditions as their primary reason for
  care. In addition, EPs 3–7 apply to all patients who express suicidal ideation during the
  course of care.
- Staff are competent to perform their responsibilities.
- The governing body is ultimately accountable for the safety and quality of care, treatment, and services.
- The hospital assesses and manages the patient's pain and minimizes the risks associated with treatment.
- The hospital assesses and reassesses its patients.
- The hospital assesses the needs of patients who receive psychosocial services to treat alcoholism or other substance use disorders.
- The hospital conducts fire drills.
- The hospital designs and manages the physical environment to comply with the Life Safety Code.
- The hospital documents the use of restraint or seclusion.
- The hospital establishes and maintains a safe, functional environment. Note: The environment
  is constructed, arranged, and maintained to foster patient safety, provide facilities for
  diagnosis and treatment, and provide for special services appropriate to the needs of the
  community.
- The hospital has policies and procedures that guide and support patient care, treatment, and services

# Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

# Q

### University Hospital (Stony Brook)

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#### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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- This Measure is not applicable for this organization.
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#### **Footnote Key**

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# **Summary of Quality Information**

- The hospital identifies the individual(s) responsible for the infection prevention and control
  program.
- The hospital implements its infection prevention and control plan.
- The hospital inspects, tests, and maintains emergency power systems. Note: This standard
  does not require hospitals to have the types of emergency power equipment discussed below.
  However, if these types of equipment exist within the building, then the following
  maintenance, testing, and inspection requirements apply.
- The hospital inspects, tests, and maintains medical equipment.
- The hospital inspects, tests, and maintains medical gas and vacuum systems. Note: This standard does not require hospitals to have the medical gas and vacuum systems discussed below. However, if a hospital has these types of systems, then the following inspection, testing, and maintenance requirements apply.
- The hospital inspects, tests, and maintains utility systems. Note: At times, maintenance is
  performed by an external service. In these cases, hospitals are not required to possess
  maintenance documentation but must have access to such documentation during survey and
  as needed.
- The hospital maintains complete and accurate medical records for each individual patient.
- The hospital maintains fire safety equipment and fire safety building features. Note: This standard does not require hospitals to have the types of fire safety equipment and building features described below. However, if these types of equipment or features exist within the building, then the following maintenance, testing, and inspection requirements apply.
- The hospital maintains the integrity of the means of egress.
- The hospital makes food and nutrition products available to its patients.
- The hospital manages fire risks.
- The hospital manages medical equipment risks.
- The hospital manages risks associated with its utility systems.
- The hospital manages risks related to hazardous materials and waste.
- The hospital notifies the public it serves about how to contact its hospital management and The Joint Commission to report concerns about patient safety and quality of care. Note: Methods of notice may include, but are not limited to, distribution of information about The Joint Commission, including contact information in published materials such as brochures and/or posting this information on the hospital's website.
- The hospital plans the patient's care.
- The hospital provides and maintains building features to protect individuals from the hazards
  of fire and smoke.
- The hospital provides and maintains building features to protect individuals from the hazards of fire and smoke.
- The hospital provides and maintains equipment for extinguishing fires.
- The hospital provides and maintains fire alarm systems.
- The hospital provides and maintains systems for extinguishing fires.
- The hospital provides care to the patient after operative or other high-risk procedures and/or the administration of moderate or deep sedation or anesthesia.
- The hospital provides care, treatment, services, and an environment that pose no risk of an "Immediate Threat to Health or Safety."
- The hospital reduces the risk of infections associated with medical equipment, devices, and supplies.
- The hospital respects, protects, and promotes patient rights.
- The hospital safely administers medications.
- The hospital safely stores medications.
- The hospital uses restraint or seclusion safely.
- The organized medical staff defines the circumstances requiring monitoring and evaluation of a practitioner's professional performance.
- The patient and his or her family have the right to have complaints reviewed by the hospital.
- The patient's medical record contains documentation on any operative or other high-risk procedures and the use of moderate or deep sedation or anesthesia.

Symbol Key

oossible results.

organization. Not displayed

overall result.

valid.

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# **Summary of Quality Information**

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

<b>Advanced Certification</b>	<b>Certification Decision</b>	Effective	<b>Last Full Review</b>	Last On-Site	
Programs		Date	Date	<b>Review Date</b>	
Advanced Comprehensive Stroke Center	Certification	3/6/2021	3/5/2021	3/5/2021	
Advanced Palliative Care	Certification	8/2/2019	8/1/2019	8/1/2019	
Heart Failure	Certification	11/7/2019	11/6/2019	11/6/2019	
Inpatient Diabetes	Certification	5/19/2021	3/26/2021	3/26/2021	
Ventricular Assist Device	Certification	9/17/2021	9/16/2021	9/16/2021	

#### **Other Accredited Programs/Services**

· Laboratory ( Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

#### **Special Quality Awards**

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2013 Gold Plus Get With The Guidelines - Stroke

2012 ACS National Surgical Quality Improvement Program

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

		Compared to other Joint Commission Accredited Organizations		
		Nationwide	Statewide	
Hospital	2021National Patient Safety Goals	Θ	<b>№</b> *	
	National Quality Improvement Goals:			
Reporting Period: Jan 2020 - Dec 2020	Perinatal Care	© <sup>2</sup>	<b>№</b> <sup>2</sup>	
Laboratory	2019National Patient Safety Goals	Ø	<b>№</b> *	

The Joint Commission only reports measures endorsed by the National Quality Forum.

