

# Accreditation Quality Report





Version: 2 Date: 2/23/2017



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH

President of the Joint Commission



#### Mayo Clinic Health System - Oakridge, Inc.

Org ID: 394429







### **Summary of Quality Information**

## **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

| <b>Accreditation Programs</b> | <b>Accreditation Decision</b> | Effective<br>Date | Last Full Survey<br>Date | Last On-Site<br>Survey Date |
|-------------------------------|-------------------------------|-------------------|--------------------------|-----------------------------|
| Critical Access Hospital      | Accredited                    | 6/19/2014         | 6/18/2014                | 6/18/2014                   |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Critical Access Hospital

|                                |                                   | Compared to other Joint Commission Accredited Organizations |           |
|--------------------------------|-----------------------------------|---|-----------|
|                                |                                   | Nationwide  | Statewide |
| Critical<br>Access<br>Hospital | 2014National Patient Safety Goals | Ø   | <b>*</b>  |

### Mayo Clinic Health System - Oakridge, Inc.

13025 8th Street, Osseo, WI Org ID: 394429







### **Locations of Care**

| Locations of Care   | Available Services  Services:  Outpatient Clinics (Outpatient)  |  |  |
|---|---|--|--|
| <b>Mayo Clinic Health</b><br><b>System - Oakridge</b><br>700 Buffalo St.<br>Mondovi, WI 54755 |   |  |  |
| Mayo Clinic Health<br>System - Oakridge,<br>Inc. *<br>13025 8th Street<br>Osseo, WI 54758     | Services:  Acute Care CT Scanner (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Mammography (Imaging/Diagnostic Services) Mammography (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) | <ul> <li>Nuclear Medicine         (Imaging/Diagnostic Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Swing Beds</li> <li>Teleradiology         (Imaging/Diagnostic Services)</li> <li>Trauma Center (Trauma Center)</li> <li>Ultrasound         (Imaging/Diagnostic Services)</li> </ul> |  |

#### Mayo Clinic Health System - Oakridge, Inc.

13025 8th Street, Osseo, WI Org ID: 394429







### **2014 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

#### **Critical Access Hospital**

| Safety Goals   | Organizations Should                                       | Implemented |
|--|--|-------------|
| Improve the accuracy of patient identification.              | Use of Two Patient Identifiers                             | Ø           |
|  | Eliminating Transfusion Errors                             | Ø           |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results    | Ø           |
| Improve the safety of using medications.                     | Labeling Medications                                       | Ø           |
|  | Reducing Harm from Anticoagulation Therapy                 | Ø           |
|  | Reconciling Medication Information                         | Ø           |
| Use Alarms Safely  | Use Alarms Safely on Medical Equipment                     | Ø           |
| Reduce the risk of health care-associated infections.        | Meeting Hand Hygiene Guidelines                            | Ø           |
|  | Preventing Multi-Drug Resistant Organism Infections        | Ø           |
|  | Preventing Central-Line Associated Blood Stream Infections | Ø           |
|  | Preventing Surgical Site Infections                        | 0000        |
|  | Preventing Catheter-Associated Urinary Tract Infection     | Ø           |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process            | Ø           |
|  | Marking the Procedure Site                                 | Ø           |
|  | Performing a Time-Out                                      | Ø           |