



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.




The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.




## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	10/18/2019	10/17/2019	10/17/2019

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	10/18/2019	10/17/2019	10/17/2019

Ambulatory Care

**2019 National Patient Safety Goals**

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Brier Creek Medical Pavilion</b> 10207 Cerny Street (St 102,106,114,200,210,302, 306,312) Raleigh, NC 27617	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Duke Endocrinology at Brier Creek</li> <li>• Duke Eye Oculofacial Plastic Surgery</li> <li>• Duke Gastroenterology at Brier Creek</li> <li>• Duke Infusion Center at Brier Creek</li> <li>• Duke Innovative Pain Therapies at Brier Creek</li> <li>• Duke Rheumatology at Brier Creek</li> <li>• Duke Specialty Medicine at Brier Creek</li> <li>• Duke Vascular Surgery and Vein Clinic at Brier Creek</li> <li>• Duke Women's Health Associates at Brier Creek</li> </ul> <hr/> <b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Endoscopy (Outpatient)</li> <li>• Gastroenterology (Outpatient)</li> <li>• Gastroenterology Procedures (Outpatient)</li> <li>• Gynecology (Outpatient)</li> <li>• Infusion Therapy (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> <li>• Pain Management (Outpatient)</li> <li>• Plastic Surgery (Outpatient)</li> <li>• Rheumatology (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> <li>• Vascular Medicine (Outpatient)</li> </ul>
<b>Carolina Family Practice &amp; Sports Medicine - Raleigh</b> 8300 Health Park, Suite 107 Raleigh, NC 27615	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <hr/> <b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Family Practice (Outpatient)</li> <li>• Orthopedic Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>
<b>Central Carolina Surgery</b> 1002 North Church Street Greensboro, NC 27401	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Practice (Outpatient)</li> <li>• General Surgery (Outpatient)</li> </ul>
<b>Central Carolina Surgery - Burlington</b> 2905 Crouse Lane, Suite 201 Burlington, NC 27215	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Practice (Outpatient)</li> <li>• General Surgery (Outpatient)</li> </ul>



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<b>Croasdaile Commons</b> DBA: Duke Clinics at Croasdaile Commons 1821 Hillandale Rd (Suite 25A & 25C) Durham, NC 27705	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Duke Asthma, Allergy and Airway Center</li> <li>• Duke Triangle Heart Associates</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Allergy (Outpatient)</li> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Echocardiography (Outpatient)</li> <li>• Nuclear Cardiology (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> <li>• Pulmonary Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Cardiology of Cary</b> 540 New Waverly Place, Suite 101 Cary, NC 27518	<b>Services:</b> <ul style="list-style-type: none"> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Echocardiography (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Cardiology of Morrisville</b> 10950 Chapel Hill Road Morrisville, NC 27560	<b>Services:</b> <ul style="list-style-type: none"> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Echocardiography (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Center for Living Campus</b> 3475 Erwin Road Durham, NC 27705	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Duke Aesthetic Center</li> <li>• Duke Executive Health and Signature Care Clinic</li> <li>• Duke Sports Science Institute</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Internal Medicine (Outpatient)</li> <li>• Ophthalmology/Eye Surgery (Outpatient)</li> <li>• Orthopedic Medicine (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> <li>• Plastic Surgery (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>



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<b>Duke Children's and Internal Medicine North Durham</b> 3116 N Duke St Durham, NC 27704 Durham, NC 27704	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Children's Primary Care Brier Creek</b> 10211 Alm Street, Suite 200 Raleigh, NC 27617	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Children's Specialty Services of Fayetteville</b> 1991 Fordham Dr. Suite 200 Fayetteville, NC 28304	<b>Services:</b> <ul style="list-style-type: none"> <li>Cardiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Echocardiography (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Children's Specialty Services of Greensboro</b> 1126 North Church Street, Suite 203 Greensboro, NC 27401	<b>Services:</b> <ul style="list-style-type: none"> <li>Cardiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Echocardiography (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Urology (Outpatient)</li> </ul>
<b>Duke Dermatology Clinic - Clinic 3K</b> 40 Duke Medical Circle Drive, 3rd Floor Durham, NC 27710	<b>Services:</b> <ul style="list-style-type: none"> <li>Dermatology (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Eye Center</b> 2351 Erwin Road Durham, NC 27710	<b>Services:</b> <ul style="list-style-type: none"> <li>Optometry/Eye Care (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> </ul>
<b>Duke Eye Center of Cary</b> 2000 Regency Parkway, Suite 100 Cary, NC 27518	<b>Services:</b> <ul style="list-style-type: none"> <li>Optometry/Eye Care (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> </ul>



