

## Accreditation Quality Report





Version: 1 Date: 3/27/2024



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

## U.S. Army Medical Department Activity Bavaria

Unit 28037 CMR 411, APO, AE Org ID: 4827







#### **Symbol Key**

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## **Summary of Quality Information**

<b>Accreditation Programs</b>	<b>Accreditation Decision</b>	<b>Effective</b>	Last Full Surve	y Last On-Site
		Date	Date	<b>Survey Date</b>
Ambulatory Care	Accredited	12/16/2022	12/15/2022	12/15/2022
Behavioral Health Care and Human Services	Accredited	12/9/2022	12/8/2022	12/8/2022

Certified Programs	<b>Certification Decision</b>	Effective Date	Last Full Review Date	v Last On-Site Review Date
Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	12/16/2022	12/15/2022	12/15/2022

			Compared to other Joint Commission Accredited Organizations	
		Nationwide	Nationwide Statewide	
Ambulatory Care	2022National Patient Safety Goals	Ø	NA *	
Behavioral Health Care and Human Services	2022National Patient Safety Goals	Ø	*	

# U.S. Army Medical Department Activity Bavaria Unit 28037 CMR 411, APO, AE

Org ID: 4827







* Primary Location	
Locations of Care	Available Services
Ansbach Elementary School DBA: School Based Behavioral Health Clinic Katterbach Housing. Area, Unit 2814, 09177 APO, AE 09177	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care)
Ansbach Middle High School DBA: School Based Behavioral Health Clinic Westhlemer Strasse, Unit 28715 ,Ansbach, GR 09177 APO, AE 09177	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)
Grafenwöhr Elementary School DBA: School Based Behaviroal Health Clinic Bldg.124 Tower Barracks APO, AE 09114	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)
Hohenfels, Elementary School DBA: School Based Behavioral Health Clinic Unit 8214 APO, AE 09114	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)
Hohenfels, Midddle / High School DBA: School Based Behavioral Health Clinic Unit 28214, APO, AE 09173	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)
Kelley Clinic - Kelly Barracks Plieninger Str, Building 3312 APO, AE 09751	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Pharmacy/Dispensary, General (Outpatient)
Netzaberg Middle School DBA: School Based Behavioral Health Clinic Unit 28130 Building 9020 APO, AE 09114	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care)
Netzaberg, Elementary School DBA: School Based Behavioral Health Clinic Unit 28120 Building 9020 APO, AE 09114	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care)

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*	<b>Primary</b>	Location
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*	Primary Location	
	Locations of Care	Available Services
	Patch Elementary School DBA: School Based Behavioral Health Clinic Building 2387, Unit 30401 APO, AE 09107	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care)
	Patch Middle School , Patch Barracks DBA: School Based Behavioral Health Clinic Unit 30401 APO, AE 09154	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)
	Robinson Barracks Elementary School DBA: School Based Behavioral Health Clinic Unit 30401, Robinson Barracks APO, AE 09154	Services:  Behavioral Health (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care)
	Stuttgart Elementary School , Patch Barracks DBA: School Based Behavioral Health Clinic Unit 30401 APO, AE 09107	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care)
	Stuttgart High School, Panzer Kaserne DBA: School Based Behavioral Clinic Unit 30401, Panzer Kaserne APO, AE 09154	Services:  Behavioral Health (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care)
	U. S. Army Medical Department Activity Bavaria HQ - Adm * DBA: Administration and Supply building / storage 700 Rose Barracks Suedlager, Geb. Vilseck 92249 APO, AE 09112	Other Clinics/Practices located at this site:  • Building 701  • Supply Building 236

### U.S. Army Medical Department Activity Bavaria

Unit 28037 CMR 411, APO, AE \_\_\_\_\_\_\_\_Org ID: 4827







#### **Locations of Care**

#### \* Primary Location

APO, AE 09177

# Locations of Care US Army Health Clinic Ansbach Comanche Blvd Building 8156, Ansbach 91522

#### **Available Services**

#### **Joint Commission Certified Programs:**

• Primary Care Medical Home - Ambulatory Care

#### **Services:**

- Audiology (Outpatient)
- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
- Developmental Disabilities -Programs / Services (Non 24 Hour Care - Child/Youth)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- Family Support (Non 24 Hour Care)

