Residential Services, Inc.
111 Providence Road, Chapel Hill, NC
Org ID: 464500

Accreditation Quality Report



The Joint Commission

Version: 1
Date: 12/28/2021

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.





Summary of Quality Information

Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	6/23/2018	12/22/2021	12/22/2021

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	**2018National Patient Safety Goals**	✓	N/A *

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Locations of Care

* Primary Location

Locations of Care	Available Services
Residential Services, Inc. - Main Office * DBA: Residential Services Day Activity Program 111 Providence Rd. Chapel Hill, NC 27514	**Services:** • Adult Day Care (Day Programs - Adult) (Partial Hospitalization - Adult) • Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult) • Vocational Rehabilitation (Non 24 Hour Care - Adult)
Residential Services, Inc. Retirement Center (ICF/IID) 6310 Mount Hermon Church Rd. Durham, NC 27705-8051	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI - Aberdeen Group Home 106 Aberdeen Court Carrboro, NC 27510-1218	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI - Carrboro West Main Street (ICF/IID) 1003 West Main St. Carrboro, NC 27510-1508	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI - Christopher Road (ICF/IID) 802 Christopher Road Chapel Hill, NC 27517-4025	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI - Quail Roost Group Home (ICF/IID) 102 Quail Roost Drive Carrboro, NC 27510-1154	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI - Shadylawn (ICF/IID) 901 Shadylawn Rd. Chapel Hill, NC 27514-2015	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI - Silo Drive Facility (ICF/IID) 111 Silo Drive Chapel Hill, NC 27514-1422	**Services:** • Developmental Disabilities - Programs / Services (Residential Care - Adult)
RSI-Clayton Road 417 Clayton Road Chapel Hill, NC 27514-7613	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Ephesus Church Road 1508 Ephesus Church Road Chapel Hill, NC 27517-2551	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

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Locations of Care

* Primary Location

Locations of Care	Available Services
RSI-Ferrell Road 1543 Ferrell Rd. Chapel Hill, NC 27517-2317	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Hamilton Road 237 Hamilton Road Chapel Hill, NC 27517-5632	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Oleander 203 Oleander Rd. Carrboro, NC 27510-1939	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Piney Mountain 429 Piney Mountain Road Chapel Hill, NC 27514-5428	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Purefoy Road 102 Purefoy Rd. Chapel Hill, NC 27514-4853	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-Umstead Drive 334 Umstead Drive Chapel Hill, NC 27516-1809	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)
RSI-West Ephesus 1400 Ephesus Church Rd. Chapel Hill, NC 27517	**Services:** • Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

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2018 National Patient Safety Goals

Symbol Key

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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	✓
Improve the safety of using medications.	Reconciling Medication Information	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	✓

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