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# **Locations of Care**

Locations of Care	Available Services
Ambulatory Care Pavilion East Campus Edmund D. Pelligrino Road Stony Brook, NY 11794	Services:  • Outpatient Clinics (Outpatient)
Ambulatory Surgical Center Nicolls Road Stony Brook, NY 11794	Services:      Administration of High Risk Medications (Outpatient)     Ambulatory Surgery Center (Outpatient)     Anesthesia (Outpatient)     Perform Invasive Procedure (Outpatient)
Edie Windsor Center 182 West Montauk Hwy Hampton Bays, NY 11946	Services:  • Single Specialty Practitioner (Outpatient)
G.I.Services 3 Technology Drive East Setauket, NY 11733	Services:  • Outpatient Clinics (Outpatient)
Neurology & EEG 181 Belle Meade Road East Setauket, NY 11733	Services:  • Outpatient Clinics (Outpatient)
Neuropsychology Services DBA: Neuropsychology Services 14 Technology Drive suite 12B Stony Brook, NY 11794	Services:  • Outpatient Clinics (Outpatient)
Non Invasive Cardiology 200 Motor Pkwy Hauppauge, NY 11788	Services:  • Outpatient Clinics (Outpatient)
<b>OB/GYN</b> 6 Technology Drive East Setauket, NY 11733	Services:  • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Orthopaedics Hand & Spine Center 14 Research Way East Setauket, NY 11733	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Outpatient Imaging Extension Clinic DBA: Outpatient Imaging Extension Clinic 182 West Montauk Highway, Building B Hampton Bays, NY 11946	Services:  • Single Specialty Practitioner (Outpatient)

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# **Locations of Care**

Locations of Care	Available Services
Outpatient Services in Hampton Bays 225 West Montauk Highway Hampton Bays, NY 11946	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Peconic Regional Dialysis 184 West Montauk Highway Hampton Bays, NY 11946	Services:  • Dialysis (Outpatient) • Single Specialty Practitioner (Outpatient)
Pediatric Specialty 37 Research Way East Setauket, NY 11733	Services:  • Single Specialty Practitioner (Outpatient)
Pediatrics 450 Waverly Avenue Patchogue, NY 11772	Services:  • Outpatient Clinics (Outpatient)
Pediatrics 600 Montauk Highway Center Moriches, NY 11934	Services:  • Outpatient Clinics (Outpatient)
Pediatrics 2701 Sunrise Highway Islip Terrace, NY 11752	Services:  • Outpatient Clinics (Outpatient)
Phillips Family Cancer Center DBA: Phillips Family Cancer Center 740 County Road 39A Southampton, NY 11968	Services:      Administration of Blood Product (Outpatient)     Administration of High Risk Medications (Outpatient)     Hazardous Medication Compounding (Outpatient)     High Risk Sterile Medication Compounding (Outpatient)     Outpatient Clinics (Outpatient)
Physical Therapy Extension Clinic (Sports Rehabilitation) 46520 North Road Southold, NY 11971	Services:  • Outpatient Clinics (Outpatient)
Preoperative Services DBA: Preoperative Services 1320 Stony Brook Road Suite E Stony Brook, NY 11794	Services:  • Outpatient Clinics (Outpatient)
Quannacut Outpt. Services Oasas Licensed Alcohol Clinic 905 East Main Street Riverhead, NY 11901	Services:  • Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) • Peer Support (Non 24 Hour Care)
Risk Reduction& Disease Management, 26 Research Way East Setauket, NY 11733	Services:  • Outpatient Clinics (Outpatient)

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Health Sciences Center Suny Stony Brook, Stony Brook, NY







