

# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission





## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	5/14/2016	4/26/2019	4/26/2019
 Behavioral Health Care	Accredited	5/13/2016	4/26/2019	4/26/2019

Ambulatory Care

**2016National Patient Safety Goals**

Behavioral Health Care

**2016National Patient Safety Goals**

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Kelley Clinic</b> 3312 Sprucestrasse Stuttgart, 70567	<b>Services:</b> <ul style="list-style-type: none"> <li>• Family Practice (Outpatient)</li> <li>• Internal Medicine (Outpatient)</li> <li>• Pharmacy/Dispensary, General (Outpatient)</li> </ul>
<b>U. S. Army Medical Department Activity Bavaria *</b> Gebaeude 700 Rose Barracks Sued Lager, Vilseck 92249 APO, AE 09112	
<b>US Army Health Clinic Ansbach</b> Comanche Blvd Building 8156, Ansbach 91522 APO, AE 09177	<b>Services:</b> <ul style="list-style-type: none"> <li>• Audiology (Outpatient)</li> <li>• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Family Practice (Outpatient)</li> <li>• General Practice (Outpatient)</li> <li>• Optometry/Eye Care (Outpatient)</li> <li>• Pharmacy/Dispensary, General (Outpatient)</li> <li>• Physical Medicine and Rehabilitation (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>
<b>US Army Health Clinic Grafenwoehr</b> Gebaeude 475, Grafenwoehr Lager 92655 APO, AE 09114	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Behavioral Health Care, Building 507</li> <li>• Family Advocacy Program, Building 436</li> <li>• Hearing Conservation, Building 1121 (Camp Aachen)</li> <li>• School-Based Behavioral Health Program (Grafenwoehr Elementa</li> <li>• School-Based Behavioral Health Program (Netzbarg Elementary)</li> <li>• School-Based Behavioral Health Program (Netzbarg Middle Sch</li> <li>• Tricare Service Center, Building 476</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Audiology (Outpatient)</li> <li>• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>• Dermatology (Outpatient)</li> <li>• Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Diagnostic Imaging (Outpatient)</li> <li>• Family Practice (Outpatient)</li> <li>• General Practice (Outpatient)</li> <li>• Optometry/Eye Care (Outpatient)</li> <li>• Pharmacy/Dispensary, General (Outpatient)</li> <li>• Physical Medicine and Rehabilitation (Outpatient)</li> <li>• Telehealth (Outpatient)</li> <li>• Telehealth - Non-Surgical (Outpatient)</li> <li>• X-ray (Outpatient)</li> </ul>



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<b>US Army Health Clinic Hohenfels</b> Truppenuebungsplatz Building 51, Hohenfels 92366 APO, AE 09173	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Physical Therapy, Building 151</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Practice (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Physical Medicine and Rehabilitation (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>
<b>US Army Health Clinic Stuttgart</b> Pennsylvania Ave. Building 2300, Stuttgart 70569 APO, AE 09107	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Physical Therapy, Building 2337</li> <li>Stuttgart ES School Based Behavioral Health Svcs</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Allergy (Outpatient)</li> <li>Audiology (Outpatient)</li> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Practice (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Physical Medicine and Rehabilitation (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>X-ray (Outpatient)</li> </ul>



Locations of Care




\* Primary Location

Locations of Care	Available Services
<b>US Army Health Clinic Vilseck</b> Gebaeude 250 Sued Lager, Vilseck 92249 APO, AE 09112	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"><li>• Annex (EDIS, FAP) Building 158 &amp; 159</li><li>• Audiology, Building 225</li><li>• School-Based Behavioral Health Care (VSK Elem)</li><li>• School-Based Behavioral Health Care (VSK H.S.)</li><li>• Wellness Center, Building 168</li></ul> <b>Services:</b> <ul style="list-style-type: none"><li>• Allergy (Outpatient)</li><li>• Audiology (Outpatient)</li><li>• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li><li>• Chiropractic Medicine (Outpatient)</li><li>• Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult/Child/Youth)</li><li>• Diagnostic Imaging (Outpatient)</li><li>• Family Practice (Outpatient)</li><li>• General Practice (Outpatient)</li><li>• Neurology (Outpatient)</li><li>• Optometry/Eye Care (Outpatient)</li><li>• Pain Management (Outpatient)</li><li>• Pediatric Medicine (Outpatient)</li><li>• Pharmacy/Dispensary, General (Outpatient)</li><li>• Physical Medicine and Rehabilitation (Outpatient)</li><li>• Telehealth (Outpatient)</li><li>• Telehealth - Non-Surgical (Outpatient)</li><li>• X-ray (Outpatient)</li></ul>













## 2016 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	







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### Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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