

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information




Symbol Key

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
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10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.










For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Critical Access Hospital	Accredited	9/17/2015	9/7/2018	9/7/2018
 Home Care	Accredited	9/16/2015	9/6/2018	9/6/2018
 Laboratory	Accredited	12/8/2017	12/7/2017	12/7/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Critical Access Hospital

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Critical Access Hospital	2015 National Patient Safety Goals		 *
	National Quality Improvement Goals:		
	Immunization	 ²	 ²
Reporting Period: Apr 2017 - Mar 2018	Perinatal Care	 ²	 ²
	2015 National Patient Safety Goals		 *
Home Care	2017 National Patient Safety Goals		 *
Laboratory	2017 National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Upland Hills Health DBA: Upland Hills Health Clinic - Mt. Horeb North Cape Suites, Suite 101, 1809 Springdale St. Mount Horeb, WI 53572	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Upland Hills Health Clinic-Highland DBA: Upland Hills Health Clinic-Highland 723 N. Main Street Highland, WI 53543	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Upland Hills Health Clinic-Montfort DBA: Upland Hills Health Clinic-Montfort 202 W. U.S. Highway 18 Montfort, WI 53569	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Upland Hills Health Clinic-Spring Green DBA: Upland Hills Health Clinic-Spring Green 156 W. Jefferson St Spring Green, WI 53588	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Upland Hills Health, Inc Home Care and Hospice DBA: Upland Hills Health Home care and Hospice 218 E Swayne Street, Suite 100 Dodgeville, WI 53533	Services: <ul style="list-style-type: none"> Home Health Aides Home Health, Non-Hospice Services Hospice Care Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Services Speech Language Pathology



Locations of Care




* Primary Location

Locations of Care	Available Services
<p>Upland Hills Health, Inc. * DBA: Upland Hills health, Inc. 800 Compassion Way Dodgeville, WI 53533</p>	<p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none">• Upland Hills Health Center <p>Services:</p> <ul style="list-style-type: none">• Acute Care• CT Scanner (Imaging/Diagnostic Services)• Ear/Nose/Throat Surgery (Surgical Services)• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)• Gastroenterology (Surgical Services)• General Laboratory Tests• GI or Endoscopy Lab (Imaging/Diagnostic Services)• Gynecological Surgery (Surgical Services)• Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services)• Labor & Delivery (Inpatient)• Magnetic Resonance Imaging (Imaging/Diagnostic Services)• Mammography (Imaging/Diagnostic Services)• Medical /Surgical Unit (Inpatient)• Medical ICU (Intensive Care Unit)• Normal Newborn Nursery (Inpatient)• Nuclear Medicine (Imaging/Diagnostic Services)• Ophthalmology (Surgical Services)• Orthopedic Surgery (Surgical Services)• Outpatient Clinics (Outpatient)• Pediatric Dermatology (Outpatient - Child/Youth)• Pediatric Emergency Medicine (Outpatient - Child/Youth)• Pediatric Endocrinology (Outpatient - Child/Youth)• Pediatric Otolaryngology (Outpatient - Child/Youth)• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)• Post Anesthesia Care Unit (PACU) (Inpatient)• Sleep Laboratory (Sleep Laboratory)• Surgical ICU (Intensive Care Unit)• Swing Beds• Teleradiology (Imaging/Diagnostic Services)• Toxicology• Trauma Center (Trauma Center)• Ultrasound (Imaging/Diagnostic Services)• Urology (Surgical Services)


















2015 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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Critical Access Hospital






Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2017 - March 2018



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Compared to other Joint Commission
Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 95% of 424 eligible Patients	100%	94%	100%	96%



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* This information can also be viewed at www.hospitalcompare.hhs.gov

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National Quality Improvement Goals

Reporting Period: April 2017 - March 2018

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Compared to other Joint
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	8 0% of 4 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 60% of 206 eligible Patients	73%	51%	75%	60%



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
2015 National Patient Safety Goals

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Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	



2017 National Patient Safety Goals

Symbol Key

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Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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