

# Accreditation Quality Report





Version: 11 Date: 10/25/2018 One Capital Way, Pennington, NJ



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
  prevention of medical errors such as surgery on the wrong side of
  the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

One Capital Way, Pennington, NJ Org ID: 502836







## **Summary of Quality Information**

Accreditation Programs	<b>Accreditation Decision</b>	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital	Accredited	5/14/2016	5/13/2016	5/13/2016

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Advanced Certification Programs	<b>Certification Decision</b>	Effective Date	Last Full Revie	ew Last On-Site Review Date	
Advanced Palliative Care	Certification	1/10/2018	11/17/2017	11/17/2017	
Primary Stroke Center	Certification	10/6/2018	10/5/2018	10/5/2018	
Certified Programs	<b>Certification Decision</b>	Effective Date	Last Full Review Last On-Site Date Review Date		
O Joint Replacement - Hip	Certification	6/12/2018	6/11/2018	6/11/2018	

#### **Other Accredited Programs/Services**

• Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### **Special Quality Awards**

2014 Top Performer on Key Quality Measures®
2013 Top Performer on Key Quality Measures®
2012 Top Performer on Key Quality Measures®
2014 Silver Get With The Guidelines - Heart Failure
2013 Silver Plus Get With The Guidelines - Stroke

	Compared to other Joint Organiz	Commission Accredited zations
	Nationwide	Statewide
tient Safety Goals	Ø	N/A *
	tient Safety Goals	Nationwide

The Joint Commission only reports measures endorsed by the National Quality Forum.

#### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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- This Measure is not applicable for this organization.
- Not displayed

#### Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.

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## **Summary of Quality Information**

		Compared to other Joint Commission Accredited Organizations	
		Nationwide Statewide	
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	<b>№</b> 2	ND 2
Apr 2017 - Mar 2018	Immunization	ND 2	ND <sup>2</sup>
	Perinatal Care	ND 2	<b>№</b> 2

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## **Locations of Care**

*	Primary	/ Location
	rillialy	Location

Locations of Care	Available Services			
Capital Health Center for Digestive Health Two Capital Way, Suite 380 Pennington, NJ 08534	Services:  • Single Specialty Practitioner (Outpatient)			
Capital Health Endocrinology Specialists Two Capital Way, Suite 290	Services:  • Single Specialty Practitioner (Outpatient)			
Pennington, NJ 08534  Capital Health Medical Center - Hopewell * One Capital Way Pennington, NJ 08534	Advanced Palliative Care     Primary Stroke Center  Joint Commission Certified Programs:      Joint Replacement - Hip  Services:     Brachytherapy (Imaging/Diagnostic Services)     Cardiac Catheterization Lab (Surgical Services)     CT Scanner (Imaging/Diagnostic Services)     Ear/Nose/Throat Surgery (Surgical Services)     EEG/EKG/EMG Lab (Imaging/Diagnostic Services)     Gastroenterology (Surgical Services)     Gastroenterology (Surgical Services)     Gastroenterology (Surgical Services)     Groecological Surgery (Surgical Services)     Gynecological Surgery (Surgical Services)     Gynecology (Inpatient)     Inpatient Unit (Inpatient)     Interventional Radiology (Imaging/Diagnostic Services)     Labor & Delivery (Inpatient)     Magnetic Resonance Imaging (Imaging/Diagnostic Services)     Medical I/Surgical Unit (Inpatient)     Medical I/Surgical Unit (Inpatient)     Medical I/Surgical Unit (Inpatient)     Medical ICU (Intensive Care			
	Unit)  Neurosurgery (Surgical Services)			

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## **Locations of Care**

Locations of Care	Available Services
Capital Health Primary Care - Columbus 23203 Columbus Road Columbus, NJ 08022	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Health Primary Care - Ewing 1230 Parkway Ave, Suite 203 Ewing, NJ 08628	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care - Hopewell 2 Capital Way Pennington, NJ 08534	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care - Lower Makefield 1050 Stoney Hill Road Yardley, PA 19067	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care - Mountainview 850 Bear Tavern Road, Suite 309 Trenton, NJ 08628	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Health Primary Care - Parkside 1450 Parkside Ave Ewing, NJ 08638	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care - Princeton 811 Executive Drive, Suite 811-813 Princeton, NJ 08540	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care - Quakerbridge 4056 Quakerbridge Road, Suite 101 Lawrence Township, NJ 08648	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Health Primary Care - Robbinsville 2330 Route 33 Robbinsville, NJ 08691	Services:  • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Capital Health Primary Care Bordentown 1 Third St. Bordentown, NJ 08505	Services:  • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)

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## **Locations of Care**

Pennington, NJ 08534

Locations of Care	Available Services
Capital Health Rheumatology Specialists Two Capital Way Pennington, NJ 08534	Services:      Perform Invasive Procedure (Outpatient)     Single Specialty Practitioner (Outpatient)
Capital Health Surgical Group Two Capital Way, Suite 356 Pennington, NJ 08534	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Health System at Hamilton 1401/1445 Whitehorse-Mercerville Road Trenton, NJ 08619	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Institute for Neurosciences Two Capital Way, Suite 456 Pennington, NJ 08534	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Capital Institute for Neurosciences - Langhorne 680 Middletown Blvd. #100 Langhorne, PA 19047	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Heart Care Associates at Capital Health Two Capital Way, Suite 385 Pennington, NJ 08534	Services:  • Outpatient Clinics (Outpatient)
Plastic Surgery Associates of NJ Two Capital Way, Suite 505 Pennington, NJ, 08534	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)



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## **2016 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Use Alarms Safely	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	Ø
	Preventing Central-Line Associated Blood Stream Infections	8888
	Preventing Surgical Site Infections	Ø
	Preventing Catheter-Associated Urinary Tract Infection	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

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## **National Quality Improvement Goals**

#### Reporting Period: April 2017 - March 2018

		Commission		
		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<b>N</b> 2	<b>№</b> 2	

		Compared to other Joint Commission Accredited Organizations			n	
		١	Nationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	NVD 2  142.00 minutes 514 eligible Patients	55.00	135.00	105.41	169.30
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	339.00 minutes 517 eligible Patients	205.00	319.00	288.72	374.98

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Compared to other Joint

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Measure Area

**Immunization** 





## **National Quality Improvement Goals**

#### Reporting Period: April 2017 - March 2018

Compared to other Joint **Accredited Organizations** Nationwide Statewide This evidence-based prevention measure set assesses (ND) 2 immunization activity for pneumonia and influenza

		Compared to other Joint Commission Accredited Organizations			on	
		1	Nationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	99% of 451 eligible Patients	100%	94%	100%	95%

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## **National Quality Improvement Goals**

Reporting Period: April 2017 - March 2018

Compared to other Joint Accredited Organizations

		7 toor oattoa Organizatione		
Measure Area	Explanation	Nationwide	Statewide	
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>№</b> 2	<b>№</b> 2	

		Compared to other Joint Commission Accredited Organizations				
		Nationwide			Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 10 eligible Patients	100%	98%	100%	100%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	1% of 77 eligible Pattents	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization.  Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	49% of 443 eligible Patlents	73%	51%	56%	44%

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