- General Practice (Outpatient)
- Optometry/Eye Care (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)
- X-ray (Outpatient)

#### US Army Health Clinic Grafenwoehr

Gebaeude 475, Grafenwoehr Lager 92655 APO, AE 09114

#### **Joint Commission Certified Programs:**

Primary Care Medical Home - Ambulatory Care

#### Other Clinics/Practices located at this site:

- Behavioral Health Care, Building 507
- Building 436 Embedded Behavioral Health
- Building 476 PT and Tricare Services
- Hearing Conservation, Building 1121 (Camp Aachen)

#### **Services:**

- Audiology (Outpatient)
- Behavioral Health (Non 24 Hour Care -
  - Adult/Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
- Chiropractic Medicine (Outpatient)
- Dermatology (Outpatient)
- Developmental Disabilities -Programs / Services (Non 24 Hour Care - Child/Youth)
- Diagnostic Imaging (Outpatient)
- Family Practice (Outpatient)
- Family Support (Non 24 Hour Care)

- General Practice (Outpatient)
- Optometry/Eye Care (Outpatient)
- Other Medical/Dental Services (Outpatient)
- Pediatric Medicine (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Physical Medicine and Rehabilitation (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)
- X-ray (Outpatient)

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* Primary Location		
Locations of Care	Available Services	
US Army Health Clinic Hohenfels Truppenuebungsplatz Building 51, Hohenfels 92366 APO, AE 09173	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Other Clinics/Practices located at this site:  Physical Therapy, Building 151 Tricare - Building 96  Services:  Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Non-detox - Adult) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth) Diagnostic Imaging (Outpatient) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) General Practice (Outpatient)	
US Army Health Clinic Stuttgart Pennsylvania Ave. Building 2300, Stuttgart 70569 APO, AE 09107	<ul> <li>Primary Care Medical Home - Ambulatory Care</li> <li>Other Clinics/Practices located at this site: <ul> <li>Army Public Health, Building 2320 Patch Barracks</li> <li>Physical Therapy - Building 2337</li> <li>Tri-Care / Warehouse(storage) Building 2211</li> </ul> </li> <li>Services: <ul> <li>Allergy (Outpatient)</li> <li>Audiology (Outpatient)</li> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) (Non-detox - Adult)</li> <li>Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Family Support (Non 24 Hour Care)</li> <li>General Practice (Outpatient)</li> </ul> </li> <li>Allergy (Outpatient)  <ul> <li>Optometry/Eye Care (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Physical Medicine and Rehabilitation (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>X-ray (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul> </li> </ul>	

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Locations of Care	Available Services	
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US Army Health Clinic Vilseck Suedlager, Geb.260 92249 Vilseck APO, AE 09112	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Other Clinics/Practices located at this site:  Audiology, Bldg 225 Family Advocacy Program Building 159 Preventative Medicine / EDIS Building 222 Wellness Center, Building 168  Services: Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) (Non-detox - Adult) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth)  Pediatric Medicine (Outpatient) Programs / Services (Non 24 Hour Care - Child/Youth) Telehealth (Outpatient)	
	<ul> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Family Support (Non 24 Hour Care)</li> <li>General Practice (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>	
Vilseck Elementary School DBA: School Based Behavioral Health Clinic Unit 28040, Rose Barracks APO, AE 09112	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)	
Vilseck High School Südlager 1804, 92249 Vilseck, Germany Rose Barracks, 092249	Other Clinics/Practices located at this site:  • School Based Behavioral Health Clinic  Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)	







#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

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## **2022** National Patient Safety Goals

## **Ambulatory Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø







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## **2022 National Patient Safety Goals**

#### **Behavioral Health Care and Human Services**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø