



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	11/19/2016	10/4/2019	10/4/2019
 Hospital	Accredited	11/19/2016	10/4/2019	11/13/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)


Hospital

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2013 Top Performer on Key Quality Measures®
- 2012 Top Performer on Key Quality Measures®
- 2013 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals		 *
Hospital	2016National Patient Safety Goals		 *
National Quality Improvement Goals:			
Reporting Period: Apr 2018 - Mar 2019	Emergency Department	 ²	 ²
	Immunization	 ²	 ²
	Perinatal Care	 ²	 ²



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Center for Occupational Medicine 1248 Kinneys Lane Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Lucasville Rehab Center Route 23 Lucasville, OH 45648	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Michael E. Martin, M.D. 1735 - 27th Street, Waller Building, Suite 301 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Ambulatory Infusion Clinic 1745 27th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Anticoagulation Clinic 1248 Kinneys Lane Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Cancer Center 1121 Kinneys Lane Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) High Risk Sterile Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Cardiac Rehab 1202 18th St Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC ENT Associates 1711 27th Street, Braunlin Building, Suite 401 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Family Medicine Residency Center 1835 Oakland Ave Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Gastroenterology Associates 1711 27th Street, Braunlin Building, Suite 403 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Greenup Family Practice 952 State Route 2 Greenup, KY 41144	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
SOMC Heart and Vascular Associates 1711 27th Street Braulin Building Suite 206 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Home Health Services Vanceburg 787 Fairlane Drive Vanceburg, KY 41179	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SOMC Rehabilitation Services Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Occupational Therapy Physical Therapy Skilled Nursing Services
SOMC Hospice Center 2203 25th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Hospice Care
SOMC Infectious Disease Associates 1735 27th Street, Waller Building, Suite 309 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Lucasville Family Practice 10 Thomas Hollow Road Lucasville, OH 45648	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Minford Family Practice 8792 State Route 335 Minford, OH 45653	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Neurology & Physical Medicine Associates 1711 27th Street, Braunlin Building, Suite 103 A Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC OB/GYN - HALDARMAN 1729 27th Street, Halدارman Bldg. Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC OB/GYN Associates 1735 27th Street, Waller Building, Suite 202 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Orthopedic Associates 1711 27th Street Braunlin Building, Ste. 102 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
SOMC Outpatient Rehabilitation Services 1202 18th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Pediatric Associates 1611 27th Street, Fulton Building, Suite 101 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Portsmouth Urgent Care and Family Practice 1248 Kinneys Lane Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Primary Care Associates 1611 27th Street, Fulton Building, Suite 201 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Psychiatric Associates 1735 27th Street, Waller Building, Suite 302 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Pulmonary and Critical Care Associates 1735 27th Street Waller Suite 108 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Sleep Medicine Associates 1735 27th Street, Waller Building, Suite 102 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC South Webster Family Practice 110 North Jackson Street South Webster, OH 45682	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC Surgical Associates 1711 27th Street Braulin Suite 402 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Urology Associates 1735 27th Street, Waller Building, Suite 205 Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
SOMC Vanceburg Family Practice and Specialty Associates 207 Plummers Lane Vanceburg, KY 41179	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
SOMC Vanceburg Rehabilitation 787 Fairlane Dr Vanceburg, KY 41179	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Waverly Urgent Care and Family Practice 835 Emmitt Avenue Waverly, OH 45690	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC West Portsmouth Family Practice 15888A US52 West Portsmouth, OH 45663	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
SOMC West Union Pediatric Associates 90 CIC Blvd. West Union, OH 45693	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC West Union Urgent Care and Family Practice 90 CIC Blvd. West Union, OH 45693	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Wheelersburg Rehab Services 613 Center Street Wheelersburg, OH 45694	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
SOMC Wheelersburg Urgent Care and Family Practice 8770 Ohio River Road Wheelersburg, OH 45694	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SOMC Wound Healing Center 1745 27th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Southern Ohio Medical Center DBA: SOMC Hospice 2201 25th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Hospice Care Medical Social Services Skilled Nursing Services
Southern Ohio Medical Center DBA: Southern Ohio Medical Center Home Health Services 724 8th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Services Speech Language Pathology Telehealth



Locations of Care




* Primary Location

Locations of Care	Available Services
Southern Ohio Medical Center (Main Campus) * 1805-27th Street Portsmouth, OH 45662	Services: <ul style="list-style-type: none"> • Brachytherapy (Imaging/Diagnostic Services) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Cardiovascular Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • Eating Disorders (Outpatient) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Inpatient Unit (Inpatient) • Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Non-Sterile Medication Compounding (Inpatient) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Radiation Oncology (Imaging/Diagnostic Services) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical ICU (Intensive Care Unit) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)



2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2018 - March 2019

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  Not displayed



Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 ²	 ²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 ² 96.00 minutes 1006 eligible Patients	55.00	136.00	52.88	115.95
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 ² 293.00 minutes 1006 eligible Patients	201.00	338.00	199.48	263.04



The Joint Commission only reports measures endorsed by the National Quality Forum.

*

This information can also be viewed at www.hospitalcompare.hhs.gov

Null value or data not displayed.






For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



National Quality Improvement Goals

Reporting Period: April 2018 - March 2019

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  Not displayed


Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation					
		Hospital Results	Nationwide	Average	Statewide	Average
			Top 10% Scored at Least:	Rate:	Top 10% Scored at Least:	Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 99% of 606 eligible Patients	100%	92%	99%	95%



The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at www.hospitalcompare.hhs.gov

---- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



National Quality Improvement Goals

Reporting Period: April 2018 - March 2019

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 4 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 5% of 98 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 48% of 876 eligible Patients	73%	52%	66%	47%



The Joint Commission only reports measures endorsed by the National Quality Forum.

- * This information can also be viewed at www.hospitalcompare.hhs.gov
- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."