



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.




The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.






Summary of Quality Information

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	4/27/2019	4/26/2019	4/26/2019
 Behavioral Health Care and Human Services	Accredited	4/27/2019	4/26/2019	4/26/2019

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	6/25/2019	4/26/2019	4/26/2019

Ambulatory Care

2019 National Patient Safety Goals

Behavioral Health Care and Human Services

2019 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

Locations of Care	Available Services
Kelley Clinic Stuttgart 3312 Sprucestrasse, Building 3312 APO, AE 09751	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient) Pharmacy/Dispensary, General (Outpatient)
U. S. Army Medical Department Activity Bavaria * 700 Rose Barracks Suedlager, Geb. Vilseck 92249 APO, AE 09112	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Building 701 Supply Building 236
US Army Health Clinic Ansbach Comanche Blvd Building 8156, Ansbach 91522 APO, AE 09177	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> EBH Office, KTB Kaserne, Building 5814 School Based BH Services - Ansbach ES School Based BH Services - Ansbach Middle/High School Services: <ul style="list-style-type: none"> Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Optometry/Eye Care (Outpatient) Pharmacy/Dispensary, General (Outpatient) Physical Medicine and Rehabilitation (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient) X-ray (Outpatient)



* Primary Location

Primary Location	Locations of Care	Available Services
	US Army Health Clinic Grafenwoehr Gebaeude 475, Grafenwoehr Lager 92655 APO, AE 09114	Joint Commission Certified Programs: <ul style="list-style-type: none">• Primary Care Medical Home - Ambulatory Care
		Other Clinics/Practices located at this site: <ul style="list-style-type: none">• Behavioral Health Care, Building 507• Family Advocacy Program, Building 436• Hearing Conservation, Building 1121 (Camp Aachen)• School-Based Behavioral Health Program (Grafenwoehr Elementa• School-Based Behavioral Health Program (Netzaberg Elementary)• School-Based Behavioral Health Program (Netzaberg Middle Sch• Tricare Service Center, Building 476
		Services: <ul style="list-style-type: none">• Audiology (Outpatient)• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)• Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)• Chiropractic Medicine (Outpatient)• Dermatology (Outpatient)• Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth)• Diagnostic Imaging (Outpatient)• Family Practice (Outpatient)• Family Support (Non 24 Hour Care)• General Practice (Outpatient)• Optometry/Eye Care (Outpatient)• Other Medical/Dental Services (Outpatient)• Pharmacy/Dispensary, General (Outpatient)• Physical Medicine and Rehabilitation (Outpatient)• Telehealth (Outpatient)• Telehealth - Non-Surgical (Outpatient)• X-ray (Outpatient)



* Primary Location

Primary Location	Locations of Care	Available Services
	<p>US Army Health Clinic Hohenfels Truppenuebungsplatz Building 51, Hohenfels 92366 APO, AE 09173</p>	<p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> Hohenfels Elementary School Hohenfels Middle School Physical Therapy, Building 151 Tricare - Building 96 <p>Services:</p> <ul style="list-style-type: none"> Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Optometry/Eye Care (Outpatient) Other Medical/Dental Services (Outpatient) Pharmacy/Dispensary, General (Outpatient) Physical Medicine and Rehabilitation (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient) X-ray (Outpatient)



Locations of Care

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Locations of Care	Available Services
<p>US Army Health Clinic Stuttgart Pennsylvania Ave. Building 2300, Stuttgart 70569 APO, AE 09107</p>	<p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none">Primary Care Medical Home - Ambulatory Care <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none">Army Public Health, Building 2320 Patch BarracksPatch Barracks MS Based Behavioral Health ServicesPatch ES School Based Behavioral Health SvcsPhysical Therapy, Building 2337Robertson Barracks ES School Based Behavioral Health ServiceStuttgart ES School Based Behavioral Health SvcsStuttgart HS Panzer Kaserne School Based Behavioral Health STri-Care / Warehouse(storage) Building 2211 <p>Services:</p> <ul style="list-style-type: none">Allergy (Outpatient)Audiology (Outpatient)Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)Diagnostic Imaging (Outpatient)Family Practice (Outpatient)Family Support (Non 24 Hour Care)General Practice (Outpatient)Optometry/Eye Care (Outpatient)Other Medical/Dental Services (Outpatient)Pediatric Medicine (Outpatient)Pharmacy/Dispensary, General (Outpatient)Physical Medicine and Rehabilitation (Outpatient)Telehealth (Outpatient)Telehealth - Non-Surgical (Outpatient)X-ray (Outpatient)



Locations of Care




* Primary Location

Locations of Care	Available Services
US Army Health Clinic Vilseck Suedlager, Geb.260 92249 Vilseck APO, AE 09112	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Audiology, Bldg 225 Educational & Developmental Intervention Services (EDIS) Bui Family Advocacy Program (FAP), Building 158 Preventative Medicine / EDIS Building 222 School-Based Behavioral Health Care (VSK Elem) School-Based Behavioral Health Care (VSK H.S.) Wellness Center, Building 168 <hr/> Services: <ul style="list-style-type: none"> Audiology (Outpatient) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Optometry/Eye Care (Outpatient) Other Diagnostic Tests/Therapeutic (Outpatient) Other Medical/Dental Services (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Physical Medicine and Rehabilitation (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient) X-ray (Outpatient)













2019 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
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Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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