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<b>Duke Eye Center of Winston-Salem</b> 1340 Creekshire Way, Suite 100 Winston Salem, NC 27103	<b>Services:</b> <ul style="list-style-type: none"> <li>• Optometry/Eye Care (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> </ul>
<b>Duke General Surgery Raleigh</b> DBA: Duke General Surgery Raleigh (MOB 7) 3404 Wake Forest Road, Suite 200 Raleigh, NC 27609	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Practice (Outpatient)</li> <li>• General Surgery (Outpatient)</li> </ul>
<b>Duke Harris and Smith OB/GYN</b> 4116 Capitol Street Durham, NC 27704	<b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Gynecology (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> </ul>
<b>Duke Health Center Arrington</b> 5601 Arrington Park Drive (Suites 210,240,300,410,420,430) Morrisville, NC 27560	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Duke Cardiology Arrington - Suite 240</li> <li>• Duke Cardiology Arrington - Suite 410</li> <li>• Duke Eye Center Arrington</li> <li>• Duke Fertility Center</li> <li>• Duke Orthopaedics Arrington</li> <li>• Duke Women's Health Associates Arrington</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Echocardiography (Outpatient)</li> <li>• Gynecological Procedures (Outpatient)</li> <li>• Gynecology (Outpatient)</li> <li>• In-vitro Fertilization (Outpatient)</li> <li>• Nuclear Cardiology (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Optometry/Eye Care (Outpatient)</li> <li>• Orthopedic Medicine (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> <li>• Urgent/Immediate Care (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>
<b>Duke Health Center Creekstone</b> DBA: Duke Children's Specialty Creekstone 4709 Creekstone Drive Durham, NC 27703	<b>Services:</b> <ul style="list-style-type: none"> <li>• Allergy (Outpatient)</li> <li>• Audiology (Outpatient)</li> <li>• Cardiology (Outpatient)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Echocardiography (Outpatient)</li> <li>• Gastroenterology (Outpatient)</li> <li>• Other Medical/Dental Services (Outpatient)</li> <li>• Pediatric Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>





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<b>Duke Health Center of Clayton</b> 95 Springbrook Avenue Clayton, NC 27520	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> </ul>
<b>Duke Health Center South Durham</b> 234 Crooked Creek Parkway Durham, NC 27713	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Cardiology South Durham - Suite 540</li> <li>Duke Children's South Durham - Suite 110</li> <li>Duke Dermatology South Durham - Suite 300</li> <li>Duke Dermatology South Durham - Suite 320</li> <li>Duke Eye Center South Durham - Suite 100</li> <li>Duke Infusion Center South Durham - Suite 440</li> <li>Duke Medicine Specialties South Durham - Suite 400</li> <li>Duke Neurology South Durham - Suite 420</li> <li>Duke Otolaryngology South Durham - Suite 500</li> <li>Duke Signature Care South Durham - Suite 520</li> <li>Durham Obstetrics and Gynecology South Durham - Suite 340</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Allergy (Outpatient)</li> <li>Audiology (Outpatient)</li> <li>Cardiology (Outpatient)</li> <li>Dermatology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Echocardiography (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Infusion Therapy (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Neurology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pulmonary Medicine (Outpatient)</li> <li>Rheumatology (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> </ul>
<b>Duke Health Green Level</b> 100 Duke Health Cary Place (Suite 120 & 310) Cary, NC 27519	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Sports Medicine Green Level</li> <li>Duke Women's Green Level</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Gynecological Procedures (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> </ul>





