



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission



Summary of Quality Information

**Symbol Key**

 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care	Accredited	3/14/2009	3/9/2012	3/9/2012

Behavioral Health Care	Compared to other Joint Commission Accredited Organizations			
	Nationwide		Statewide	
	2009National Patient Safety Goals			 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Action Family Counseling - Bakersfield</b> 3801 Buck Owens Boulevard, Suite 105-107 Bakersfield, CA 93308	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>
<b>Action Family Counseling - Palmdale (IOP)</b> 37230 37th Street East, Room #213-217 Palmdale, CA 93550	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>
<b>Action Family Counseling Inc. Adolescent Residential</b> 30035 Bouquet Canyon Rd Saugus, CA 91350	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> <li>Chemical Dependency (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> </ul>
<b>Action Family Counseling Inc. Bakersfield Residential</b> 512 Stable Ave Bakersfield, CA 93307	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Residential / Group Homes - Adult) (Transitional Living - Adult) (Partial - Adult) (Supervised - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Residential / Group Homes - Adult) (Transitional Living - Adult) (Partial - Adult) (Supervised - Adult)</li> </ul>
<b>Action Family Counseling, (Saugus) Adult Residential</b> 30010 Bouquet Canyon Santa Clarita, CA 91350	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Residential / Group Homes - Adult) (Partial - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Residential / Group Homes - Adult) (Partial - Adult)</li> </ul>
<b>Action Family Counseling, Inc. (Adolescent/Residential)</b> 15005 Faulkner Road Santa Paula, CA 93060	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> <li>Chemical Dependency (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> </ul>
<b>Action Family Counseling, Inc. - Newhall IOP *</b> 22722 Soledad Canyon Road Santa Clarita, CA 91350	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>
<b>Action Family Counseling, Inc. - Pasadena (IOP)</b> 3813 E. Colorado Boulevard Pasadena, CA 91107	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>Action Family Counseling, Inc. - Ventura</b> 5850 Thille Street, Suite 107-108 Ventura, CA 93003	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>
<b>Action Family Counseling, Inc. -Newhall Adult (IOP)</b> 23502 Lyons Ave Santa Clarita, CA 91321	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Partial - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Partial - Adult)</li> </ul>
<b>Action Family Counseling, Inc. Simi Valley (IOP)</b> 4380 Apricot Rd Simi Valley, CA 93063	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> <li>Chemical Dependency (Day Programs - Child/Youth) (Residential / Group Homes - Child/Youth) (Partial - Child/Youth)</li> </ul>
<b>Action Family Counseling, Inc. Studio City IOP</b> 11372 Ventura Boulevard, #200 Studio City, CA 91604	<ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Partial - Adult/Child/Youth)</li> </ul>












## 2009 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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### Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Reading Back Verbal Orders	
	Creating a List of Abbreviations Not to Use	
	Timely Reporting of Critical Tests and Critical Results	
	Managing Hand-Off Communications	
Improve the safety of using medications.	Managing Look Alike, Sound Alike Medications	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Sentinel Events Resulting from Infection	
Encourage patients' active involvement in their own care as a patient safety strategy.	Patient and Family Reporting of Safety Concerns	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	