

Accreditation Quality Report





Version: 1 Date: 9/23/2017 3508 Terrace Drive, Cedar Falls, IA



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH

President of the Joint Commission

Talk To Me Technologies, LLC

3508 Terrace Drive, Cedar Falls, IA Org ID: 479422







Summary of Quality Information

Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective | Last Full Survey Last On-Site | |
|-------------------------------|-------------------------------|------------------|--------------------------------------|--------------------|
| | | Date | Date | Survey Date |
| Home Care | Accredited | 1/10/2015 | 9/22/2017 | 9/22/2017 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

Talk To Me Technologies, LLC

3508 Terrace Drive, Cedar Falls, IA. 50613

Compared to other Joint Commission Accredited Organizations

Nationwide Statewide

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Home Care

2015National Patient Safety Goals

Talk To Me Technologies, LLC

3508 Terrace Drive, Cedar Falls, IA Org ID: 479422







Locations of Care

* Primary Location

Locations of Care

Available Services

Talk To Me
Technologies, LLC *
3508 Terrace Drive
Cedar Falls, IA 50613

Services:

• Durable Medical Equipment
• Speech Generating Device

Talk To Me Technologies, LLC

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2015 National Patient Safety Goals

Symbol Key

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Home Care

| Safety Goals | Organizations Should | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | Ø |
| Improve the safety of using medications. | Reconciling Medication Information | Ø |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | Ø |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program | Ø |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | Ø |