

# Accreditation Quality Report







Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.





### **Summary of Quality Information**

#### Symbol Key

0	This organization achieved the best possible results.
<b>Ð</b>	This organization's performance is better than the target range/value.
Ø	This organization's performance is similar to the target range/value.
Θ	This organization's performance is worse than the target range/value.
••	This Measure is not applicable for this organization.
•	Not displayed

#### Footnote Key

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
- 3. The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data. 10. Test Measure: a measure being
- evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

<b>Accreditation Programs</b>	Accreditation Decision	Effective	Last Full Survey	y Last On-Site
		Date	Date	Survey Date
🎯 Critical Access Hospital	Accredited	3/19/2022	3/18/2022	11/21/2023
o Home Care	Accredited	3/19/2022	3/18/2022	3/18/2022
🙆 Laboratory	Accredited	6/17/2022	6/16/2022	6/16/2022

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Critical Access Hospital

		Compared to other Joint Commission Accredited Organizations		
		Nationwide Statewide		
Critical Access Hospital	2022National Patient Safety Goals	Ø		
	National Quality Improvement Goals:			
Reporting Period: Jan 2022 - Dec 2022	Perinatal Care	@ <sup>2</sup>	@ <sup>2</sup>	
Home Care	2022National Patient Safety Goals	Ø	™ *	
Laboratory	2022National Patient Safety Goals	Ø	<b>())</b> *	



# **Locations of Care**

* Primary Location			
Locations of Care	Available Services		
Upland Hills Health DBA: Upland Hills Health Clinic - Mount Horeb North Cape Suites, Suite 101, 1809 Springdale St. Mount Horeb, WI 53572	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)		
Upland Hills Health DBA: Upland Hills Health, Inc 800 Compassion Way Dodgeville, WI 53533	Services: • General Laboratory Tests • Home Health Aides • Home Health, Non-Hospice Services • Hospice Care • Medical Social Services		
Upland Hills Health Clinic Barneveld 103 Quail Ridge Drive Barneveld, WI 53507	Services: • General Laboratory Tests		
Upland Hills Health Clinic Dodgeville 1204 Joseph Street Dodgeville, WI 53533	Services: • General Laboratory Tests		
Upland Hills Health Clinic Highland 723 Main Street Highland, WI 53543	Services: • General Laboratory Tests		
Upland HIIIs Health Clinic Mineral Point 104 High Street Mineral Point, WI 53565	Services: • General Laboratory Tests		
Upland Hills Health Clinic Montfort 202 State Highway 18 Montfort, WI 53569	Services: • General Laboratory Tests		
Upland Hills Health Clinic Spring Green 156 West Jefferson Street Spring Green, WI 53588	Services: • General Laboratory Tests		



# **Locations of Care**

#### \* Primary Location



### **2022 National Patient Safety Goals**

### **Critical Access Hospital**

Safety Goals	Organizations Should	Implemented
Galety Goals		
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	$\bigotimes$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

### Symbol Key

The organization has met the National Patient Safety Goal. The organization has not met the (-National Patient Safety Goal. The Goal is not applicable for this organization.



### **National Quality Improvement Goals**

#### Reporting Period: January 2022 - December 2022

		Compared to other Joint Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>2</b>	<b>™</b> <sup>2</sup>

		Со	mpared to o Accredit	other Joint ed Organiz		n
		١	lationwide			wide
Measure	Explanation	Hospital Results	Top Perform er Threshol d:	Average Rate:	Top Perform er Threshol d:	Average Rate:
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	0% of 20 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	61% of 222 eligible Patients	72%	50%	75%	65%

This information can also be viewed at https://hospitalcompare.io/

---- Null value or data not displayed.

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# **2022 National Patient Safety Goals**

### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

#### Symbol Key

The organization has met the National Patient Safety Goal.
The organization has not met the National Patient Safety Goal.
The Goal is not applicable for this organization.



# **2022 National Patient Safety Goals**

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

### Symbol Key

The organization has met the National Patient Safety Goal.
The organization has not met the National Patient Safety Goal.
The Goal is not applicable for this organization.