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Locations of Care	Available Services
<b>Duke Health Holly Springs</b> 401 Irving Parkway Holly Springs, NC 27540	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Carolina Family Practice &amp; Sports Medicine Holly Springs</li> <li>Duke Eye Center Holly Springs - Suite 330</li> <li>Duke Women's Health Holly Springs - Suite 310</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Heath Heritage</b> 3000 Rogers Road Wake Forest, NC 27587	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Orthopaedics Heritage - Suite 330</li> <li>Duke Women's Health Heritage - Suite 310</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Medical Office Building</b> DBA: Duke MOB 9 3300 Executive Drive Raleigh, NC 27609	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Vascular Specialists Endovascular Center - Suite 303</li> <li>Duke Vascular Specialists of Raleigh - Suite 304</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Ultrasound (Outpatient)</li> <li>Vascular Medicine (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>



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<b>Duke Medical Office Building</b> DBA: Duke MOB 6 3320 Wake Forest Road Raleigh, NC 27609	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Cardiology of Raleigh - Suite 200</li> <li>Southeastern Orthopedics Shoulder Center - Suite 430</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Cardiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Echocardiography (Outpatient)</li> <li>Nuclear Cardiology (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Medical Plaza Durant Road</b> 11001 Durant Road (Suite 100 & 114) Raleigh, NC 27614	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Blue Ridge OB-GYN at Durant Road</li> <li>Duke Perinatal Consultants of Raleigh</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Gynecological Procedures (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> </ul>
<b>Duke Medical Plaza Patterson Place</b> 5324 McFarland Drive Durham, NC 27707	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Dermatology at Patterson Place - Suite 210</li> <li>Duke Harris &amp; Smith OB-GYN at Patterson Place - Suite 200</li> <li>Duke Mohs Micrographic Surgery at Patterson Place - Suite 40</li> <li>Duke Pediatric Dermatology at Patterson Place - Suite 410</li> <li>Duke Urogynecology at Patterson Place - Suite 310</li> <li>Duke Women's Health Associates at Patterson Place - Suite 30</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Dermatology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Moh's Surgical Procedure/Dermatologic Surgery (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> <li>Urology (Outpatient)</li> </ul>



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<b>Duke Medicine Plaza</b> DBA: Duke Medicine Plaza MOB 8 3480 Wake Forest Road Raleigh, NC 27609	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Duke Eye Center of Raleigh - Suite 300</li> <li>Duke Gastroenterology of Raleigh - Suite 500</li> <li>Duke Medicine Specialties of Raleigh - Suite 414</li> <li>Duke Minimally Invasive Surgery - Suite 520</li> <li>Duke Neurology of Raleigh - Suite 310</li> <li>Duke Neurosurgery of Raleigh - Suite 310</li> <li>Duke Orthopaedics of Raleigh - Suite 204</li> <li>Duke Otolaryngology of Raleigh - Suite 404</li> <li>Duke Spine and Pain Management of Raleigh - Suite 414</li> <li>Duke Urology of Raleigh - Suite 506</li> <li>Piedmont Spine Specialists - Suite 208</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Allergy (Outpatient)</li> <li>Audiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Gastroenterology (Outpatient)</li> <li>Gastroenterology Procedures (Outpatient)</li> <li>Neurology (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> <li>Pain Management (Outpatient)</li> <li>Pulmonary Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Ultrasound (Outpatient)</li> <li>Urology (Outpatient)</li> <li>Urology Procedures (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Orthopaedics Apex</b> 1545 Orchard Villas Ave, Suite 110 Apex, NC 27502	<b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Urgent/Immediate Care (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Duke Orthopaedics of Knightdale</b> 162 Legacy Oaks Drive Knightdale, NC 27545	<b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>



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<b>Duke Perinatal Consultants of Cary</b> 600 New Waverly Place, Suite 205 Cary, NC 27518	<b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> </ul>
<b>Duke Perinatal Consultants of Durham</b> 2608 Erwin Road, Suite 200 Durham, NC 27705	<b>Services:</b> <ul style="list-style-type: none"> <li>• Obstetrics (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Duke Women's Health Navaho</b> 1200 Navaho Drive Raleigh, NC 27609	<b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Gynecology (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> </ul>
<b>Durham Gastroenterology Consultants</b> 249 E NC 54, Suite 200 Durham, NC 27713	<b>Services:</b> <ul style="list-style-type: none"> <li>• Gastroenterology (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Durham Obstetrics and Gynecology (OB-GYN)</b> 2609 North Duke Street, Suite 204 Durham, NC 27704	<b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Gynecological Procedures (Outpatient)</li> <li>• Gynecology (Outpatient)</li> <li>• Obstetrics (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> </ul>
<b>Growing Child Pediatrics at Brier Creek</b> 7990-110 Acro Corporate Drive Raleigh, NC 27617	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Pediatric Medicine (Outpatient)</li> </ul>
<b>Growing Child Pediatrics at Clayton</b> 500 Gateway Drive Clayton, NC 27520	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Pediatric Medicine (Outpatient)</li> </ul>