# **Locations of Care**

Locations of Care	Available Services
Shinnecock Indian Health Service Church Street Southampton, NY 11968	Services:  • Single Specialty Practitioner (Outpatient)
Speech, Language & Hearing/Opthomology/P ediatrics/PT-OT 33 Research Way East Setauket, NY 11733	Services:  • Ambulatory Surgery Center (Outpatient) • Perform Invasive Procedure (Outpatient)
Stony Brook Medicine Mobile Mammography DBA: Stony Brook Medicine Mobile Mammography 2000 Ocean Ave Ronkonkoma, NY 11779	Services:  • Single Specialty Practitioner (Outpatient)
Stony Brook Primary Care Center,Internal Medicine 205 North Belle Meade Road East Setauket, NY 11733	Services:  • Outpatient Clinics (Outpatient)
Stony Brook Sleep Lab 240 Middle Country Road Smithtown, NY 11787	Services:  • Outpatient Clinics (Outpatient)
Stony Brook Southampton Hospital East Hampton Radiology & L 200 Pantigo Place East Hampton, NY 11937	Services:  • Outpatient Clinics (Outpatient)

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Health Sciences Center Suny Stony Brook, Stony Brook, NY









### **Locations of Care**

#### \* Primary Location

Locations of Care

University Hospital (Stony Brook) \* DBA: Stony Brook University Hospital Nicolls Road Stony Brook, NY 11794-8503

#### **Available Services**

#### **Joint Commission Advanced Certification Programs:**

- Advanced Comprehensive Stroke Center
- Advanced Palliative Care
- Heart Failure
- Inpatient Diabetes
- Ventricular Assist Device

#### Other Clinics/Practices located at this site:

- Cancer Center
- Stony Brook University Physician Cardiology Outpatient- Haup
- Stony Brook University Physician Cardiology Outpatient- Tech

#### **Services:**

- Behavioral Health (24-hour Acute Care/Crisis Stabilization -Adult/Child/Youth)
- Brachytherapy (Imaging/Diagnostic Services)
- Burn Unit (Inpatient)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)

• Neuro/Spine Unit (Inpatient)

- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sterile Medication
   Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound
- (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

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## **Locations of Care**

* Primary Location
Locations of Care

#### **Available Services**

- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)

University Hospital-Stony Brook Eastern Long Island Hospita DBA: University Hospital-Stony Brook Eastern Long Island Hospita 201 Manor Place Greenport, NY 11944

#### **Services:**

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) (Non-detox - Adult) (Detox/Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- Inpatient Unit (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical Detoxification (Inpatient)
- Medical ICU (Intensive Care Unit)

- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

DBA: Stony Brook University Hospital,

Health Sciences Center Suny Stony Brook, Stony Brook, NY





# **Locations of Care**

*	Primary	ı	ocation	

Primary Location			
Locations of Care	Available Services		
University Hospital- Stony Brook Southampton Hospital DBA: University Hospital- Stony Brook Southampton Hospital 240 Meeting House Lane Southampton, NY 11968	Advanced Palliative Care  Services:		
Urology/Plastics 24 Research Way East Setauket, NY 11733	Services:  • Perform Invasive Procedure (Outpatient)  • Urgent Care (Outpatient)		
Westhampton Primary Care 147 Beach Road Westhampton Beach, NY 11978	Services:  • Single Specialty Practitioner (Outpatient)		
Westhampton Sports Rehab 147 Beach Road Westhampton Beach, NY 11978	Services:  • Single Specialty Practitioner (Outpatient)		

DBA: Stony Brook University Hospital,

Health Sciences Center Suny Stony Brook, Stony Brook, NY









# **2021 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

# Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Θ
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Θ
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	$\mathbf{\emptyset}$
	Performing a Time-Out	Ø

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# **National Quality Improvement Goals**

#### Reporting Period: January 2020 - December 2020

Compared to other Joint

		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>⊚</b> <sup>2</sup> <b>⊚</b> <sup>2</sup>	

		Compared to other Joint Commission Accredited Organizations					
						Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:	
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	32% of 587 eligible Patients	16%	25%	20%	28%	
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	8 ————————————————————————————————————	0%	2%	0%	1%	
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	32% of 1677 eligible Patients	71%	51%	60%	39%	
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	2896% of 1726 eligible Patients	200%	1800%	400%	2100%	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	4229% of 1726 eligible Patients	1500%	3100%	1500%	3300%	

- The Joint Commission only reports measures endorsed by the National Quality Forum. This information can also be viewed at www.hospitalcompare.hhs.gov
- Null value or data not displayed.

#### Symbol Key

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# **National Quality Improvement Goals**

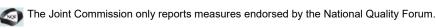
Reporting Period: January 2020 - December 2020

Compared to other Joint				
Commission				
Accredited Organizations				
Nationwide Statewide				

Org ID: 5188

		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>№</b> 2	<b>№</b> 2	
	care of mothers and newborns.			

		Compared to other Joint Commission Accredited Organizations				
		Nationwide		Statewide		
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	1332% of 1726 eligible Patients	500%	1300%	600%	1200%



This information can also be viewed at www.hospitalcompare.hhs.gov Null value or data not displayed.

### Symbol Kev

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# **2019 National Patient Safety Goals**

#### Symbol Key

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

# Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø