

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.




Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care	Preliminary Denial of Accreditation	4/18/2019	6/27/2018	4/17/2019

The following standard(s) were found to be out of compliance:

- Identify individuals at risk for suicide.
- Leaders create and maintain a culture of safety and quality throughout the organization.
- Leaders establish priorities for performance improvement. (Refer to the "Performance Improvement" [PI] chapter.)
- Qualified staff receive and record verbal orders. Note: Verbal orders may include medication, laboratory tests, dietary, or restraint and seclusion.
- Staff are competent to perform their job duties and responsibilities.
- Staff participate in education and training.
- The organization accepts for care, treatment, or services only those individuals whose identified care, treatment, or service needs it can meet. Note 1: For opioid treatment programs: If an individual eligible for treatment applies for admission to a comprehensive maintenance treatment program but cannot be placed within 14 days in a program that is within a reasonable geographic area, an opioid treatment program's program sponsor may place the individual in interim maintenance treatment. Note 2: For opioid treatment programs: There may be individuals in special populations who have a history of opioid use but are not currently physiologically dependent. Federal regulations waive the one-year history of addiction for these special populations, because these individuals are susceptible to relapse to opioid addiction, leading to high-risk behaviors with potentially life-threatening consequences. These populations include the following: - Persons recently released from a penal institution - Persons recently discharged from a chronic care facility - Pregnant women - Previously treated patients
- The organization assesses the outcomes of care, treatment, or services provided to the individual served.
- The organization compiles and analyzes data.
- The organization documents the discharge information of the individual served.
- The organization evaluates the effectiveness of its medication management system. Note 1: This evaluation includes reconciling medication information. (Refer to NPSG.03.06.01 for more information) Note 2: This standard is applicable only to organizations that prescribe, dispense, or administer medications.
- The organization has a plan for care, treatment, or services that reflects the assessed needs, strengths, preferences, and goals of the individual served.
- The organization has an organizationwide, integrated safety program for individuals served.
- The organization manages safety and security risks.
- The organization provides orientation to staff.



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Behavioral
Health
Care

2019National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations	
Nationwide	Statewide
	*



Locations of Care




*** Primary Location**

Locations of Care	Available Services
TK Behavioral LLC * DBA: Timberline Knolls 40 Timberline Drive Lemont, IL 60439	Services: <ul style="list-style-type: none">• Addiction Care/Adult) (Non-detox - Adult)• Behavioral Health (Day Programs - Adult) (Residential Care - Adult/Child/Youth) (Partial - Adult)• Chemical Dependency (Day Programs - Adult) (Residential Care - Adult/Child/Youth) (Partial - Adult) (Non-detox - Adult)• Eating Disorders/Adult/Child/Youth) (Day Programs - Adult) (Residential Care - Adult/Child/Youth) (Partial - Adult)
TK Behavioral LLC DBA: Timberline Knolls 14620 LaGrange Road Orland Park, IL 60467	Services: <ul style="list-style-type: none">• Addiction Care/Adult) (Non-detox - Adult)• Behavioral Health (Day Programs - Adult) (Partial - Adult)• Chemical Dependency (Day Programs - Adult) (Partial - Adult) (Non-detox - Adult)• Eating Disorders/Adult) (Day Programs - Adult) (Partial - Adult)• Family Support (Non 24 Hour Care)
TK Behavioral LLC DBA: Timberline Knolls 11865 Brown Drive Lemont, IL 60439	Services: <ul style="list-style-type: none">• Behavioral Health (Residential Care - Adult)






2019 National Patient Safety Goals

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Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	