Accreditation Quality Report

The Joint Commission

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Summary of Quality Information

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🟡 Critical Access Hospital	Accredited	9/8/2018	3/18/2022	3/18/2022
🟡 Home Care	Accredited	9/7/2018	3/18/2022	3/18/2022
🟡 Laboratory	Accredited	12/6/2019	6/16/2022	6/16/2022

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Critical Access Hospital

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Critical Access Hospital	**2018 National Patient Safety Goals**	✔️	N/A *
Reporting Period: Apr 2020 - Mar 2021	**National Quality Improvement Goals:** Perinatal Care	N/D [2]	N/D [2]
Home Care	**2018 National Patient Safety Goals**	✔️	N/A *
Laboratory	**2019 National Patient Safety Goals**	✔️	N/A *

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.

Locations of Care

Locations of Care	Available Services
Upland Hills Health DBA: Upland Hills Health Clinic - Mount Horeb North Cape Suites, Suite 101, 1809 Springdale St. Mount Horeb, WI 53572	**Services:** ● General Laboratory Tests ● Outpatient Clinics (Outpatient)
Upland Hills Health, Inc * 800 Compassion Way Dodgeville, WI 53533	**Services:** ● Acute Care ● CT Scanner (Imaging/Diagnostic Services) ● Ear/Nose/Throat Surgery (Surgical Services) ● EEG/EKG/EMG Lab (Imaging/Diagnostic Services) ● Gastroenterology (Surgical Services) ● General Laboratory Tests ● GI or Endoscopy Lab (Imaging/Diagnostic Services) ● Gynecological Surgery (Surgical Services) ● Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services) ● Labor & Delivery (Inpatient) ● Magnetic Resonance Imaging (Imaging/Diagnostic Services) ● Mammography (Imaging/Diagnostic Services) ● Medical /Surgical Unit (Inpatient) ● Medical ICU (Intensive Care Unit) ● Normal Newborn Nursery (Inpatient) ● Nuclear Medicine (Imaging/Diagnostic Services) ● Ophthalmology (Surgical Services) ● Orthopedic Surgery (Surgical Services) ● Outpatient Clinics (Outpatient) ● Pediatric Dermatology (Outpatient - Child/Youth) ● Pediatric Emergency Medicine (Outpatient - Child/Youth) ● Pediatric Endocrinology (Outpatient - Child/Youth) ● Pediatric Otolaryngology (Outpatient - Child/Youth) ● Positron Emission Tomography (PET) (Imaging/Diagnostic Services) ● Post Anesthesia Care Unit (PACU) (Inpatient) ● Sleep Laboratory (Sleep Laboratory) ● Surgical ICU (Intensive Care Unit) ● Swing Beds ● Teleradiology (Imaging/Diagnostic Services) ● Toxicology ● Trauma Center (Trauma Center) ● Ultrasound (Imaging/Diagnostic Services) ● Urology (Surgical Services)
Upland Hills Health, Inc Home Care and Hospice 218 E Swayne Street, Suite 100 Dodgeville, WI 53533	**Services:** ● General Laboratory Tests ● Home Health Aides ● Home Health, Non-Hospice Services ● Hospice Care ● Medical Social Services ● Occupational Therapy ● Physical Therapy ● Skilled Nursing Services ● Speech Language Pathology

Locations of Care

* Primary Location

Locations of Care	Available Services
Upland Hills Health-Mineral Point Therapy Center DBA: Upland Hills Health, Inc. 1050 Branger Drive Mineral Point, WI 53565	**Services:** ● Single Specialty Practitioner (Outpatient)
Upland Hills Hometown Medical Equipment 490 US 151 Business Highway Platteville, WI 53818	**Services:** ● Canes and Crutches ● Commodes ● Continuous Positive Airway Pressure ● Custom Orthoses Fabricated ● Durable Medical Equipment ● Enteral Nutrients ● Hospital Beds - Electric ● Hospital Beds - Manual ● Nebulizers Equipment ● Off The Shelf Orthoses ● Oxygen ● Patient Lifts and Accessories ● Respiratory Assist Devices ● Respiratory Equipment ● Seat Lift Mechanisms ● Suction Pump ● Supplies ● Support Surfaces for Beds (New) ● Support Surfaces for Beds (Used) ● Traction Equipment ● Walkers, Canes and Crutches ● Wheelchair Seating / Cushions ● Wheelchairs - Manual Non-Custom ● Wheelchairs-Standard Manual Related Accessories and Repairs

2018 National Patient Safety Goals

Critical Access Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
	Eliminating Transfusion Errors	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
	Preventing Multi-Drug Resistant Organism Infections	✓
	Preventing Central-Line Associated Blood Stream Infections	✓
	Preventing Surgical Site Infections	✓
	Preventing Catheter-Associated Urinary Tract Infection	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓

Upland Hills Health, Inc.
800 Compassion Way, Dodgeville, WI

Org ID: 3974

National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

Measure Area	Explanation	Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	N/D 2	N/D 2

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
			Nationwide		Statewide	
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	N/D 8 0% of 4 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	N/D 8 70% of 54 eligible Patients	71%	50%	77%	63%

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.

*   This information can also be viewed at www.hospitalcompare.hhs.gov

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Quality Check®

2018 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the safety of using medications.	Reconciling Medication Information	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	✓
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	✓

Quality Check®

2019 National Patient Safety Goals

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Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