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Locations of Care	Available Services
<b>Growing Child Pediatrics at Knightdale</b> 1005 Big Oak Court Knightdale, NC 27545	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Growing Child Pediatrics at North Raleigh</b> 270 Horizon Drive Raleigh, NC 27615	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Growing Child Pediatrics at Wake Forest</b> 11130 Capital Blvd. Wake Forest, NC 27587	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Growing Child Pediatrics at Zebulon</b> 116 E. Horton Street Zebulon, NC 27597	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Kernodle Clinic Elon</b> 908 S. Williamson Avenue Elon, NC 27244	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>Kernodle Clinic Mebane</b> 101 Medical Park Drive Mebane, NC 27302	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Cardiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Gastroenterology (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Podiatry (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Kernodle Clinic West</b> 1234 Huffman Mill Road Burlington, NC 27215	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Cardiology (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Gastroenterology (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Neurology (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Pain Management (Outpatient)</li> <li>Podiatry (Outpatient)</li> <li>Rheumatology (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Urgent/Immediate Care (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>North Carolina Eye, Ear, Nose &amp; Throat - Cary</b> 1010 Tryon Village Drive, Ste 701 Cary, NC 27518	<b>Services:</b> <ul style="list-style-type: none"> <li>Audiology (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> </ul>
<b>North Carolina Eye, Ear, Nose &amp; Throat - Chapel Hill</b> 1838 Martin Luther King, Jr. Boulevard Chapel Hill, NC 27514	<b>Services:</b> <ul style="list-style-type: none"> <li>Audiology (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>North Carolina Eye, Ear, Nose &amp; Throat - North Durham</b> 4102 North Roxboro St. Durham, NC 27704	<b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>Audiology (Outpatient)</li> <li>Ophthalmology/Eye Surgery (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Other Surgical Procedures/Anesthesia (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>North Carolina Eye, Ear, Nose &amp; Throat - Roxboro</b> 783 C Doctor's Court Roxboro, NC 27573	<b>Services:</b> <ul style="list-style-type: none"> <li>ENT Procedures (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>North Carolina Eye, Ear, Nose &amp; Throat - South Durham</b> 5726 Fayetteville Rd., Ste. 102 Durham, NC 27713	<b>Services:</b> <ul style="list-style-type: none"> <li>• Audiology (Outpatient)</li> <li>• Optometry/Eye Care (Outpatient)</li> <li>• Otolaryngology/Ear, Nose, and Throat (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>North Carolina Orthopaedic Clinic</b> 3609 Southwest Durham Drive Durham, NC 27707	<b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Orthopedic Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>
<b>PDC Headquarters *</b> 4825 Creekstone Drive Durham, NC 27703	
<b>Preston Center</b> DBA: Duke Clinics at Preston Center 3700 NW Cary Parkway (Suite 100 & 110) Cary, NC 27513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Carolina Family Practice &amp; Sports Medicine - Cary</li> <li>• Duke Orthopaedics of Cary</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Family Practice (Outpatient)</li> <li>• Orthopedic Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• Ultrasound (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>
<b>Regional Pediatrics - North Durham</b> 4022 Freedom Lake Drive Durham, NC 27704	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Pediatric Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Regional Pediatrics - Sutton Station</b> 5832 Fayetteville Rd., Ste. 113 Durham, NC 27713	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>• Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Pediatric Medicine (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>

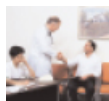




## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>Wakefield Medical Office Building</b> 11081 Forest Pines Road, Suite 110 Raleigh, NC 27614	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Duke Lightner Dermatology</li> <li>• Duke Wakefield Mohs Surgery</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Dermatology (Outpatient)</li> <li>• Moh's Surgical Procedure/Dermatologic Surgery (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> </ul>












## 2019 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	