



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs   | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Critical Access Hospital | Accredited             | 1/23/2021      | 1/22/2021             | 10/7/2022                |

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Critical Access Hospital

Critical  
Access  
Hospital

### 2021 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide








Locations of Care

| * Primary Location   |  |
|--|--|
| Locations of Care  | Available Services   |
| <b>Mayo Clinic Health System-Lake City *</b><br>500 West Grant Street<br>Lake City, MN 55041                 | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"><li>• Mobile Unit</li></ul> <b>Services:</b> <ul style="list-style-type: none"><li>• Acute Care</li><li>• CT Scanner (Imaging/Diagnostic Services)</li><li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li><li>• Gastroenterology (Surgical Services)</li><li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li><li>• Mammography (Imaging/Diagnostic Services)</li><li>• Medical /Surgical Unit (Inpatient)</li><li>• Ophthalmology (Surgical Services)</li><li>• Outpatient Clinics (Outpatient)</li><li>• Swing Beds</li><li>• Teleradiology (Imaging/Diagnostic Services)</li><li>• Trauma Center (Trauma Center)</li><li>• Ultrasound (Imaging/Diagnostic Services)</li></ul> |
| <b>Mayo Clinic Health System-Lake City</b><br>DBA: Plainview Clinic<br>275 1st St. SW<br>Plainview, MN 55964 | <b>Services:</b> <ul style="list-style-type: none"><li>• Outpatient Clinics (Outpatient)</li></ul>   |



## 2021 National Patient Safety Goals

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### Critical Access Hospital

| Safety Goals   | Organizations Should                                    | Implemented   |
|--|---|---|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                          |    |
| Improve the effectiveness of communication among caregivers.                 | Timely Reporting of Critical Tests and Critical Results |    |
| Improve the safety of using medications.                                     | Labeling Medications                                    |    |
|  | Reducing Harm from Anticoagulation Therapy              |    |
|  | Reconciling Medication Information                      |    |
| Reduce the harm associated with clinical alarm systems.                      | Use Alarms Safely on Medical Equipment                  |    |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines                         |    |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide             |  |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process         |  |
|  | Marking the Procedure Site                              |  |
|  | Performing a Time-Out                                   |  |