



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.







- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information



Symbol Key 1

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
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Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	10/5/2019	10/4/2019	10/4/2019
 Hospital	Accredited	10/5/2019	10/4/2019	11/13/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)







Hospital

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2013 Top Performer on Key Quality Measures®
- 2012 Top Performer on Key Quality Measures®
- 2013 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2019National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *
Reporting Period: Apr 2020 - Mar 2021	National Quality Improvement Goals:		
	Perinatal Care	 ²	 ²



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Lucasville Rehab Center 10617 US Highway 23 Lucasville, OH 45648	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Braunlin Building 1711 27th Street Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC ENT Associates SOMC Gastroenterology Associates SOMC Heart and Vascular Associates SOMC Neurology & Physical Medicine Associates SOMC Orthopedic Associates SOMC Surgical Associates Services: <ul style="list-style-type: none"> Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Cancer Center 1121 Kinneys Lane Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) High Risk Sterile Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Care Center 1825 Oakland Avenue, Pixley Building Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Downtown Portsmouth Family Practice 723 8th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Eastern Family Practice 7959 State Route 124 Latham, OH 45646	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Family Practice & Specialty Associates 1000 Ashland Drive, Ste. 103 Ashland, KY 41101	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Fulton Building 1611 27th Street Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC Pediatric Associates SOMC Podiatry Associates SOMC Primary Care Associates Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)



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Locations of Care	Available Services
SOMC Home Health Services Vanceburg 787 Fairlane Drive Vanceburg, KY 41179	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC Rehabilitation Services Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Occupational Therapy Physical Therapy Skilled Nursing Services
SOMC Hospice Center 2203 25th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Hospice Care
SOMC Ironton Family Health Center 1005 East Ring Road Ironton, OH 45638	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Lucasville Family Practice 10 Thomas Hollow Road Lucasville, OH 45648	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Minford Family Practice 8792 State Route 335 Minford, OH 45653	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Northwest Family Practice 812 Mohawk Drive Mc Dermott, OH 45652	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC OB/GYN Associates - Haldarman Building 1729 27th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Portsmouth Family Health Center 1248 Kinneys Lane Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Center for Occupational Medicine SOMC Anticoagulation Clinic Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Portsmouth Life Center 1202 18th St Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC Cardiac Rehab SOMC Outpatient Rehabilitation Services Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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SOMC Rardin Building 1745 27th Street Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • SOMC Ambulatory Infusion Clinic • SOMC Wound Healing Center Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Hazardous Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
SOMC South Shore Family Practice US 23 Indianola Ave South Shore, KY 41175	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
SOMC South Webster Family Practice 110 North Jackson Street South Webster, OH 45682	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
SOMC Vanceburg Family Practice and Specialty Associates 207 Plummers Lane Vanceburg, KY 41179	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
SOMC Vanceburg Rehabilitation 787 Fairlane Dr Vanceburg, KY 41179	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
SOMC Waller Building 1735 27th Street Portsmouth, OH 45662	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • SOMC Infectious Disease Associates • SOMC Internal Medicine • SOMC OB/GYN Associates • SOMC Psychiatric Associates • SOMC Pulmonary and Critical Care Associates • SOMC Sleep Medicine Associates • SOMC Urology Associates Services: <ul style="list-style-type: none"> • Hazardous Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
SOMC Waverly Family Health Center 835 Emmitt Avenue Waverly, OH 45690	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
SOMC West Portsmouth Family Practice 15888A US52 West Portsmouth, OH 45663	Services: <ul style="list-style-type: none"> • Single Specialty Practitioner (Outpatient)



Locations of Care

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Locations of Care	Available Services
SOMC West Union Family Health Center 90 CIC Blvd. West Union, OH 45693	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC West Union Pediatric Associates Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC West Union Rehab 6061 OH-125 West Union, OH 45693	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> None Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Western Family Practice 1170 Tile Mill Road Beaver, OH 45613	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Wheelersburg Family Health Center 8770 Ohio River Road Wheelersburg, OH 45694	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Wheelersburg Rehab Services 613 Center Street Wheelersburg, OH 45694	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Southern Ohio Medical Center DBA: SOMC Hospice 2201 25th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Hospice Care Medical Social Services Skilled Nursing Services
Southern Ohio Medical Center DBA: Southern Ohio Medical Center Home Health Services 2201 25th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Services Speech Language Pathology Telehealth



Locations of Care




* Primary Location

Locations of Care	Available Services
Southern Ohio Medical Center (Main Campus) * 1805 27th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> • Brachytherapy (Imaging/Diagnostic Services) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Cardiovascular Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • Eating Disorders (Outpatient) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Inpatient Unit (Inpatient) • Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Non-Sterile Medication Compounding (Inpatient) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Radiation Oncology (Imaging/Diagnostic Services) • Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical ICU (Intensive Care Unit) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)



2019 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2019 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

Symbol Key 2

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 31% of 345 eligible Patients	16%	25%	16%	25%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 16% of 86 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 48% of 870 eligible Patients	71%	50%	63%	46%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 1193% of 754 eligible Patients	212%	1780%	0%	1060%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 2785% of 754 eligible Patients	1508%	3084%	1525%	3237%



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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
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Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 1591% of 754 eligible Patients	501%	1303%	681%	2178%



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